



## **MINUTES OF THE INTEGRATED QUALITY IMPROVEMENT COMMITTEE MEETING**

October 22, 2024, 10:00 am to 12:00 pm

### **1. Call to Order**

The Contractor shall have its Quality Improvement Director participate in the Department's Quality Improvement Committee to provide input and feedback regarding quality improvement priorities, performance improvement topics, measurements and specifics of reporting formats and timeframes, and other.

### **2. Review September 2024 Draft Minutes**

Jerry (Health Care Policy and Financing/HCPF) and meeting attendees reviewed the draft minutes, and the minutes were approved. During today's meeting Kathryn (Colorado Access) chatted a question to understand if health plans will be presenting Consumer Assessment of Health Care Providers & Systems (CAHPS) data at the next Accountable Care Collaborative (ACC) Meeting on November 19, 2024. Jerry (HCPF) chatted back that Health Services Advisory Group (HSAG) is currently planned to complete the CAHPS presentation at the ACC Collaborative Meeting and not the health plans.

### **3. Measurement Year 23 Healthcare Effectiveness Data and Information Set (HEDIS) Results**

Emily (Health Services Advisory Group/HSAG) led this PowerPoint presentation on the following topics: HEDIS 2023 Results, Overall Performance Compared to Benchmarks, Dental Overview, Screening Measures, Immunizations, Weight Assessment Nutritional Counseling, and Open Discussions. Emily (HSAG) noted overall decreases for Medicaid measures and overall increases for Child Health Plan Plus (CHP+) measures on slide four and dental improvements for Sealant and Permanent First Molars on slide seven. For slide 10 Angela (Rocky Mountain Prime) shared input that her health plan maintained outreach with medical providers on best practices, cancer screenings, and well child visits. Kim (Rocky Mountain Prime) discussed her health plans new piloted at home health kit sent to members to address colorectal screenings. Shelly (Denver Health) noted that for colorectal data

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here health plan spent a bit of time looking at numerator negative lists, gaps and other impacts on member health and noted challenges with getting data from EPIC. Shelly noted some issues with getting missing Chlamydia screening data, but was successful in pulling that data at a later time. Kathryn (Colorado Access) noted that her health plan focused on member mailings and other efforts for immunizations and well child exams. For slide 12 Carlos (Kaiser Permanente) noted that his health plan has been maximizing efforts on automation reminders, and that there was some struggles with Combo 10, but ended up with good progress. Shelly (Denver Health) noted some concerns with the State Child Registry vendor switch and how it was very important to continually receiving that data. Emily (HSAG) then asked for comments on Registry data causing delays? Shelly (Denver Health) stated some delays with Tetanus, Diphtheria, Pertusis (Tdap) and Human papillomavirus (HPV) data. Kathryn (Colorado Access) noted having less continuous enrollment has some effect on CHP+ kids. Carlos (Kaiser Permanente) agreed with comments being stated, but was unsure of Registry Data delay effects with his health plan efforts. Angela (Rocky Mountain Prime) stated her health plan would need to do additional research on Registry Data to understand negative effects. Emily (HSAG) asked for any challenges for health plans regarding slide Eighteen? Shelly (Denver Health) noted a huge medical records effort with Body Mass Index (BMI). Carlos (Kaiser Permanente) stated his health plan is looking into EPIC for possible reimbursement issues and Kathryn (Colorado Access) noted some missing numerator hits. During the Open Discussion portion of the presentation Kathryn (Colorado Community Health Alliance) noted some concerns with the volume of medical measures and hybrid data. Emily (HSAG) noted that she will update the PowerPoint to address these concerns. The group also discussed Electronic Clinical Data Systems (ECDS) and there implications on future reporting. Some discussion on non-standard requirements may delay implementation for this process.

#### **4. Health Services Advisory Group (HSAG) Fiscal Year 24/25 Early and Periodic Screening, Diagnostic, and Treatment (EPSDT) Audit Overview/Questions**

Sarah (HSAG) led this PowerPoint presentation that covered: Overall EPSDT Services, What's New, Health Plans to be Reviewed, EPSDT Document Request, Important Dates, and Questions. After the presentation Sarah (Colorado Community Health Alliance) asked for Sarah (HSAG) to confirm if this will be a compliance and services audit. Sarah (HSAG) confirmed that HSAG is reviewing EPSDT as part of two External Quality Review (EQR) activities this year: The EPSDT standard will be included in the fiscal year (FY) 2024-2025 Compliance review (the standards are reviewed on a three-year cycle) and also through the EPSDT Services Audit activity (which is conducted annually).

## 5. Department and Health Plan Updates/Reminders

Jerry (HCPF) noted that the latest Consumer Assessment of Healthcare Providers & Systems (CAHPS) Experience of Care Survey Reports are posted online, that Russell (HCPF) is still planning to send out the Department HEDIS letter to health plans in November, and that the December IQuIC meeting may be scheduled for an earlier time in the month of December.

## 6. Public Comments

No public attendees at the meeting.

## 7. Adjourn

Visit this link to see online reporting <https://www.colorado.gov/pacific/hcpf/quality-and-health-improvement-reports>

Visit this link to see more about IQuIC <https://www.colorado.gov/hcpf/integrated-quality-improvement-committee-meeting>

Link to online Accountable Care Collaborative Public Reporting  
<https://hcpf.colorado.gov/accountable-care-collaborative-public-reporting>