



Integrated Quality Improvement Committee (IQuIC) Meeting

Tuesday, September 24, 2024 10:00 a.m. - 12:00 p.m. (Mountain Time)

Conference Number: 602-833-8947 Access Code: 234 482 614#

MS Teams:

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Meeting ID: 230 042 203 18

Meeting Passcode: jyggd6

1. Agenda Review (5 Minutes)

Jerry Ware (the Department) will lead this topic.

2. Review Draft August 2024 Minutes (5 minutes)

Jerry Ware (the Department) will lead this topic.

3. Network Adequacy Validation (NAV) Quarter One (Q1) Template Changes, and Questions & Answers (Q&A) (10 minutes)

Sandi Wetenkamp (the Department) and Health Services Advisory Group (HSAG) staff will lead this topic.

4. Consumer Assessment of Healthcare Providers & Systems (CAHPS) Child Health Plan Plus (CHP+) and Regional Accountable Entities (RAEs) Top Box Scores (35 Minutes)

Russell Kennedy (the Department), Destiny Meyer (Health Services Advisory Group/HSAG) and Kacee Llewelyn (HSAG) will lead this topic.

5. Centers for Medicare and Medicaid Services (CMS) Rule Presentation (45 minutes)

Sarah Lambie (HSAG) will lead this topic.

6. Meet the Department's New Chief Medical Officer (CMO) Lisa Rothgery (5 Minutes)

Auxiliary aids and services for individuals with disabilities and language services for individuals whose first language is not English may be provided upon request. Please notify Jerry Ware via email jerry.ware@state.co.us, or the Civil Rights Officer at hcpf504ada@state.co.us at least one week prior to the meeting to make arrangements.

Helen Desta-Fraser will lead this topic.

7. Department and Health Plan Updates/Reminders (5 Minutes)

Remaining calendar year 2024 meetings: October 22, 2024, November 26, 2024, December 24, 2024.

8. Public Comments (5 Minutes)

Visitor's comments on issues discussed.

Famous Quotes:

"Insanity is doing the same thing over and over and expecting different results." Credited to Albert Einstein

"Even if you are on the right track, you'll get run over if you just sit there!" Will Rogers

"We cannot solve our problems with the same thinking we used when we created them." Albert Einstein

"If you can't describe what you are doing as a process, you don't know what you're doing." W. Edward Deming

"There is nothing more difficult to take in hand, more perilous to conduct, or more uncertain in its success, that to take the lead in the introduction of a new order of things." Niccolo Machiavelli

"Quality improvement is the responsibility of everyone at all levels in the company rather than those of quality departments only." Unknown

"Measure what is measurable and make measurable what is not." Galileo Galilei

"It is not enough to simply "do your best". You must strive for perfection." Subir Chowdhury

"Quality is not an act, it is a habit." Aristotle

"Why should we measure it, and report it and improve it when what we really should do, is just eliminate it?" Peter Drucker

"Those who are not dissatisfied will never make any progress." Dr. Shigeo Shingo

"You can have any color, as long as it's black." Henry Ford