



COLORADO

Department of Health Care
Policy & Financing

MINUTES OF THE INTEGRATED QUALITY IMPROVEMENT COMMITTEE MEETING

September 24, 2024, 10:00 am to 12:00 pm

1. Call to Order

The Contractor shall have its Quality Improvement Director participate in the Department's Quality Improvement Committee to provide input and feedback regarding quality improvement priorities, performance improvement topics, measurements and specifics of reporting formats and timeframes, and other.

2. Review August 2024 Draft Minutes

Jerry (Health Care Policy and Financing/HCPF) and meeting attendees reviewed the draft minutes, and the minutes were approved.

3. Network Adequacy Validation (NAV) Quarter One (Q1) Template Changes, and Questions & Answers (Q&A)

Sandi (HCPF) led this discussion and addressed questions submitted to the Department prior to the meeting and questions asked by participants. For example, chat question from Katie (Denver Health) "...what types of specialty care are required to be included in NAV...", chat question from Viv (Denver Health) "...what types of specialty care, BH, primary care are required...", Kendra (Rocky Mountain Health Plan) ask for clarification about provider counts and location being specific to entity, or physical location and Kendra expressed concerns in pulling this data in such a short time. Participants also discussed the need for cultural data and the difficulty of pulling accessible data. Jerry (HCPF) noted that the timeline for submitting quarter one (Q1) data will be modified at this time, but that if health plans are needing additional time to make their submission to follow up with HSAG prior to the submission due date. Sandi noted that specialty provider criteria and current metric standards will not be changing. Health plans were invited to send additional questions they have after today's meeting. The Department and HSAG will collaborate on a response and distribute to all health plans via email to address all questions received.

Auxiliary aids and services for individuals with disabilities and language services for individuals whose first language is not English may be provided upon request. Please notify Jerry Ware via email jerry.ware@state.co.us, or the Civil Rights Officer at hcpf504ada@state.co.us at least one week prior to the meeting to make arrangements.

4. Consumer Assessment of Healthcare Providers & Systems (CAHPS) Child Health Plan Plus (CHP+) and Regional Accountable Entities (RAEs) Top Box Scores

Russell (HCPF) opened this topic and Destiny (HSAG) and Kacee (HSAG) presented a PowerPoint presentation with the following categories: Methodology, Regional Accountable Entity (RAE) Results, Child Health Plan Plus (CHP+) Results, Managed Care Organization (MCO) Results, and Improving CHP+ and RAE Response Rates. Chat questions submitted by meeting participants include: Viv (Denver Health) "does HCPF send us one or two values," Katie (Colorado Community Health Alliance/CCHA) "...doesn't roster data from HCPF include Hispanic...", Viv (Denver Health) "on the application is there some verbiage about why State is asking for race and ethnicity...", and Stephanie (Carelon) "when can we expect to receive the final reports for CAHPS." Additional input and questions from health plan staff include: Logan (DentaQuest) our health plan has discussed email needs with the Department and our health plans does not receive email data at this time, Katie (Denver Health) we get some email data, Katie (CCHA) also noted her health plan receives some email data, and Stephanie (Carelon) & Kendra (Rocky Mountain Health Plan) discussed available race and ethnicity data for their health plans. HSAG staff and Russell (HCPF) addressed health plan questions via the discussions and in the chat (example, final CAHPS reports will be sent to the Department on Friday September 27th). Kacee (HSAG) noted that HSAG may follow up with health plans to understand the race and ethnicity data that may be available. Russell noted that additional discussions on these topics will happen at the November 2024 Learning Collaborative Meeting.

5. Centers for Medicare and Medicaid Services (CMS) Rule Presentation

Tom (HSAG) opened this topic by noting the slide deck will be shared with meeting participants after today's meeting. Tom then presented a PowerPoint with the following categories: Interoperability and Prior Authorization, Managed Care Access, Finance, and Quality, Payment Related Updates, Network Adequacy Standards, Availability of Services, Assurance of Adequate Capacity and Services, Quality Rating System, Other Updates and Clarifications, and Ensuring Access to Medicaid Services. Logan (DentaQuest) asked if slide 5 applies for all health plans and Jeremiah (Rocky Mountain Health Plan) chatted a question that asked "...for website posting of PA metrics would that be on provider facing or member facing websites, or possibly both?" Tom noted possibly both. (Please note that 438.210 noted in the PowerPoint on slide 5 list health plans effected. For example, Managed Care Organization (MCO), Prepaid Inpatient Health Plan (PIHP), or Prepaid Ambulatory Health Plan (PAHP).

6. Meet The Department's New Chief Medical Officer (CMO) Lisa Rothgery

Helen (HCPF) introduced the Department's new Chief Medical Officer Lisa Rothgery. Lisa thanked everyone for the opportunity to meet with them. Lisa shared some of her past history working with Healthone and some past efforts working on Alternative Payment Models (APMs). Lisa also shared input about current work at her family practice. Welcome aboard Dr. Rothgery.

7. Department and Health Plan Updates/Reminders

No updates were shared other than Jerry (HCPF) congratulating the recent Request for Proposal (RFP) winners.

8. Public Comments

No public attendees at the meeting.

9. Adjourn

Visit this link to see online reporting <https://www.colorado.gov/pacific/hcpf/quality-and-health-improvement-reports>

Visit this link to see more about IQuIC <https://www.colorado.gov/hcpf/integrated-quality-improvement-committee-meeting>

Link to online Accountable Care Collaborative Public Reporting <https://hcpf.colorado.gov/accountable-care-collaborative-public-reporting>