



**COLORADO**

Department of Health Care  
Policy & Financing

## **MINUTES OF THE INTEGRATED QUALITY IMPROVEMENT COMMITTEE (IQuIC) FACE TO FACE MEETING**

303 17<sup>th</sup> Ave Denver CO 80203 11<sup>th</sup> Fl. BC Conference Room

January 28, 2020 10:00 am to 12:00 pm

### **1. Call to Order**

The Contractor shall have its Quality Improvement Director participate in the Department's Quality Improvement Committee to provide input and feedback regarding quality improvement priorities, performance improvement topics, measurements and specifics of reporting formats and timeframes, and other.

### **2. Roll Call**

Quorum equals representation from a minimum of six Regional Accountable Entities (RAEs), and five Managed Care Organizations (MCOs). **Quorum Met? Yes.**

### **3. Introductions, and additions to the agenda**

Reviewed Departments Mission and conducted introductions. Addition to agenda was round table discussion on "How we can improve the value of this meeting?"

### **4. Approval of Minutes**

The draft December 2019 minutes were reviewed and approved.

### **5. Department Project Updates**

Completed.

### **6. Round Table Discussion: "How we can improve the value of this meeting?"**

Curt led the discussion and asked attendees if they would find value in a standing on going agenda item regarding "Quality Talks". Proposed agenda item would help to serve as a learning collaborative where we can all collectively come together to review and discuss best practices for creating overall quality improvement initiatives,

Our mission is to improve health care access and outcomes for the people we serve while demonstrating sound stewardship of financial resources.

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while holding informative discussions in creating quality improvement strategies to promote better care, and better outcomes while increasing greater cost efficiencies.

- Topics of discussion can range anywhere from various quality initiatives to which the Department and/or attendees are working on.
- Agenda item provides the opportunity to ask questions, seek input from others and identify new areas of opportunity and sharing of best practices
  - What is working well at one RAE or RAEs and sharing of information
  - The Department wants your feedback and input for these types of discussions, so if there is an area you want to focus on, let us know and we will add it to the agenda,
  - The Department will further collaborate with HSAG to identify key areas for driving improvement.

Proposed agenda item was overall received and welcomed by all attendees. Agenda item to be built into ongoing future meetings. Collaborative discussions will be conducted in a safe environment. Proposed agenda topics to include but not be limited to:

- Quality Improvement Trends, Gaps in Care
- Behavioral Health
- Key Performance Indicators (KPI's)
- Quality Improvement Performance Metrics
- Internal/External guest speakers for improving quality metrics
- Areas of Electronic Utilization/Drivers of Cost
- Sharing methods of Research/Data Sets
- Best Practice Standards
- Dental
- Program Staff Interaction
- Culture of Competency
  - Denver Health and Kaiser Permanente to report out on their success with Culture of Competency Training

The interpretation of the requirement for 24 hour response to requests for authorization of pharmacy covered outpatient drugs. (We are handing out our research and interpretation of this to each plan. It only applies to CHP+ currently. Plans were asked to identify 3-5 quality items/initiatives that are going well and 3-5 that they are struggling and bring them to the next IQuIC meeting. Quality items/initiatives will be categorized, prioritized for review and discussion. Attendees requested for written program updates to be provided electronically 1 week prior to scheduled IQuIC meeting. Attendees will submit questions, issues, concerns electronically to the Department at [jerry.ware@state.co.us](mailto:jerry.ware@state.co.us) one week prior to IQuIC meeting, so the Department and HSAG can ensure appropriate representatives attend meeting to address presented questions, concerns, issues. Department will collaborate with HSAG on this endeavor.

## 7. Adjourn

Future Meeting: **February 25, 2020** 10:00 am to 12:00 pm.

