Inpatient Hospital Review Program (IHRP) 2.0

Joint Operating Committee (JOC)

Presented by: Katie Dobler RN MSN HCPF Clinical Operations Nurse Consultant





Our Mission:

Improving health care equity, access and outcomes for the people we serve while saving Coloradans money on health care and driving value for Colorado.



Agenda for 5.18.23

- Program Updates
- Trainings with Kepro
- Follow-up on JOC Discussions
- Resources
- JOC Schedule
- Questions

Program Updates

- The soft launch of Step 1 of IHRP 2.0 will be extended until June 1, 2023.
 - Providers are encouraged to submit cases to Kepro during this period.
 - HCPF will be monitoring the PARS to determine areas of improvement and opportunity during this period.
- Claims to the Fiscal Agent will begin denying for lack of PAR on date of service June 1st, 2023.
- Steps 2 & 3, Post Admission Reviews went live on May 1st, 2023.

Trainings with Kepro

- Training began 2/21/23
- Trainings (in order they should be taken)
 - Intro to IHRP 2.0- completed
 - System Overview- completed
 - IHRP Benefit Specific Training- completed
 - Post Admission Review and Temporary Consumer ID Training- 5/18/23
 - Q&A Sessions- options from 5/24/23 to 6/1/23
 - Colorado Ordering Provider Training-posted online
- All trainings will be recorded and posted on the IHRP webpage.

Follow-up on JOC Discussions

- "Emergency Medicaid Services" (EMS) patients will not be included in IHRP 2.0 at this time.
- Step 2 and 3 copy/paste function for Post Admission Review Questionnaire
 - Functionality is not available in Atrezzo
- Make sure you have your portal information updated
 - Error codes in both Kepro and Interchange

Follow-up on JOC Discussions cont.

- Update-Step 1 Removed 1 PCS Code
 - OSB40ZZ
- Update FAQ- Inpatient Only List
 - CMS and EAPG Inpatient Only Lists

Test, Test!

- We have extended the soft launch period for Step 1.
- Submit PARs, Post Admission Reviews, and Claims over the next 3 weeks.

HCPF Resources

- HCPF IHRP Website
 - https://hcpf.colorado.gov/IHRP
- Online resources are being updated always use the online version which is the most up-to-date.
 - Temp ID Desk Reference
 - FAQ

Resources

- IHRP 2.0 FAQs
- IHRP 2.0 RAE Contacts for Care Coordination/Transition Planning
- IHRP 2.0 Stakeholder Information Bulletin
- IHRP Infographics
- Kepro PAR Denial Reasons for IHRP 2.0
- · Post Admission Review Questionnaire
- Stakeholder Engagement Identification Form



Kepro Resources

Kepro Provider Relations: <u>COproviderissue@kepro.com</u>

Kepro Provider Registration: <u>Coproviderregistration@kepro.com</u>

Kepro Call Center: 720-689-6340

JOC Schedule

JOCs are occurring weekly on Thursdays at 1pm.

- JOC Targeted Focus:
 - Collaborate with hospitals regarding the functionality of IHRP 2.0
 - Experiences with submitting PARs for Step 1.
 - Experiences with submitting Post Admission Review Questionnaire for Step 2 and Step 3.





Contact Info

Contact HCPF UM Team at:

hcpf_um@state.co.us

Visit the IHRP 2.0 webpage at:

https://hcpf.Colorado.gov/IHRP

Thank you!

Next JOC is May 25th, 2023 at 1pm MST