



COLORADO

Department of Health Care
Policy & Financing

MINUTES OF THE WEBEX INTEGRATED QUALITY IMPROVEMENT COMMITTEE (IQuIC) MEETING

May 24, 2022 10:00 am to 12:00 pm

1. Call to Order

The Contractor shall have its Quality Improvement Director participate in the Department's Quality Improvement Committee to provide input and feedback regarding quality improvement priorities, performance improvement topics, measurements and specifics of reporting formats and timeframes, and other.

2. Review March 2022 Draft Minutes

Jerry (Health Care Policy and Financing/HCPF) and meeting attendees reviewed the draft minutes and the minutes were approved.

3. Update on Senate Bill 21-137 Substance Use Disorder (SUD) Overread/Audit

Prior to today's meeting Barbara shared a PowerPoint for this discussion that noted: the overread/audit purpose, actions Health Services Advisory Group/HSAG will perform, overview of the senate bill SB 21-137, health plans involved, timeline, Managed Care Entity (MCE) responsibility, and the HSAG scope of work. Tina (RAE 4) asked for clarification about submitting claims denial data for this audit and later Jeremy (Denver Health) also asked for clarification about claims denials? After the meeting ended the Department clarified with HSAG on the response for these claim denial questions which is "to clarify for those asking about claims cutoff, the sample is based on determinations made July 1 2021 through June 30, 2022. Not request date." Dr. Steve Coen (RAE 2 & 4) asked if there was any slack, or time to allow for health plans to submit their data? Barbara confirmed that there was not. John (RAE 2 & 4) asked about the reporting for this audit? Barbara reviewed the steps and report content that will be shared with the Department. Jerry (HCPF) also noted that the sharing the final report with the health plans has not been confirmed yet at the Department. Christine (Denver Health) chatted two questions that asked what is the minimum number to be reviewed for the audit to be valid and what happens if there are no denial determinations for the review period? Barbara (HSAG) noted that the senate bill requires that 33% of denials from each health



plan is the goal and that preliminary research with the Department confirmed that each MCE has shown there were denials at each health plan.

4. Status Update on the Regional Accountable Entity (RAE) and Medicaid Managed Care Organization (MCO) Quality of Care (QOC) Grievance Audit/Future Audits

Barbara (HSAG) led this discussion about the status of this audit and that in the next fiscal year CHP+ health plans will be included. Jerry (HCPF) noted that the report content will be shared internal and that the plan is at a later date when new quality management staff are in place at the Department a determination can be coordinated with the health plans to improve consistency. Mika (Colorado Access) asked if HSAG used any national standards in its recommendations portion of the report/s that will be released? Barbara said yes. For example, National Committee for Quality Assurance (NCQA) and contract language were included in the recommendations.

5. Department and Health Plan Updates/Reminders

Jerry (HCPF) noted that Curt Curnow was no longer with the Department and he shared the Department's best wishes for Curt in his new ventures. Russell (HCPF) shared insight on the March IQuIC discussions about having the health plans create the Consumer Assessment of Healthcare Providers and Systems (CAHPS) survey sample frames for the next round. Russell said that approached has been confirmed for the next round and if any health plans need an example sample frame they should contact him directly. Russell also noted that at the July IQuIC meeting there will be a Performance Improvement Project (PIP) topic concerning the new PIP selection.

6. Public Comments

No visitors attended this WebEx.

7. Adjourn

Visit this link to see online reporting <https://www.colorado.gov/pacific/hcpf/quality-and-health-improvement-reports>

Visit this link to see more about IQuIC <https://www.colorado.gov/hcpf/integrated-quality-improvement-committee-meeting>

Link to online Accountable Care Collaborative Public Reporting
<https://hcpf.colorado.gov/accountable-care-collaborative-public-reporting>

