



Integrated Quality Improvement Committee (IQuIC) Meeting

Tuesday, September 27, 2022 9:00 a.m. - 1:00 p.m. (Mountain Time)

Conference Number: 602-833-8947 Access Code: 103 668 647#

MS Teams:

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Meeting ID: 214 748 050 939 Meeting Passcode: YisXZD

- 1. Agenda Review 5 Minutes**
- 2. Review August 2022 Minutes 5 Minutes**
- 3. Healthcare Effectiveness Data and Information Set (HEDIS) 2021 Core Measures Results 60 Minutes**

Jacilyn Daniel (Health Services Advisory Group/HSAG) and Matthew Kelly (HSAG) will present on this topic.
- 4. Discussion about the selection of 2023 Healthcare Effectiveness Data and Information Set (HEDIS) Core Measures 15 Minutes**

Russell Kennedy (HCPF) will lead this discussion. Health plans should come prepared to discuss options, and their preferred HEDIS selections.
- 5. Interactive Activity 60 Minutes**

Barbara McConnell (HSAG) will lead this activity with meeting attendees.
- 6. Consumer Assessment of Healthcare Providers & Systems (CAHPS) Child Health Plan Plus (CHP+) and Regional Accountable Entities (RAEs) Top Box Scores 20 Minutes**

Destiny Meyer (HSAG) and Russell Kennedy (HCPF) will facilitate this topic.
- 7. Department and Health Plan Updates/Reminders 5 Minutes**

Calendar year 2022 meetings are: October 25, 2022, November 22, 2022, December 27, 2022.
- 8. Public Comments 5 Minutes**

Visitor's comments on issues discussed.

Famous Quotes:

"Insanity is doing the same thing over and over and expecting different results."
Credited to Albert Einstein

"Even if you are on the right track, you'll get run over if you just sit there!" Will Rogers

"We cannot solve our problems with the same thinking we used when we created them." Albert Einstein

"If you can't describe what you are doing as a process, you don't know what you're doing." W. Edward Deming

"There is nothing more difficult to take in hand, more perilous to conduct, or more uncertain in its success, that to take the lead in the introduction of a new order of things." Niccolo Machiavelli

"Quality improvement is the responsibility of everyone at all levels in the company rather than those of quality departments only." Unknown

"Measure what is measurable and make measurable what is not." Galileo Galilei

"It is not enough to simply "do your best". You must strive for perfection." Subir Chowdhury

"Quality is not an act, it is a habit." Aristotle

"Why should we measure it, and report it and improve it when what we really should do, is just eliminate it?" Peter Drucker

"Those who are not dissatisfied will never make any progress." Dr. Shigeo Shingo

"You can have any color, as long as it's black." Henry Ford