Partial iCR (Optical Character Recognition) for Medical Assistance Renewals

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Overview

- With this project to be implemented April 15th, HCPF aims to reduce the workload on county staff by automatically recording the receipt of MA renewal packets when they are scanned into their document management systems.
  - ➢This automation will allow for receipt of all these packets to be captured automatically with minimal worker intervention so that the aid is not terminated incorrectly.
  - ➢This is specifically for EDMS Hyland and HSConnect scanning systems.

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Technical Requirements

This project will:

- Validate the Case number on the form, verify if the if the document was signed and indicate as such in CBMS within the RRR Details page.
  - ➢Medical renewals will be indicated as RRR Started status in CBMS.
  - ➢If the renewal was signed, it will be indicated as signed in CBMS.
  - ➢If the renewal is not signed, a notice will automatically be sent requesting the signature.

Training

Eligibility workers will need to be aware of the renewals being started on their behalf in CBMS. Otherwise, there are few, if any, business process changes required by the counties.

Deloitte will be updating existing training materials to provide a comprehensive overview of this project. Training will be lead by Deloitte and be scheduled between April 10th-14th prior to implementation.

Questions?

Thank you!