



COLORADO

Department of Health Care
Policy & Financing

MINUTES OF THE WEBEX INTEGRATED QUALITY IMPROVEMENT COMMITTEE (IQuIC) MEETING

February 23, 2021 10:00 am to 12:00 pm

1. Call to Order

The Contractor shall have its Quality Improvement Director participate in the Department's Quality Improvement Committee to provide input and feedback regarding quality improvement priorities, performance improvement topics, measurements and specifics of reporting formats and timeframes, and other.

2. Agenda Review

Completed.

3. Review January 2021 Draft Minutes

The draft January 2021 minutes were reviewed and approved.

4. DentaQuest and Managed Care Entities (MCEs) Dental Services and Best Practices Presentations

Michelle (HCPF) led this topic which started with Logan Horn's (DentaQuest/DQ) PowerPoint presentation. Logan's PowerPoint noted that 1.2 million Medicaid members and 70k CHP+ members were served by DentaQuest. Logan noted that 97% Medicaid members receive dental services, and can access the DQ provider portal to review benefits/other. Logan also noted that their Oral Health Utilization Report for CHP+ did show some decreases due to COVID-19. Donna (DQ) took over and noted the different territories DQ representatives work in and that one position is open for new employment. Donna also noted input on access to general dentistry. Sarony (DQ) took over and then discussed Healthy Mouth=Healthy Body and how DQ works with dental care managers. Sarony also noted the monthly meetings DQ completes with the Regional Accountable Entities (RAEs) and provider incentives her plan uses. Katie (DQ) took over and then discussed their dental Performance Improvement Project (PIP) currently in process. Heather (RMHP) asked in the chat if the PowerPoint slides will be available. Michelle said yes. Greg (Denver Health/DH) asked in chat for DQ to clarify entities they provide services for.



Sarah noted that DQ covers services for all RAEs and the entire state and Barbara clarified the question Greg was asking for the group. Jerry asked how long has DQ been meeting with RAEs, Logan stated over a year and Sarah said the RAE meetings are integrated. Carlos (KP) asked in chat about the types of assistance for Medicaid members who call and don't have internet and need an available appointment. Sarah (DQ) noted that members can call customer service in this example. Laura Coleman (RAE 3&5) then presented on her plans Key Performance Indicator (KPI) unique members that receive one dental service/Unique members in the ACC. Jo Anne Doherty (Colorado Access) also shared chat input about their dental committees work to establish dental goals. John Mahalik (RAE 2/4) then presented and discussed whole person health and his plans dental visit KPI and that overall dental school partnerships were picking up. Carlos (KP) chatted a question about data needed to show if the dental services were turning the corner and John's presentation appeared to inform on that question. Katie Mortenson (RAE 6&7) then presented and shared dental visit results, noted the faith (closed) of some dental offices in the COVID-19 environment, shared Cavity Free at Three input and shared input on her plans meetings with DQ. Cindy Mattingley (RAE 1) then presented and shared her plans KPI data, and routine care language used in member mailers. Kimberly Herek (RMHP) took over and noted physical health and oral health collaboration, Cavity Free at Three input and meetings with the Colorado Department of Public Health & Environment (CDPHE).

5. Network Adequacy Validation (NAV) Template Changes and New Substance Use Disorder (SUD) Provider Data Requirements

Alana (Health Services Advisory Group/HSAG) led this discussion and presented with a PowerPoint that would be shared after the meeting. The presentation discussed Related Updates for Quarterly Network Adequacy Reporting, Word Template updates, Excel Geoaccess Compliance Reporting Templates updates, and shared the timeline for quarter three reporting. Anne Taylor (Colorado Access) asked via chat if her plan can use internal taxonomy codes to map providers and if that process would create Geoaccess mismatches with HSAG results. Alana addressed the question, but agreed to follow up with Anne after the meeting to further address her concerns. Cathy Johnson (Kaiser Permanente) chatted a question that asked if the American Society of Addiction Medicine (ASAM) level of care criteria could be shared with health plans prior to the final template coming out. Alana addressed the question. Hanna Thomas (RAE 6&7) noted that her health plan/s does not feel 6 weeks is enough time to address the noted changes and if an extension could be approved. Alana noted that the NAV timeline does not allow extension time or time to share a draft template. Jerry (HCPF) and Matthew Sundeen (HCPF) agreed and Matthew also noted 6 weeks is not the accurate amount of time being allowed.



6. Performance Improvement Projects (PIPs) Module 2 Presentation

Kristine Hartman (HSAG) led this discussion and used a PowerPoint presentation. The PowerPoint covered the PIP modules, next steps, and did a module 2 walk through. Kate Brands (DQ) asked for clarification on the correct module 2 version to use and Kris addressed the question and noted a few handouts will be shared after the meeting to assist with the module 2 submission that will have specific due dates for each health plan.

7. Department and Health Plan Updates/Reminders

Jerry shared the Department's new Mission Statement with the group.

8. Public Comments

No visitors attended this WebEx.

9. Adjourn

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Visit this link to see more about IQuIC <https://www.colorado.gov/hcpf/integrated-quality-improvement-committee-meeting>

