



MINUTES OF THE WEBEX INTEGRATED QUALITY IMPROVEMENT COMMITTEE (IQuIC) MEETING

May 26, 2020 10:00 am to 12:00 pm

1. Call to Order

The Contractor shall have its Quality Improvement Director participate in the Department's Quality Improvement Committee to provide input and feedback regarding quality improvement priorities, performance improvement topics, measurements and specifics of reporting formats and timeframes, and other.

2. Introductions & Agenda Review

Completed. Jerry (HCPF) reminded health plans to view the "Progress Report" document, that was provided with the final agenda, to understand status and deliverables for related projects.

3. Approval of Minutes

The draft April 2020 minutes were reviewed and approved.

4. Article Overview "Colorado Counties with Populations at Risk for Serious Illness from COVID-19"

Cari Frank and Peter Sheehan (Center for Improving Value in Health Care/CIVHC) led this discussion. Prior to this meeting CIVHC shared the following data link for meeting attendees to view (<http://www.civhc.org/covid-19/>). Cari shared input about the data used for this analysis (2019 claims and CDC guidelines) and also shared insight about the low risk for people in Eagle county. During this presentation Cari reviewed the interactive map and demonstrated how to break the data down into age groups. Cari and Peter discussed the lag time with claims data from March 2020 to April 2020 and they plan to share a topic related excel spreadsheet with the group in the coming weeks. Cari and Peter then addressed questions from DentaQuest and Denver Health Medical staff.



5. Quality Talks- Increasing Behavioral Health Needs During COVID-19 and How The Health Plans Might Help and Collaborate With The Office of Behavioral Health

Camille Harding (Office of Behavioral Health/OBH) started this discussion by sharing the OBH crisis number (844-493-8255) with the group. Camille also informed the group about the number of calls the crisis number is receiving a month (13,000 to 20,000), and Camille provided a description of crisis staff answering the calls (4 year degrees, at least 2 clinicians on standby). Camille then reviewed a list of services and projects that the OBH is involved in (example, correctional care, zero suicide, outreach for veteran services, postpartum care services, substance use disorder services, working with the Hospital Transformation Program, care management and navigation services, behavioral health task force work, mobile teams, respite care services, and other services). Camille agreed to share a list of links for marketing material related to topics discussed so Jerry could send them to meeting attendees. Camille ended this discussion by answering questions from meeting attendees. Links referenced by Camille include: Colorado Crisis Services: <https://coloradocrisisservices.org/toolkit/>, Tough as a Mother: <https://www.toughasamother.org/resources>, and Lift The Label: Use the partner toolkit on this page, <https://liftthelabel.org/about/>.

6. Network Adequacy Reports/Quality and Accuracy

Matthew Sundeen (HCPF) led this discussion with the group. Matthew informed the group that health plan data submitted in the spreadsheets are not matching up to data submitted in the word documents and that there were a number of inconsistencies with filtering out providers. Matthew also noted a bit of duplicative identification numbers. Matthew requested health plans check their data before submitting these documents to the Department to ensure they are accurate so internal Department staff can move forward with approving the submissions. Matthew and Brooke then addressed a few questions from the group before ending this discussion.

7. Network Adequacy Quarterly Reports Technical Assistance (TA)

Alana led this discussion which overviewed the report template changes for the health plans July 2020 submission and overviewed technical assistance in regards reporting. A PowerPoint presentation was previously shared with meeting attendees in advance to assist with understanding the changes. Some updates and changes include: collecting network and member data via a request document, reduced Geoaccess compliance results reporting, crosswalk edits, other. Alana also reviewed the timeline and next steps for this project. For example: with exception to DentaQuest health plans should have received the draft templates and data request documents on 5/26/2020, on 5/29/2020 health plans are expected to share comments about the draft documents with the Department and HSAG staff, on 6/30/2020 the Department will share the final template documents and data request



form with the health plans, and on July 30, 2020 health plans will submit their completed report templates and data request form to the Department. Alana ended this presentation by answering related questions from the health plans.

8. Department and Health Plan Updates/Reminders

Meeting dates for IQuIC are noted on the final agenda.

9. Public Comments

No visitors attended this WebEx.

10. Adjourn

Future WebEx Meeting: **June 23, 2020** 10:00 am to 12:00 pm.

Visit this link to see online reporting <https://www.colorado.gov/pacific/hcpf/quality-and-health-improvement-reports>

Visit this link to see more about IQuIC <https://www.colorado.gov/hcpf/integrated-quality-improvement-committee-meeting>

