



## **MINUTES OF THE WEBEX INTEGRATED QUALITY IMPROVEMENT COMMITTEE (IQuIC) MEETING**

August 25, 2020 10:30 am to 12:00 pm

### **1. Call to Order**

The Contractor shall have its Quality Improvement Director participate in the Department's Quality Improvement Committee to provide input and feedback regarding quality improvement priorities, performance improvement topics, measurements and specifics of reporting formats and timeframes, and other.

### **2. Introductions & Agenda Review**

Completed. Jerry (HCPF) reminded health plan staff to view the "Progress Report" document that was provided with the final agenda to understand status and deliverables for related projects.

### **3. Approval of Minutes**

The draft July 2020 minutes were reviewed and approved.

### **4. Health Plan Consumer Assessment Of Healthcare Providers and Systems (CAHPS) Survey Presentations**

Russell started this discussion by explaining how four health plan CAHPS presentations will take place at the September IQuIC meeting and how four health plan CAHPS presentations will take place at the October IQuIC. A request for volunteers was then stated. Meg (RAE 1) volunteered her health plan for the September meeting. Russell asked for additional health plans to send him their preferences after today's meeting. Russell concluded this topic by sharing input about the Performance Improvement Project (PIP) Summit that will take place in September 2020.

### **5. September 9, 2020 411 & 412 QUIP Submission Update**

Sarah reviewed the timeline for this project. For example, health plan Phase 1 submissions were received August 12, 2020, Phase 2, failure mode rankings, health



plan submissions are due September 9, 2020, and Phase 3 health plan submissions are due March 15, 2021. Sarah also informed health plans that technical assistance (TA) calls with Health Services Advisory Group (HSAG) can be requested and scheduled.

## 6. Regional Accountable Entities (RAE) Parity Discussion.

To address a request for project clarity Barbara started this topic with a brief review of what Parity was. Barbara shared some insight about quantitative vs non-quantitative reviews on behavioral health and physical health services as an example. Barbara also noted state requirements in House Bill 19-1269 that play a part in this project. Barbara informed Regional Accountable Entities (RAEs) that they will receive the desk review material on November 1, 2020 with the expectation RAEs will return the completed documents by December 7, 2020. Barbara noted that telephonic interviews may commence during January 18, 2021 and January 29, 2021. Sarah K. asked if CHP+ health plans will be involved in this project and Barbara said no. Barbara also said that CHP+ plans would need to follow up with the Department (Jeffrey J. or Elizabeth M) to see how Parity may be reviewed for their plans in the future. Barbara also informed the group that Kathy Bartilotta (HSAG) will be retiring and Sarah Lambie will take over the lead role as Compliance Site Reviewer.

## 7. Department and Health Plan Updates/Reminders

Jerry shared information about the September 10, 2020 IQuIC meeting and that the final agenda may be sent out by the end of this week, or the beginning of next week. Catherine chatted and asked if the intent of the meeting was to be scheduled for all day. Jerry said no. Cathy chatted that the September meeting time still shows an ending of 3pm. Jerry said he would update the meeting times on the invite. Jeremiah chatted and asked Jerry to resend him the meeting invite which Jerry agreed to do.

## 8. Public Comments

No visitors attended this WebEx.

## 9. Adjourn

Future WebEx Meeting: **September 10, 2020** 10:00 am to 12:00 pm.

Visit this link to see online reporting <https://www.colorado.gov/pacific/hcpf/quality-and-health-improvement-reports>

Visit this link to see more about IQuIC <https://www.colorado.gov/hcpf/integrated-quality-improvement-committee-meeting>



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