

What the NCI-IDD data tells us about

Using Internet, Cell Phone or Smart Phones in CO



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This report tells us about:

- What NCI-IDD tells us about people using internet, cell phone and smart phones
- Why internet, cell phone and smart phones is important
- Where to find out more about communication using technology in Colorado

What is NCI-IDD?

Each year, NCI-IDD asks people with intellectual and developmental disabilities (IDD) and their families how they feel about their lives and the services they get. NCI-IDD uses surveys so that the same questions can be asked to people in all NCI-IDD states.

Who is surveyed?

Each year people in many states take part in an NCI-IDD meeting. Every year a new group of people are asked to meet. During the meeting, people are asked the NCI-IDD survey questions. Questions are asked to the person who gets services from the state. For some questions, a family member, friend, or staff member who knows the person well can answer.

How are data shown?

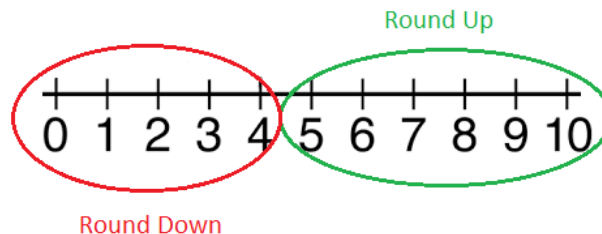
NCI-IDD asks questions about people's case management and staff. In this report we see how responsive they are to people's needs. There are questions to find out if people have choices in case management and staff, like, "does your service coordinator ask you what you want?"

Each page shows a different question and the answers. Each page also has a pie graph. It shows how many people said **yes** and how many said **no**. There are also words and stick figures that show how many **yes** and **no** answers there were for each question. The answers are whole numbers (like 60% or 90%).

This report includes Colorado's Survey data compared to the weighted NCI Average. State outcomes that are statistically significantly higher or lower than the NCI Average are indicated with an arrow:

1. Outcomes where the state is **significantly above** the NCI average are denoted with an up arrow ▲
2. Outcomes where the state is **significantly below** the NCI average are denoted with a down arrow ▼

For this report we round percentages to the nearest ten percent. To round, we look at the last digit in a number. If the digit is 5 or more, we "round up" to the next highest number with a zero. If the digit is 4 or less, we "round down" to the next lowest number with a zero.



For example:

If 87% of people say they choose their staff, we "round up" to 90%.

If 12% of people say they did not choose their staff, we "round down" to 10%.

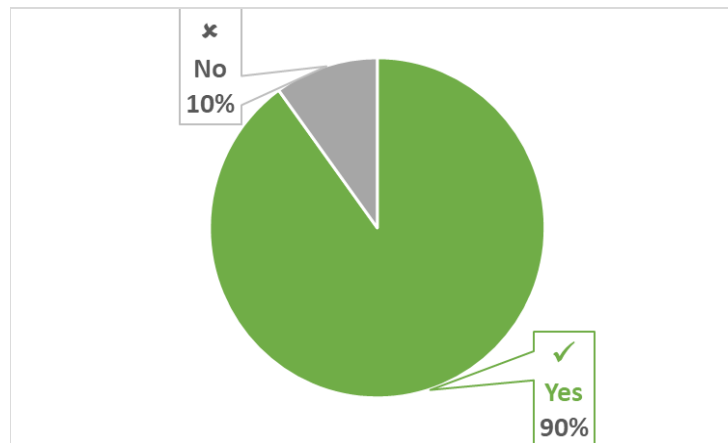
This report can help people talk about services and supports. If you want more information, you can look up the full report at:
www.nationalcoreindicators.org/resources/reports/



Making Connections – Why is Access to technology Important?

Having and being able to use internet, cell phones or smart phones is an important way for people with disabilities to be able to talk with friends and family even when they cannot talk in person. Technology can also be used to help people with disabilities to communicate, get out into the community. Some people may use technology to talk with their doctor or other health professionals online.

Can you use the phone and internet when you want to?

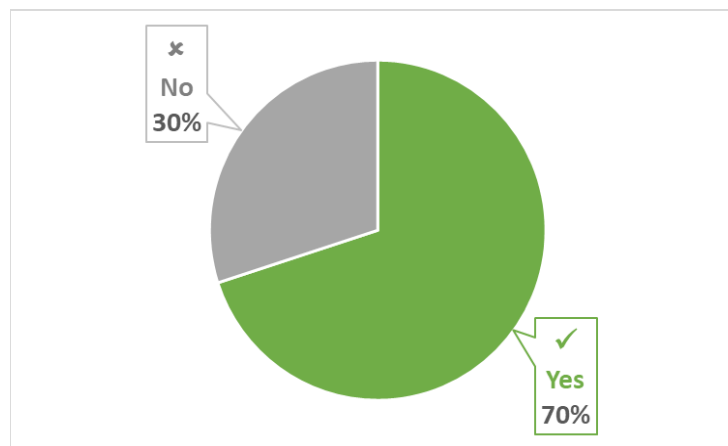


9 out of 10



NCI-IDD tells us 9 out of every 10 people said **they can use the phone and internet when they want to.**

Do you have a cell phone or smart phone? ▲

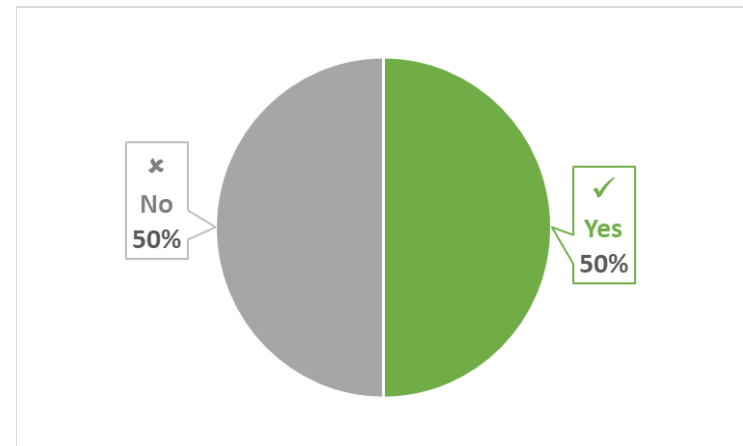


7 out of 10



NCI-IDD tells us 7 out of every **10** people said **they have a cell phone or smartphone.**

If you don't have a cell phone or smartphone, do you want one?



5 out of 10



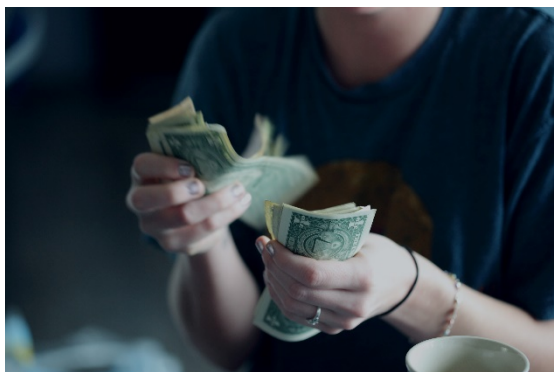
NCI-IDD tells us 5 out of every **10** people **who do not have a cell phone or smart phone want one.**

Reasons people do not have a cell phone but want one

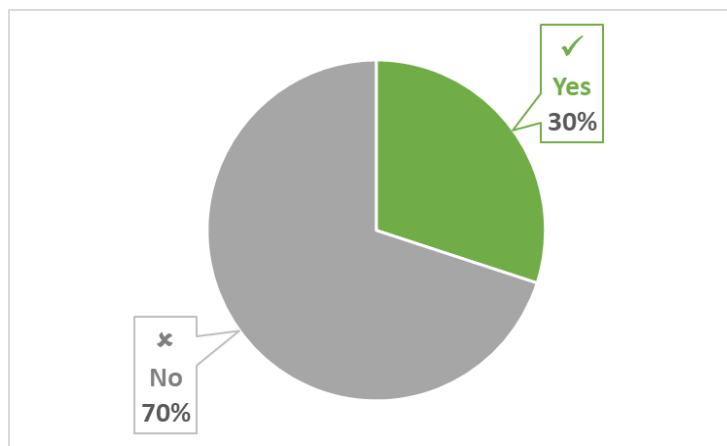
Some people are not always able to have cell phones or smart phones. NCI-IDD asked people who do not have a cell phone but want one why they do not have a cell phone.



If you do not have a cell phone or smartphone but want one, is it because it costs too much?



3 out of 10

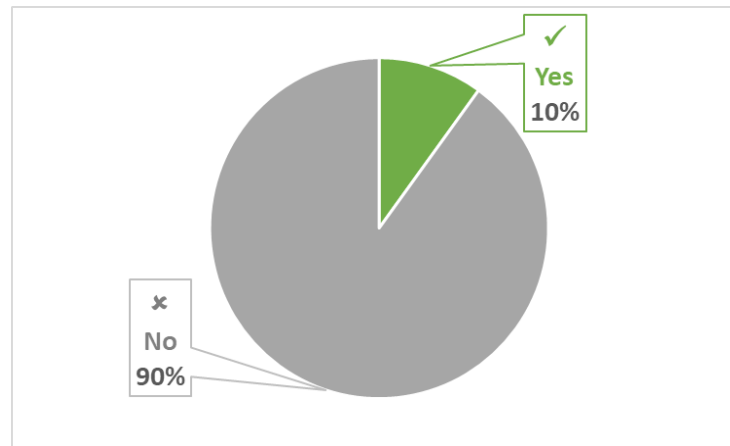


NCI-IDD tells us 3 out of every **10** people who do not have a cell phone or smartphone but want one said **they don't have one because costs too much.**

If you do not have a cell phone or smartphone but want one, is it because it is not allowed?

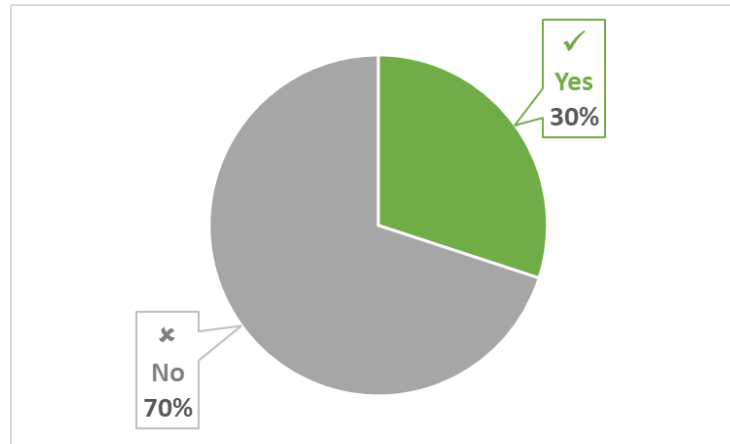


1 out of 10



NCI-IDD tells us 1 out of every **10** people who do not have a cell phone or smartphone but want one said **they don't have one because a cell phone or smartphone is not allowed.**

If you do not have a cell phone or smartphone but want one, is it because you had one but it was lost or it broke?

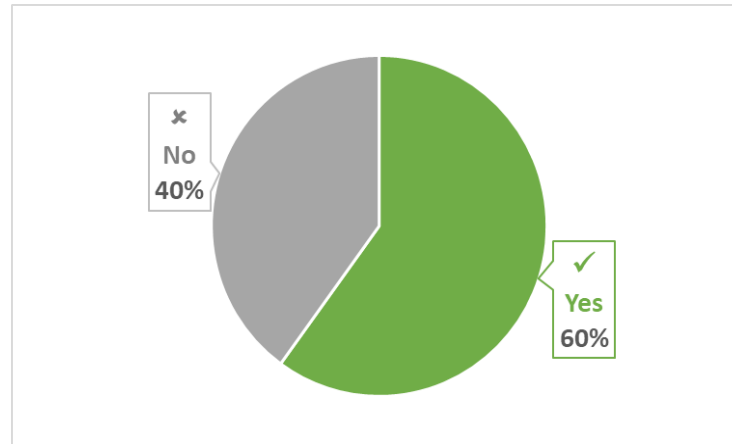


3 out of 10



NCI-IDD tells us 3 out of every **10** people who do not have a cell phone or smartphone but want one said **they don't have one because they had a one but it was lost or it broke.**

If you do not have a cell phone or smartphone but want one, is it because of other reasons?



6 out of 10



NCI-IDD tells us 6 out of every **10** people who do not have a cell phone or smartphone but want one said **they don't have one for other reasons.**



What Did We Learn?

NCI-HDD tell us about people in Colorado:

93% Can use the phone and internet when they want to

73% Have a cell phone or smart phone ▲

52% Who do not have a cell phone or smart phone want one

27% Who do not have a cell phone or smartphone but want one said they don't have one because cost too much

10% Who do not have a cell phone or smartphone but want one said they don't have one because a cell phone or smartphone was not allowed

27% Who do not have a cell phone or smartphone but want one said they don't have one because they had a one but it was lost or it broke

60% Who do not have a cell phone or smartphone but want one said they don't have one for other reasons

Learn More About Using Internet, Cell Phone or Smart Phones in Colorado

- [Health First Colorado \(Colorado's Medicaid program\)](#)
- [Health First Colorado "Find a Provider" Tool](#)
- [HCPF Programs for Adults](#)
- [Help find internet or phone](#)
- [HCBS Waiver Critical Incident Reporting](#)
- [Consumer Directed Attendant Support Services \(CDASS\)](#)
- [Community Centered Boards \(CCBs\) Case Management Services](#)
- [Colorado National Core Indicator \(NCI\) Surveys](#)
- [Vital Research National Core Indicator webpage](#)
- [National Core Indicators Surveys for Colorado](#)
- [Developmental Disabilities Waiver \(DD\)](#)
- [Supported Living Services Waiver \(SLS\)](#)
- [Colorado Buy-In Program for Working Adults with Disabilities](#)

Have questions or comments, email us at: Rachel.Newton@state.co.us