

WebEx Integrated Quality Improvement Committee (IQuIC) Meeting

Tuesday, March 22, 2022 10:00 a.m. - 12:00 p.m. (Mountain Time)

Conference Number: 844-532-1234 Access Code: 133 041 5852

Web-Ex Link:

https://hsagonline.webex.com/hsagonline/j.php?MTID=m8ef153dc41a0f6bf7bc23fa23c1 42d07

Meeting password: R55PfmT4Phm

- 1. Agenda Review
- 2. Review January 2022 Draft Minutes

Jerry Ware (HCPF) will lead this discussion.

3. Increasing Consumer Assessment of Healthcare Providers & Systems (CAHPS) Response Rates

Destiny Meyer (Health Services Advisory Group/HSAG) and Russell Kennedy (the Department) will discuss options for health plans to submit the sample files for the next round of surveys.

4. Quality of Care Reporting (QOC) Guidelines

John Mahalik (Beacon Health Options/Regional Accountable Entity 4) will lead a discussion with Department staff (Curt Curnow, Brooke Powers) and HSAG staff (Barbara McConnell) to elaborate on QOC reporting guidelines beyond the January 2022 contract amendment.

5. Department and Health Plan Updates/Reminders

<u>Calendar year 2021 meetings are:</u> April 26, 2022, May 24, 2022, June 28, 2022, July 26, 2022, August 23, 2022, September 27, 2022, October 25, 2022, November 22, 2022, December 27, 2022.

6. Public Comments

Visitor's comments on issues discussed.