

ACC Phase III Draft Contract

Health First Colorado Members
February 29, 2024

Presented by:

Colorado Health Institute

Colorado Department of Health Care Policy and Financing



Welcome, thank you for joining us!

- *La interpretación en español comenzará en breve, gracias por su paciencia.*
- **This meeting is being recorded.** Please keep your sound muted, unless you are speaking.
- Slides will be available on the Department's website.
- *ASL interpretation and live captioning is available.*
- We will share a link in the chat to receive compensation for your time today.

Today's Agenda

2:30 – 3:00pm	Introduction, Background, and Clarifying Questions
3:00 – 3:25pm	Small Group Discussion #1
3:25 – 3:50pm	Small Group Discussion #2
3:50 – 4:00pm	Next Steps

Background

Accountable Care Collaborative (ACC)

- Delivers cost-effective, quality health care services to Health First Colorado members to improve the health of Coloradans.
- Coordinates regional physical and behavioral health care services to ensure member access to appropriate care.

Role of the Regional Accountable Entity (RAE)

- Promote members' physical and behavioral health
- Arrange behavioral health care
- Support providers by:
 - Helping them talk to each other about the patients they serve
 - Helping providers' offices with paperwork, data, and technology, so patients have a smoother experience

How RAEs Can Help Members

- **Coordinate care** with different providers
- Arrange **behavioral health services**
- Bring in **different types** of providers (primary care, behavioral health, other specialists)
- Set up and improve **referral processes**
- Work with **community groups** to address health-related social needs (like food assistance or housing support)

Current RAE Map



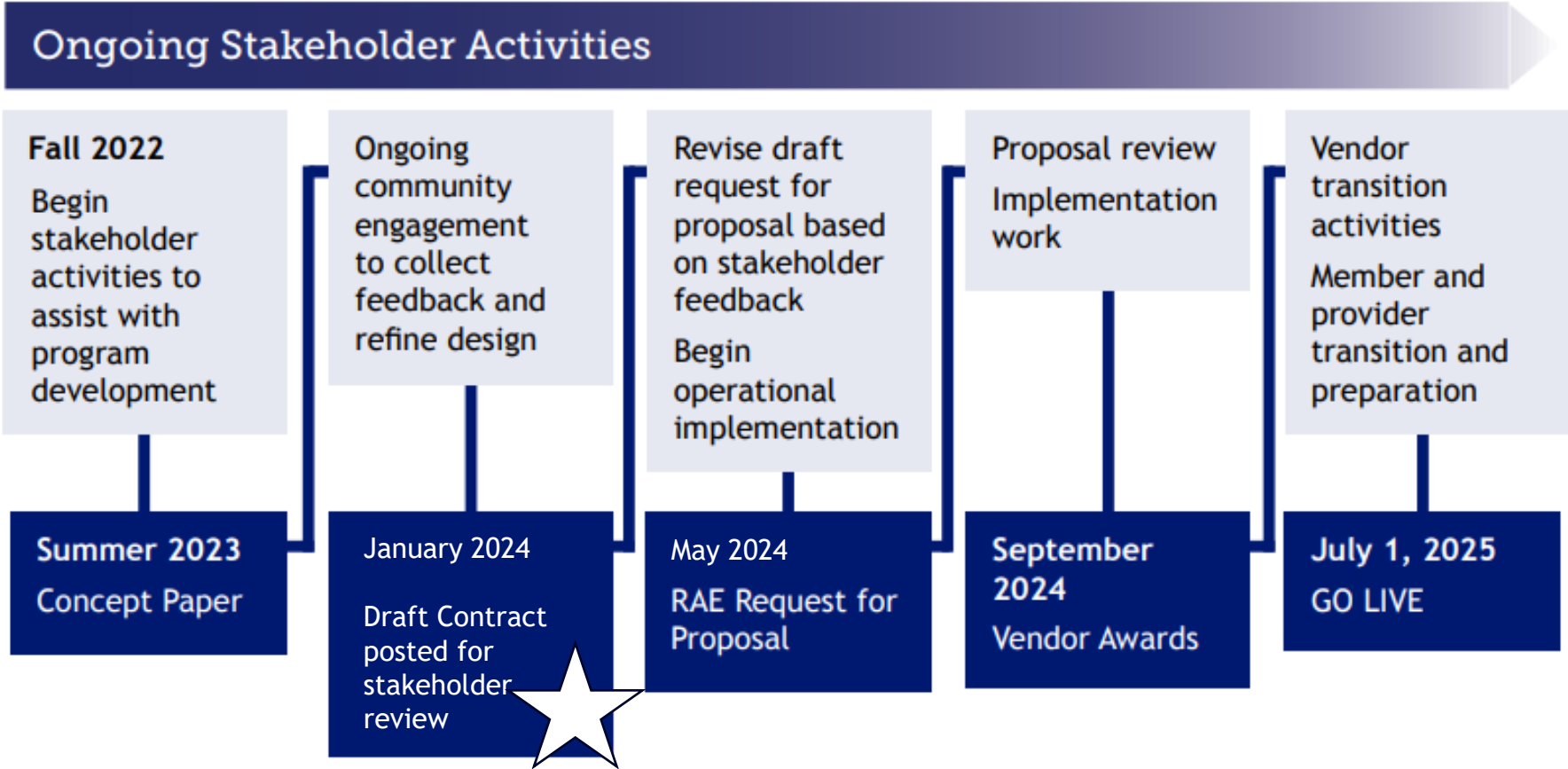
- Region 1 - Rocky Mountain Health Plans
- Rocky Mountain Health Prime
- Region 2 - Northeast Health Partners
- Region 3 - Colorado Access
- Region 4 - Health Colorado, Inc.
- Region 5 - Colorado Access
Denver Health Medicaid Choice (DHMC)
- Region 6 - Colorado Community Health Alliance
- Region 7 - Colorado Community Health Alliance



Goals for ACC Phase III

1. Improve quality care for members.
2. Close health disparities and promote health equity for members.
3. Improve care access for members.
4. Improve the member and provider experience.
5. Manage costs to protect member coverage, benefits, and provider reimbursements.

Ongoing Stakeholder Engagement Timeline



What is the Draft Contract?

- Includes contractual requirements organizations will be required to follow to serve as Regional Accountable Entities (RAEs) for ACC Phase III.
- Organizations interested in becoming RAEs will submit bids that outline their ability to meeting the requirements within the Draft Contract.
 - HCPF's preference is to award, at most, one RAE contract to a bidder
- Some requirements in the Draft Contract may need state and federal approval.
- Processes and tools managed by HCPF (like the PEAK app) are not detailed in the Draft Contract.
- Challenges that are not part of the RAE role (like the Public Health Emergency changes and Medicaid approval) are not in the Draft Contract, but they are top of mind at HCPF.



Q&A



Small Group Discussion

Breakout Groups

- We will have two rounds of breakout rooms. You will have three options each time:
 - Care Coordination (with Suman M. in main meeting)
 - Getting the Care You Need (with Sara S. in breakout room 1)
 - Communications (with Kendra N. in breakout room 2)

Breakout Groups - Round 1

1. Accessing Care Coordination (with Suman M) -
Main Meeting
2. Getting Care from Providers (with Sara S) -
Breakout Room #1
3. How RAEs Communicate (with Kendra N) -
Breakout Room #2

Breakout Groups - Round 2

1. Accessing Care Coordination (with Suman M) - Main Meeting
2. Getting Care - Health-Related Social Needs, Like Food and Housing Support (with Sara S) - Breakout Room #1
3. How You Find Information (with Kendra N) - Breakout Room #2

Next Steps

Resources for You

- Top 10 Takeaways from the Draft Contract
- Member Review Guide for the Draft Contract

Written Feedback

- Survey for feedback on the Draft Contract:
 - <https://forms.gle/cdfUR24eJNeWbfCS8>
- Survey for feedback on Offeror Questions:
 - <https://forms.gle/VJ4tba71W3RbtehT6>
- All feedback must be submitted by **March 10**

Thank you!