



COLORADO

Department of Health Care
Policy & Financing

MINUTES OF THE WEBEX INTEGRATED QUALITY IMPROVEMENT COMMITTEE (IQuIC) MEETING

June 28, 2022 10:00 am to 12:00 pm

1. Call to Order

The Contractor shall have its Quality Improvement Director participate in the Department's Quality Improvement Committee to provide input and feedback regarding quality improvement priorities, performance improvement topics, measurements and specifics of reporting formats and timeframes, and other.

2. Review May 2022 Draft Minutes

Jerry (Health Care Policy and Financing/HCPF) and meeting attendees reviewed the draft minutes and the minutes were approved.

3. Possible modifications to consider for the Network Adequacy Validation (NAV) Quarterly Report Templates

Sandra Wetenkamp (HCPF) and Brooke Powers (HCPF) led this discussion with a PowerPoint presentation that noted: the NAV process, current behavioral health time and distance standards, peer state comparisons, Managed care entities (MCEs) Regional Accountable Entity (RAE) results, and discussion. Kaitlin (Denver Health) chatted the following question "does that metric use the member address...?" Sandra said yes. Kaitlin also asked "...what does your system do with addresses that show mismatch data...?" Robert (Health Services Advisory Group/HSAG) noted that the same addresses are not used and a small portion of the data is not used. Jeremy (Denver Health) noted some concerns with 800 members who have out of state addresses. Jeremy also asked if the Department could also look at physical health requirements? Sandra commented that the Department is starting to look at all areas. The final chat comment came from Maureen (DentaQuest) who noted "I agree the focus should be on members, not numbers." Sophie (Colorado Community Health Alliance/CCHA) and Jeremy (Denver Health) both commented that they like the percentages listed in the PowerPoint. Sandra requested that the



Medicaid behavioral health plans share their comments on lessening the time and distance requirements with her via email by July 12, 2022.

4. Overview of FY 22/23 External Quality Review (EQR) activities that will be conducted

Barbara (HSAG) led this discussion via a PowerPoint presentation. Regarding the Performance Improvement Project (PIP) portion of the presentation Mika (Colorado Access) asked for clarify on the timeline and submission date? Russell (HCPF) noted that at the July 2022 IQuIC meeting these questions will be addressed. Barbara also shared information about the standards that will be reviewed at the next compliance site review (example, Coverage and Authorization, Access, Grievance and Appeals and Enrollment and Disenrollment). Kendra (Rocky Mountain Health Plan) asked if the compliance standards will be aligned for all lines of business (example, Medicaid, CHP+)? Barbara said yes, they will. Regarding the Quality of Care (QOC) Grievance audit Mika asked if HSAG expected to see any change from the first review and Barbara said the expectation is that there won't be a lot of change. Mika also asked if there could be considerations made concerning the timeline for these projects? Jerry (HCPF) and Barbara both noted considerations on the timelines are being considered. Barbara ended the topic discussion by noting that the Enrollment and Disenrollment standards are based on 42 CFR 438.56 and 42 CFR 438.3.d.

5. Department and Health Plan Updates/Reminders

Jerry (HCPF) informed the group that the Department's Cost Control & Quality Improvement (CCQI) Section has a new Director (Charlotte Crist) who started last week. Barbara (HSAG) informed the group that future IQuIC meetings will be set up on a Micro Soft Teams platform, but the transition over to the Teams platform should be seamless to meeting attendees.

6. Public Comments

No visitors attended this WebEx.

7. Adjourn

Visit this link to see online reporting <https://www.colorado.gov/pacific/hcpf/quality-and-health-improvement-reports>

Visit this link to see more about IQuIC <https://www.colorado.gov/hcpf/integrated-quality-improvement-committee-meeting>

Link to online Accountable Care Collaborative Public Reporting
<https://hcpf.colorado.gov/accountable-care-collaborative-public-reporting>



