



## **MINUTES OF THE INTEGRATED QUALITY IMPROVEMENT COMMITTEE MEETING**

May 28, 2024, 10:00 am to 12:00 pm

### **1. Call to Order**

The Contractor shall have its Quality Improvement Director participate in the Department's Quality Improvement Committee to provide input and feedback regarding quality improvement priorities, performance improvement topics, measurements and specifics of reporting formats and timeframes, and other.

### **2. Review March 2024 Draft Minutes**

Jerry (Health Care Policy and Financing/HCPF) and meeting attendees reviewed the draft minutes, and the minutes were approved.

### **3. Annual Quality Report/Quality Improvement Plan Deliverables**

Helen (HCPF) led this discussion. Helen noted that the Department has decided to keep the current timeline for these deliverables. Helen also shared insight on these deliverables in light of the new Regional Accountable Entity (RAE) Request For Proposal (RFP) being released. Logan (DentaQuest) asked if this deliverable applied to DentaQuest? Helen informed Logan that she would follow up and confirm if these deliverables and timeline apply to DentaQuest. Jeremiah (RAE 1), Mika (RAE 3 & 5), Helen and Clara (RAE 6 & 7) confirmed the due date for this deliverable will be September 30<sup>th</sup>.

### **4. Fiscal Year 24/25 External Quality Review Quality Audits & Quality Projects The Department Is Expecting To Conduct**

Sarah (Health Services Advisory Group/HSAG) led this presentation. The PowerPoint for this presentation noted the following External Quality Review (EQR) mandatory projects happening in fiscal year (FY) 24/25: Performance Improvement Projects (PIPs) for each health plan, Performance Measure Validations (PMV) for each health plan, Compliance Site Reviews for each health plan, and Network Adequacy Validation (NAV) for each health plan. The PowerPoint also noted the following

*Auxiliary aids and services for individuals with disabilities and language services for individuals whose first language is not English may be provided upon request. Please notify Jerry Ware via email [jerry.ware@state.co.us](mailto:jerry.ware@state.co.us), or the Civil Rights Officer at [hcpf504ada@state.co.us](mailto:hcpf504ada@state.co.us) at least one week prior to the meeting to make arrangements.*

(EQR) optional projects happening in FY 24/25: Encounter Data Validations (EDV) or 411/412 overreads, Experience of Care Surveys or Consumer Assessment of Healthcare Providers and Systems (CAHPS), Mental Health Parity audits, Quality of Care (QOC) Grievance audits, Substance Use Disorder (SUD) audits, and Early and Periodic Screening Diagnostic and Treatment (EPSDT) audits. The PowerPoint also noted required Readiness Reviews for the new RAE health plans that will be selected at a later date, and Equity PMV audits also happening in FY 24.25. Sarah then requested Jerry send out the PowerPoint to meeting attendees after today's meeting. Edward (RAE 2 & 4) chatted a question to understand the status of the final PMV incentive measure reports for the RAEs. Jerry addressed the question and listed the report location in the chat. Clara (RAE 6 & 7) chatted a question to understand the equity PMV and Key Performance Indicator (KPI) overlap. Sarah addressed the question. Kendra (RAE 1) asked if record reviews will still happen for the Compliance Site Review categories and Sarah noted yes. Lynn (Carelon) asked for clarity on the EPSDT audit differences that will happen which Sarah addressed. Maureen (DentaQuest) asked Sarah to share additional insight on the Fee For Service (FFS) EPSDT audit involving her health plan. Sarah noted where that was addressed in the PowerPoint and she shared additional input to address the question. Elizabeth (Kaiser Permanente) asked for status on the contract updates related to the QOC Grievance audits and Helen addressed that question and noted the complexities with Medical Service Board (MSB) approvals before the contracts can be updated. Jerry also briefly noted Centers For Medicare and Medicaid Services (CMS) Rule changes that will come into play in future fiscal years (examples, secret shoppers, wait time requirements, provider online directory validations, other).

## 5. Department and Health Plan Updates/Reminders

Logan (DentaQuest) asked for assistance from the Department with receiving member emails. Jerry (the Department) requested Logan follow up with the DentaQuest Department Contract Manager for assistance.

## 6. Public Comments

No public visitors in attendance requested to comment.

## 7. Adjourn

Visit this link to see online reporting <https://www.colorado.gov/pacific/hcpf/quality-and-health-improvement-reports>

Visit this link to see more about IQuIC <https://www.colorado.gov/hcpf/integrated-quality-improvement-committee-meeting>

*Auxiliary aids and services for individuals with disabilities and language services for individuals whose first language is not English may be provided upon request. Please notify Jerry Ware via email [jerry.ware@state.co.us](mailto:jerry.ware@state.co.us), or the Civil Rights Officer at [hcpf504ada@state.co.us](mailto:hcpf504ada@state.co.us) at least one week prior to the meeting to make arrangements.*

Link to online Accountable Care Collaborative Public Reporting

<https://hcpf.colorado.gov/accountable-care-collaborative-public-reporting>

*Auxiliary aids and services for individuals with disabilities and language services for individuals whose first language is not English may be provided upon request. Please notify Jerry Ware via email [jerry.ware@state.co.us](mailto:jerry.ware@state.co.us), or the Civil Rights Officer at [hcpf504ada@state.co.us](mailto:hcpf504ada@state.co.us) at least one week prior to the meeting to make arrangements.*