



COLORADO

Department of Health Care
Policy & Financing

MINUTES OF THE WEBEX INTEGRATED QUALITY IMPROVEMENT COMMITTEE (IQuIC) MEETING

June 22, 2021 10:00 am to 12:00 pm

1. Call to Order

The Contractor shall have its Quality Improvement Director participate in the Department's Quality Improvement Committee to provide input and feedback regarding quality improvement priorities, performance improvement topics, measurements and specifics of reporting formats and timeframes, and other.

2. Agenda Review

Completed.

3. Review April 2021 Draft Minutes

The draft April 2021 minutes were reviewed and approved.

4. Common Issues Relating To The Fiscal Year (FY) 20/21 Compliance Site Reviews/Preview Next Round Of Standards

Sarah Lambie (Health Services Advisory Group/HSAG) displayed a Compliance Review Summary PowerPoint for this discussion which covered: CHP+ & Dental Standards, Statewide Average Scores Strengths and Opportunities, RAE & MCO Standards, and Upcoming FY 21/22 Standards. Greg Kamas (Denver Health) chatted and asked if changes to standards will be updated in monitoring documents? Sarah noted updates to standards will be shared with health plans. Sophie Thomas (RAE 6 & 7) chatted and asked if there will be a record review in the next fiscal year? Sarah noted that there will be one. Another meeting attendee chatted a question and asked if the PowerPoint presentation will be shared? Jerry (Health Care Policy & Financing/HCPF) said he will send out the PowerPoint with the draft minutes. Sarah also noted that Compliance Site Reviews will be face to face going forward and not virtual. Barbara McConnell (HSAG) then discussed Care Coordination requirements for managed care entities (MCEs). Two care coordination handouts were previously shared with meeting attendees prior to the meeting and both handouts were displayed during the webex. Barbara informed meeting

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attendees that they could send any clarifying care coordination questions to her after the meeting if needed.

5. FY 21/22 External Quality Review Organization (EQRO) Projects

Barbara McConnell (HSAG) and Jerry Ware (HCPF) led this discussion that listed all EQRO projects that will be conducted in FY 21/22. For example, Compliance Site Reviews, Performance Improvement Projects (PIPs), Performance Measure Validations (PMVs), Network Adequacy Validations (NAVs), 411 & 412 Encounter Data Validations (EDVs) and improvements, Parity Audits, Consumer Assessment of Healthcare Providers and Systems (CAHPS) Surveys, and the Technical Report. Mika Gans (Colorado Access) and Russell Kennedy (HCPF) discussed options for making the CAHPS surveys more actionable and Greg (Denver Health) chatted and asked for clarification about how the CHP+ CAHPS survey will be administered in the next fiscal year. Jerry (HCPF), Russell (HCPF) and Barbara (HSAG) shared input to address this question.

6. Department and Health Plan Updates/Reminders

Jerry noted that the IQuIC meeting will continue using the virtual format going forward and that he will begin working on the September Virtual meeting agenda. Russell (HCPF) noted that there will not be a PIP Summit in FY 21/22.

7. Public Comments

No visitors attended this WebEx.

8. Adjourn

Visit this link to see online reporting <https://www.colorado.gov/pacific/hcpf/quality-and-health-improvement-reports>

Visit this link to see more about IQuIC <https://www.colorado.gov/hcpf/integrated-quality-improvement-committee-meeting>

Link to online Accountable Care Collaborative Public Reporting
<https://hcpf.colorado.gov/accountable-care-collaborative-public-reporting>

