County/Eligibility Partner Informational Session

Topic: COVID Unwind & PEAK RMC/RRR Projects

#	Questions Received
1	If a member completes an RRR for SNAP, Cash within 90 days of the PHE ending, would they need to complete the ERP?
2	Is the 30 day trigger to close the cases after the due date a CMS requirement? I ask because we just don't really know what this workload will be and we are also facing other things like COLA and rising caseload sizes.
3	Anything special for ERP packets that go to CRMC?
4	So why are we working this lock-in list if everything is going to be automated/addressed by CBMS? Seems like extra work when it shouldn't be.
5	The county impact for Limited Testing NOAs, will be phone calls to the local offices, as we expect the NOA to be the county offices. It is helpful to know just by CBMS inquiry that these cases were the Limited group to better answer client questions. If not by inquiry that's is where the report is helpful.
6	Has there been a set date as to when will the speed letters for payment notification will go out to clients?
7	What will happen with old VCL's that have the 12/31/3999- will these clear once the ERP is received and we are now to get current verification.
8	For LTC cases will there be a notice sent out regarding outdated Level of Cares so clients know to follow up with CMAs?
9	For community education, When will members start falling off benefits? Will that be staggered as well and be dependent on the timing of their ERP?
10	But you said a VCL will be sent when PHE ends for those who have not provided. I think this would also include those who need to provide resources. So I think I am confused on this.
11	If the client does not turn in the RRR or speed letter with the case auto enroll ot will it drop of with the information we have on the case?
12	Unfortunately is does not answer my question. We in Teller County are working everything on the lock-in list. That is why I asked why are we working it if automation will happen to address missed verifications of any sort.