



## **MINUTES OF THE INTEGRATED QUALITY IMPROVEMENT COMMITTEE MEETING**

August 27, 2024, 11:00 am to 1:00 pm

### **1. Call to Order**

The Contractor shall have its Quality Improvement Director participate in the Department's Quality Improvement Committee to provide input and feedback regarding quality improvement priorities, performance improvement topics, measurements and specifics of reporting formats and timeframes, and other.

### **2. Review July 2024 Draft Minutes**

Jerry (Health Care Policy and Financing/HCPF) and meeting attendees reviewed the draft minutes, and the minutes were approved. Greetings were shared with Kathryn Burch (Colorado Access) first time attendee to the IQuIC Meeting.

### **3. Managed Care Entity (MCE) Equity Performance Measure Validation Update**

Lynn Ha (HCPF) informed the group that the Department will not move forward in this fiscal year and require Managed Care Entities (MCEs) to participate in the Health Equity Performance Measure Validation (HE PMV) Audit conducted by Health Services Advisory Group (HSAG). Lynn also noted that she is working with Aaron Green (HCPF), Dana Batey (HCPF) and Department contracting staff to better define the HE PMV that may be implemented in the next fiscal year. Sara (Clinical Insighters) chatted a question about whether this decision impacts the deliverables for the Regional Accountable Entities (RAEs). Lynn answered no. Logan (DentaQuest) chatted the following question "...once you get more information...you will relay that back to DentaQuest." Lynn said yes. Additional questions concerning this topic can be sent to Lynn Ha (HCPF), or Jerry Ware (HCPF).

### **4. Performance Improvement Project (PIP) Presentation**

Kris (HSAG) led this presentation and reviewed a PowerPoint (PP) with the following topics: Review Federal PIP Requirements, Outline 24/25 PIP Validation Activities,

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and Review Documentation Requirements and Tips For Success. Kris also discussed updates for PIP steps 7 & 8 and noted that PIP step 9 (evaluation) is completed by HSAG. Kris also presented the PIP Submission Form and Intervention Worksheet. Hilary (HCPF) chatted and asked if the templates were already available for the MCEs. Kris confirmed yes. Edward (Carelton) chatted and asked about submissions being documents vs Portable Document Format (PDF) and the type of attachment file formats. Kris responded and confirmed the documents that should be submitted and formats that should be used. Jerry (HCPF) chatted questions to confirm interventions that can be used for each barrier and the use of Reactive Changes noted on the PowerPoint. Kris addressed those questions as well.

## **5. Fiscal Year 24/25 Compliance Standards, Fiscal Year 24/25 Schedule and Similar Findings From Fiscal Year 23/24**

Crystal (HSAG) and Gina (HSAG) led this discussion and presented a PowerPoint with the following topics: Review of Fiscal Year 23/24 Standards, Statewide Average Scores By Plan Type, Fiscal Year 23/24 Strengths and Opportunities, Preview Fiscal Year 24/25 Compliance Standards and Fiscal Year 24/25 Proposed Compliance Review Schedule. Kathryn (Colorado Access) chatted a question about Standard VII self assessment tool reflecting National Committee of Quality Assurance (NCQA) standards. Gina (HSAG) responded yes. Madhu (Colorado Access) chatted a question about the number of records that will be reviewed. Gina (HSAG) responded that 10 records with an oversample of 5 records will be reviewed for initial credentialing and another 10 records with oversample of 5 records for recredentialing, for each line of business. Jeremiah (Rocky Mountain Health Plan) chatted a questions about Standard VIII having record review delagated credentialing content. Gina (HSAG) said yes it will, but also clarified the content regarding organizational provider credentialing will be included in the compliance monitoring tool and not the record review tool. Jeremiah also chatted a question concerning Standard VIII universe dates for the record review. Crystal (HSAG) chatted back that the dates will be January to December 2024 to the extent possible. Gina and Crystal also noted that corrective action plans will be different for the RAEs due to the Accountable Care Collaborative (ACC) 3 set up and it was noted that Jeremiah (Rocky Mountain Health Plan) and HSAG may talk offline about the 30 day timeline noted for the process.

## **6. Department and Health Plan Updates/Reminders**

Russell (HCPF) updated that group that the 2025 Core Measures have been released and that MCEs will be receiving the Department's measure letter in the coming

weeks. Jerry (HCPF) shared some input about the next month's IQuIC meeting agenda and that IQuIC will still be a virtual meeting.

## 7. Public Comments

No public visitors in attendance requested to comment.

## 8. Adjourn

Visit this link to see online reporting <https://www.colorado.gov/pacific/hcpf/quality-and-health-improvement-reports>

Visit this link to see more about IQuIC <https://www.colorado.gov/hcpf/integrated-quality-improvement-committee-meeting>

Link to online Accountable Care Collaborative Public Reporting  
<https://hcpf.colorado.gov/accountable-care-collaborative-public-reporting>