



## **MINUTES OF THE WEBEX INTEGRATED QUALITY IMPROVEMENT COMMITTEE (IQuIC) MEETING**

July 27, 2021 10:00 am to 12:00 pm

### **1. Call to Order**

The Contractor shall have its Quality Improvement Director participate in the Department's Quality Improvement Committee to provide input and feedback regarding quality improvement priorities, performance improvement topics, measurements and specifics of reporting formats and timeframes, and other.

### **2. Agenda Review**

Completed.

### **3. Review June 2021 Draft Minutes**

The draft June 2021 minutes were reviewed and approved.

### **4. Update Fiscal Year (FY) 21/22 411 and 412 QUIP Projects**

Sarah (Health Services Advisory Group/HSAG) opened this topic by identifying new managed care staff that will be working on the QUIP projects, and then Sarah used a PowerPoint (PP) presentation that covered: 411 & 412 Background, Overview, Phase 1 Process Mapping, Phase 1 Failure Modes and Effects Analysis (FMEA), Phase 2 FMEA Priority Ranking, Phase 2 Proposed Interventions, Phase 3 Outcomes & Conclusions, Timeline, and Immediate Next Steps. Sarah then addressed questions about the chart timeline (Jeremy White RAE 2 & 4 question) and Jerry (HCPF) addressed a question about Denver Health's (DH) participation in the 411 Project (Jeremy Sax DH question). Jerry noted that the Department is reviewing options for DH participation in the 411, but that no final determinations have been made and that DH would be updated if participation in this fiscal year's 411 was required. Sarah noted that final QUIP templates will be shared with participating health plans this Friday and that the PP would be shared after the meeting ended.



## 5. FY 20/21 Compliance Site Review Disenrollment Requirements and Recommendations

Barbara (HSAG) and Sarah (HSAG) opened the discussion by displaying compliance site review tool language on this topic and noted that this was not a new requirement. Barbara and Sarah then addressed questions about adequate data and inclusion of grievance and appeals input from Manuela (Friday Health Plans) and Greg (DH).

## 6. Department and Health Plan Updates/Reminders

Ann Marie Stein is the new Quality & UM Division Director at the Department and she shared input about her 30 years of experience in health care and was welcomed by the group. Jerry (HCPF) shared a reminder that the September 9, 2021 Face to Face IQuIC meeting will be a virtual meeting. Sarah (HSAG) and Russell (HCPF) noted that the draft Compliance Site Review onsite schedule was completed and would be shared with health plans after the meeting. Health plans are expected to share any concerns with Sarah or Russell prior to the dates being finalized.

## 7. Public Comments

No visitors attended this WebEx.

## 8. Adjourn

Visit this link to see online reporting <https://www.colorado.gov/pacific/hcpf/quality-and-health-improvement-reports>

Visit this link to see more about IQuIC <https://www.colorado.gov/hcpf/integrated-quality-improvement-committee-meeting>

Link to online Accountable Care Collaborative Public Reporting  
<https://hcpf.colorado.gov/accountable-care-collaborative-public-reporting>

