

# MINUTES OF THE INTEGRATED QUALITY IMPROVEMENT COMMITTEE (<u>IQuIC</u>) MEETING

January 28, 2025, 10:00 am to 12:00 pm

# 1. Call to Order

The Contractor shall have its Quality Improvement Director participate in the Department's Quality Improvement Committee to provide input and feedback regarding quality improvement priorities, performance improvement topics, measurements and specifics of reporting formats and timeframes, and other.

# 2. Review December 2024 Draft Minutes

Jerry (the Department) and meeting participants reviewed the draft minutes from the last meeting. The draft minutes were approved with noted changes.

### 3. Core Measure Reporting Templates

Emily (Health Services Advisory Group/HSAG) led this discussion and referenced content on the Department Healthcare Effectiveness Data and Information Set (HEDIS) letter that is shared by Russell Kennedy each year. Emily also shared on-screen Adult and Child core measure documents and clarified expectations for the data that each Managed Care Entity (MCE) should be submitting. Emily then discussed reporting template formats that should allow use of programming code use by the MCEs (format examples, all fields with an X are required, 552 rows, indicator key aligned with HEDIS, other) and can be completed manually. Emily also shared stratification link information, coding and requested that health plan staff start reviewing submission input and follow up with her via email for any questions. Meeting attendees chatted the following guestions that Emily addressed: from Elizabeth (Kaiser) when will templates be sent out and will Medicaid templates be different from Child Health Plan Plus (CHP+) Answer templates will be sent in the next month (but after IOuIC draft templates were emailed to MCEs), Clarification comment from Amy (HCPF) CHP+ plans are to only submit data for child core set, from Katie (Colorado Community Health Alliance/CCHA) is this input for managed care organizations and CHP+ or do Regional Accountable Entities (RAEs) report this input as well Answer RAEs do not submit this data, from Logan (DentaQuest) is

Auxiliary aids and services for individuals with disabilities and language services for individuals whose first language is not English may be provided upon request. Please notify Jerry Ware via email <u>jerry.ware@state.co.us</u>, or the Civil Rights Officer at <u>hcpf504ada@state.co.us</u> at least one week prior to the meeting to make arrangements.

there a different template for DentalQuest Answer current draft templates have dental formats, but a usable template format will be shared. Russell then asked health plan staff if they are receiving relevant information from MAC for this required submission. Shelly (Denver Health/DH) noted that she receives some data, Kim (Rocky Mountain Health Plan) noted not receiving, Kathryn (Colorado Access) note sure will check, and Elizabeth (Kaiser) need to check. Shelly (DH) also shared some relevant vendor information about being able to meet stratifications, geography and other data submission requirements which may be costly at this point. Jeremy (DH) shared comments about moving timely shared information for this next submission. MCE staff also noted a request for Russell to resend the annual HEDIS letter with updates for the data formats needed (after IQuIC Russell submitted the updated letter). Chantel (Northeast Health Partners) chatted a request for input to sign up for MAC and Emily shared a link in the chat.

# 4. Fiscal Year 25/26 External Quality Review Quality Audits & Quality Projects The Department Is Expecting To Conduct

Sarah (HSAG) led this PowerPoint presentation that listed the following categories: Requirement and Purpose of EQR Activities, Mandatory Activities, Optional Activities, Annual Technical Report, Questions, and How to Stay Update. The presentation was interactive and staff addressed questions as the presentation progressed. For example, Jeremy (DH) had questions about overlapping Quality of Care Grievance (QOCG) and Appeals reviews. Sarah (HSAG) and Helen (Helen) shared comments to explain reasons for audit requirements the health plans will address (example, federal, state and contract requirements). Jeremy shared some additional insight about the new Denver Health contract that may exclude his plan from future 411 audits. Jerry (HCPF) commented on substance use disorder (SUD) slides 32 & 33 and noted Department expectations that all current RAEs work with HSAG on this audit that starts July 1, 2025. Helen (HCPF) shared input about internal discussions going on to clarify the scope of work related to Equity slide 37.

### 5. Department and Health Plan Updates/Reminders

No updates.

### 6. Public Comments

No public attendees at the meeting.

### 7. Adjourn

Visit this link to see online reporting <u>https://www.colorado.gov/pacific/hcpf/quality-and-health-improvement-reports</u>

Auxiliary aids and services for individuals with disabilities and language services for individuals whose first language is not English may be provided upon request. Please notify Jerry Ware via email <u>jerry.ware@state.co.us</u>, or the Civil Rights Officer at <u>hcpf504ada@state.co.us</u> at least one week prior to the meeting to make arrangements.

Visit this link to see more about IQuIC <u>https://www.colorado.gov/hcpf/integrated-</u> <u>quality-improvement-committee-meeting</u>

Link to online Accountable Care Collaborative Public Reporting https://hcpf.colorado.gov/accountable-care-collaborative-public-reporting

Auxiliary aids and services for individuals with disabilities and language services for individuals whose first language is not English may be provided upon request. Please notify Jerry Ware via email <u>jerry.ware@state.co.us</u>, or the Civil Rights Officer at <u>hcpf504ada@state.co.us</u> at least one week prior to the meeting to make arrangements.