

Summary of July 18, 2022 Meeting

1. Reviewing the Purpose and Mission of the Committee

The purpose and mission of the Community Advisory Council was originally defined as providing feedback on key topics to the CHASE Board as well as Department staff on quality measures, performance measurement, continued Community & Health Neighborhood Engagement (CHNE), and program goals for the Hospital Transformation Program. Discussion was held on how achieving these ends could be improved:

- **Measuring the impact of HTP on communities**
- **Getting meaningful feedback from communities**
- **Providing better resources and direction for HTP going forward**
- **Input wanted for the Learning Symposium: best practices, suggested training, etc.**

2. Improving Attendance and Participation

The Committee recognized that participation in the hospital community outreaches has been limited. Low attendance and minimal feedback has been an issue. While some hospitals have shown initiative and others have combined events to reach a wider audience, there is still room for improvement. Discussion was held on how to improve engagement and how to encourage hospitals to meet communities where they are, instead of presenting the information without offering real connection. Suggestions:

- **Contribute to encouraging more hospital engagement as well as community engagement by strategic outreach and data analysis**
- **Collect aggregate data and focus on problem areas**
- **Involve primary care physicians**
- **Plan public events along key points of the HTP timeline**

The Committee also recognized lack of attendance and participation in the monthly CAC meetings. The CHASE board has found the input and insight of this forum very beneficial to the structure and implementation of HTP. Thoughts as to how to improve participation from members were discussed:

- **Moving to quarterly meetings instead of monthly**
- **Changing the meeting times**

- **Expanding membership**

3. CHNE Reports

Regarding the review process for CHNE reports, in order to be efficient with the Committee's time and effort, the following has been proposed:

- **Quarterly reviews to allow for a larger portion of data**
- **Discuss analytical methods**
- **Discuss how to communicate findings from the data**
- **Discuss how to implement solutions based on the findings**