MINUTES OF THE WEBEX INTEGRATED QUALITY IMPROVEMENT COMMITTEE (IQuIC) MEETING

November 24, 2020 10:00 am to 12:00 pm

1. Call to Order

The Contractor shall have its Quality Improvement Director participate in the Department's Quality Improvement Committee to provide input and feedback regarding quality improvement priorities, performance improvement topics, measurements and specifics of reporting formats and timeframes, and other.

2. Brief Update on A New Substance Abuse Disorder (SUD) Regional Accountable Entity (RAE) Benefit

Brooke Powers (HCPF) informed the group about this new benefit and that it is expected that RAEs include these new benefit providers, and levels of care in an up and coming quarterly report. Alana Berrett (HSAG) noted that her organization is working with the Department to update the quarterly report templates to meet this new requirement. Jeremy Sax (Denver Health) asked if the Department planned to incorporate the new managed care rules on time and distance into the report update? Barbara McConnell (HSAG) and Alana noted that the new network adequacy rules released by the Centers for Medicare and Medicaid Services (CMS) provided options for states to decide on adding or not adding any of the changes and that HSAG and the Department will be meeting to further discuss any potential changes related to the new rule release.

3. Introductions & Agenda Review

Completed.

4. Approval of Minutes

The draft October 2020 minutes were reviewed and approved.

5. RAE EPSDT Utilization Management mandates as it relates to denial requests

Gina Robinson (HCPF) led this discussion and reviewed shared content from previous trainings held on denial notices. Gina also noted that internal Department staff are continuing to evaluate the effectiveness of those current denial notice letters. Gina then reached out to health plan attendees and asked for their insight on how to improve on those notice letters and how they believe those current notices are now working. Since no health plan input was shared at this time Gina informed the group that they could still send her comments on this topic by December 15, 2020. Gina also confirmed that this issue does not affect CHP+ processes.

6. Managed Care Entity (MCE) Quality of Care Report Template

Curt Curnow (HCPF) led this discussion and thanked health plan staff who shared input on this template creation. Curt noted that the template has been completed and signed off on by the Department's Executive staff. Curt also said that Department contract managers will be distributing the templates to each health plan by the end of this week and that January 1, 2021 will be the starting date for using this template. Kendra Peters (Rocky Mountain Health Plans) asked if the use of this new template includes CHP+ plans? Curt confirmed (Yes). Catherine Morrissey (RAE 2) sent a chat question that asked for confirmation on the first submission date of this report? Curt confirmed the date, but also noted that instructions for submitting the template will be shared with the health plans once the report is distributed.

7. Department and Health Plan Updates/Reminders

Jerry noted that Russell emailed the final HEDIS letter to health plans today, and that the Medicaid Technical Report was finalized and will be posted on the Department's website in the coming week/s.

8. Public Comments

No visitors attended this WebEx.

9. Adjourn

Future WebEx Meeting: **December 22, 2020** 10:00 am to 12:00 pm.

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