

# Host Home Oversight Stakeholder Meeting

Presented by:  
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**COLORADO**

Department of Health Care  
Policy & Financing

# Our Mission

Improving health care equity, access and outcomes for the people we serve while saving Coloradans money on health care and driving value for Colorado.



# Agenda

1. Introductions
2. Stakeholder Survey Results
3. Current Onboarding and Screening Requirements for Host Home Providers
4. Proposed Recommendations for Onboarding and Screening, including discussion
5. Current Training Requirements for Host Home Providers
6. Proposed Training Recommendations and Discussion
7. Mission Analytics - Survey Results and Focus Groups
8. Logistics
9. Questions

# Introductions

- Cassandra Keller - HCBS Section Manager
- Meg Janeba - HCBS Benefits Supervisor
- Victoria Rodgers - HCBS Residential Benefits Specialist
- Mission Analytics - Peggy O'Brien and Catherine McCoy

# Stakeholder Survey Results

- Increased Accountability and Consistency
- Improvement in Quality with Existing Services and Regulations
- Training and Education
- Increased Monitoring
- Increased Oversight and Protections to Ensure Health and Safety
- Collaboration between Departments
- Balance of Punitive Measures



# Current Onboarding Requirements

## 1. Background Checks

- Program Approved Service Agency (PASA) shall complete a background check on potential providers
- Internet name checks

## 2. Colorado Adult Protective Services (CAPS) Checks

- Does not always capture what MANE related offenses a provider may have in different states.

## 3. PASA Autonomy

- The PASA has the ability to choose different types of background checks, levels, and prohibited offenses. PASAs likely have different requirements and standards. May pose complications for recruiting if a PASA has lenient or strict requirements in comparison to other PASA's.



# Proposed Onboarding Recommendation

## 1. Background Checks

- Fingerprinting; this will allow for background checks beyond just the State of Colorado and will allow a search of any possible MANE related offenses in other states that a CAPS check may not capture.
- This will also assist with providers attempting to apply under an alias, or a name that is not the providers' legal name.
- PASA will still hold authority and liability should they choose to proceed with the provider background results produce criminal history.

## 2. CAPS Checks

- Will remain in full effect as a requirement
- Any provider that fails a CAPS check will automatically be prohibited from rendering services.



# Proposed Onboarding Recommendations Cont'd

## 1. Department of Motor Vehicle (DMV) Checks

- Conducted by the PASA when the provider is onboarding, as well as every 3 years.
- Confirms and continues to validate the providers active driver's license while also certifying the driver is insured.
- Ensuring provider is reporting to the PASA any interactions with law enforcement, such as citations and/or arrests.

## 2. Professional References

- Recommendation of 3 professional references, and from most recent employers as displayed on provider's resume.
- Possibly assist in limiting "PASA Hopping"





# Discussion



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# Current Training Requirements

- Medical Protocols; QMAP (if applicable)
- Activities of Daily Living (ADL's)
- Resident Rights
- Abuse and Neglect Prevention
- Reporting Abuse, Neglect, Mistreatment, and Exploitation
- Person Centeredness
- Individualized Member Training

# Proposed Training Recommendations

- Provider Orientation (HCPF)
- Incident Reporting - Beyond MANE (PASA)
- Human Rights Committee & Rights Modifications (PASA)
- Provider Roles and Responsibilities (HCPF)
- Behavior Training and De-escalation Techniques (PASA)
- HCBS Waivers, IRSS Rules and Regulations (HCPF)
- HCPF, CDPHE, DOLA, Compliance and Oversight (HCPF)



# Discussion



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# Mission Analytics



# Logistics

- Stakeholder Meetings will resume in January 2024
- Frequency will be every 1-2 months
- Schedule will be developed and sent out with meeting cadence
- Agenda will be sent out prior to meetings
- Continue to monitor the [OCL Newsletter](#) for updates

For additional information regarding the stakeholder meetings visit:

[hcpf.colorado.gov/host-home-oversight-stakeholder-workgroup](https://hcpf.colorado.gov/host-home-oversight-stakeholder-workgroup)





# Questions?



# Contact Info

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# Thank you!



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