

MINUTES OF THE INTEGRATED QUALITY IMPROVEMENT COMMITTEE (<u>IQuIC</u>) MEETING

November 28, 2023, 10:00 am to 12:00 pm

1. Call to Order

The Contractor shall have its Quality Improvement Director participate in the Department's Quality Improvement Committee to provide input and feedback e measurements and specifics of reporting formats and timeframes, and other.

2. Review October 2023 Draft Minutes

Jerry (the Department) and the attending health plan IQuIC committee members reviewed and approved the minutes.

3. Managed Care Entity (MCE) Health Equity Plan Submissions

Aaron (the Department) led this PowerPoint presentation for the group. The PowerPoint presentation included 35 slides, but only specific sections of the PowerPoint were discussed since the slides will be shared with the group after the meeting. Some key points noted by Aaron include: in the coming year the Department will identify significant differences in disparities, the current health equity deliverable from health plans is due January 2, 2024, the Department is working on an additional Town Hall in the month January 2024, the Department is looking forward to receiving the health plan health equity deliverables and is working to leverage CORE measures and closing gaps, data for COVID 19, diabetes and depression is not available at this time and it is ok if the health plan submission does not list this input at this time, the Department understands that there is anecdotal data, but health plans should use a data focus related to their community, health plan submissions should not be sent directly to Aaron, Aaron and Dana Batey will plan to attend a March 2024 or April 2024 IOuIC meeting to provide an update and address questions, the report template length was discussed, and Aaron noted where health plans could find coding to define disability. The following questions were addressed with Aaron: Mika (Colorado Access) will the PowerPoint slides be shared? Yes, per Aaron and Jerry. Logan (DentaQuest) are all of the requirements noted in the PowerPoint for the dental plan to complete? Per Aaron the first iteration is for the RAEs, and Managed Care Organizations (MCOs), but where appropriate the



Department has an expectation that the dental plan will include the requirement. Kathryn (Anthem) is the due data using certain timing? Aaron noted data refreshes. Mika (Colorado Access) since we are not getting the template sooner can we discuss delaying the due date? Aaron replied the Department is looking at extending the due date, but health plans can share thoughts with him concerning delaying the due date. Clara (RAE 6 and 7) What about process metrics? Aaron noted because this is a first go at this if health plans have certain data that is fine. Logan (DentaOuest) chat question asked if there is no specific dental template? Aaron confirmed and noted that at this time DentaQuest could create a template and share with the Department. Clara (RAE 6 and 7) we will have to send a mid-year deliverable so is there plans for two submissions? Aaron noted that just an annual deliverable is due and noted some expectations for a 90-day submission once data was available. Clara (RAE 6 and 7) what about the COVID section on the template for ages 0 to 21? Aaron noted template modifications are being made to address this concern. Carlos (Kaiser) chat guestion asked is there a "...timeline...numerator for the COVID vaccine metric...?" Aaron noted absolutely and any COVID interactions is being considered for inclusion. Kendra (RAE 1) is the CHP+ template updated? Aaron said he will follow up with Amy Ryan (the Department) to ensure the updates are completed.

4. Department and Health Plan Updates/Reminder

Jerry Ware (the Department) informed the group about the options to cancel the December IQuIC meeting and later noted that if there were no objections shared by the end of this week the December 2023 IQuIC meeting will be canceled. Russell Kennedy (the Department) informed the health plans that there are no changes to the Health Effectiveness Data and Information Set (HEDIS) measures and that he will share the normal HEDIS letter in the month of December. Russell also informed health plan staff that he will be sharing a Consumer Assessment of Healthcare Providers and Systems (CAHPS) communication with them to assist with member updates. John Mahalik (Regional Accountable Entity 6 and 7) noted that he will send Sheila Gamueda (the Department) an email for an update on the Quality of Care Grievance process that the Department is working on.

5. Public Comments

No public attendees were present for this meeting.

6. Adjourn

Visit this link to see online reporting <u>https://www.colorado.gov/pacific/hcpf/quality-and-health-improvement-reports</u>

Visit this link to see more about IQuIC <u>https://www.colorado.gov/hcpf/integrated-</u> <u>quality-improvement-committee-meeting</u>

Improving health care equity, access and outcomes for the people we serve while saving Coloradans money on health care and driving value for Colorado



Link to online Accountable Care Collaborative Public Reporting https://hcpf.colorado.gov/accountable-care-collaborative-public-reporting

