

Hospital Transformation Program (HTP) Community Advisory Council (CAC) Meeting Agenda

April 3, 2023 from 3:00pm to 4:30pm

Via [ZOOM](#)

1. Call to order and introductions - 3:06pm

a. AJ Diamontopoulos - Call to order 3:06pm

b. HTP CAC members in attendance: AJ Diamontopoulos , Phil Cernanec, Mark Levine, Isabel Cruz, Heather Jones

c. HTP CAC members excused: None

d. HCPF Staff in attendance: Anthony Ciaramella and Kami Tam Sing

2. Approve meeting minutes from March 6, 2023

a. Diamontopoulos: approved meeting minutes: 3:09pm

b. No objections

c. Minutes approved

3. New Member Experience with Community Engagement -
Discussion changed to as follows: 3:10pm

Cernanec - Why have hospitals worked on HB-1243, when this council is supposed to be advising on this?

Diamontopoulos - I am not touching this with a 10 foot pole

Levine - Doesn't make sense for a hospital to go through an assessment process when they already have to go through so many. What we need is a way to take those assessments together, in a way that hospitals can relate to what the community needs. We need to find a way for the community voice to be heard.

Cruz - This will provide different areas of support identified within the bill. There are amendments being discussed about what we are talking about to align the community to those annual benefit meetings.

Cernanec - You are expecting amendments? None have gone through.

Cruz - Yes they have, 9 have gone to committees

Levine - Did not address the neighborhood engagement for HTP. This needs to align with what comes out of HB-1243. Is there a process for this?

Cruz - Yes this has come up through the process. There will be an opportunity for avocation.

Moved to:

Diamontopoulos - Would like to start with a conversation about our individual experiences with community engagement. Figure out the beginning of what can turn into best practices. Discuss

what each member has done, what worked, and what did not. Would like to send to hospitals to provide support and additional engagement.

Levine - At the end of the last meeting, we discussed who we are as community representatives. Recognizing the fact that we needed more voices on our committee. Should this be where we start? We may not be the best to conclude and voice this to the hospitals. We need other voices.

Diamontopoulos - Thank you Mark, what do the rest of you feel?

Cernanec - I offered some in trying to get both members of a community hospital not in the pilot group and other folks across the state. I love that Mark has experience inside the hospitals. Would like others not in the pilot group. In dealing with community service providers, Doctors Care, they have volunteers within the community.

Diamontopoulos - Not in HTP - community hospitals?

Cernanec - Yes

Diamontopoulos - Are all hospitals in HTP?

Ciaramella - Yes, we have 83 and they are all in HTP. To shed some light, there have been over 700 meetings (stakeholder, community advisory...). Those numbers are from October of last year, and those numbers could be higher.

Cernanec - How much is it reasonable to expect for a community hospital to do on community health, focusing on lower income households. Local hospital, collision repair shop - I hope I never

have to go there. I utilize my personal physician. Closer to healthcare as opposed to other hospitals.

Ciaramella - CHNE is a requirement and each hospital has a level of community engagement

Cernanec - I understand that they are determined to be involved. You are reaching out to public health.

Levine - Screening and referrals for social needs - supports this. I wonder if looking at the connection, they screen and refer, what is the effect of this referral? Organizations that are engaged and what is the effect of that program to meet the need. What is the on the ground effect of the program and is it effective?

Levine - The social context - they are supposed to screen for these. Are the issues being addressed within each neighborhood? Transportation, food, shelter....

Cernanec - Community impact that you are looking at, the post hospital contact, a day visit... Those that have come in contact with the hospital.

Diamontopoulos - Isabel added in the chat - is their disaggregated information about meetings in the hospital.

Anthony - They are required to report to the HIEs, RAEs on who has attended the meetings.

Diamontopoulos - This is the engagement requirements for CHNE?

Cruz - I appreciate the information. Organizations that support the needs. Need to know how it is meeting the mark.

Levine - The bottomline has to be how does this affect the community? If it doesn't improve communities, how does HTP affect the community? Unless we have those on this board, we can't know the impact. Community organizations, it was suggested to reachout to them, have you had any success in interacting with them?

Diamontopoulos- Yes, we have Heather and Phil on the board. We need to continue that and identify organizations that support the younger population and across the State. I am open to that idea. I am limited to what I can do. Do we want to come up with a list of organizations to reach out to?

Levine - Do we know of the referrals, how much of the social needs has been referred? If that is confirmed, maybe reach out to the food supplier and the State agency, to reach out to those communities, to see the effects of the program.

Diamontopoulos - Anthony, do we have any reports on those?

Ciaramella - I do not

Diamontopoulos - I know the % that will come in.

Jones - We can get information on our area and possibly some others.

Diamontopoulos - What about food - we can't talk to every food provider. We could possibly contact the Food Pantry.

Levine - When we think about "meals on wheels" could they provide information?

Jones - Colorado nutrition providers - I am not sure who runs that. We do have a food bank of the Rockies - Front Range and rural support.

Cernanec - I would second the Food Bank of the Rockies. Someone from the Trinidad area has a lot of needs and geography. They may be of some help.

Jones - I think AJ reached out to Veronica Mayes, I can Sue Ellen Rodwick - I can get you that information.

Cruz - Hunger Free is another option.

Jones - On the other age spectrum - hospitals make referrals to WIC. We could reach out to the local WIC.

Levine - Who runs WIC? That's a federal agency?

Diamontopoulos - Yes, that runs through the State.

Levine - Would it make sense to contact the State agency who runs this? To see the effect of HTP?

Levine - I have to leave at 4pm

Cernanec - contacting Carey Johnson with Jefferson County, would be a good idea.

Diamontopoulos - Anthony, if we put together a list, could you follow up?

Ciaramella - If you send me a list and email, I can follow up.

Cernanec - I would suggest following up with a phone call

Diamontopoulos - Any other suggestions?

Levine - I think that's a good place to start. Last time we talked about frequency and decided to meet monthly. This is enough to work on until the next meeting.

Ciaramella - In the chat, I put the newest CHASE report with an extensive HTP section. This reviews what has been going on.

Cernanec - I will make the comment that Mark helped me understand community engagement and those coming into contact with the hospitals. Those that should have contact with hospitals that haven't. The general population being healthier to minimize healthcare costs.

Levine - People to screen for SDOH on discharge, we have patients that are members of the program that receive care. There are a host of many who are members of the program, that don't appear for care. They have needs. How does one reach them to prevent them from becoming patients or in-patients? That's where neighborhood engagement is important. Our strategy needs to focus on a broader approach to meet the needs of all of those we are responsible for.

Cernanec - There are lots of studies that deal with nutrition, this is only one factor.

Levine - There are only 5 needs being screened for are only part of what is needed. The initial identification of need, possibly other needs. They all need to be looked at for neighborhood engagement and how the hospital has had an impact. We need a community perspective.

Cernanec - What does it take to have a thriving community and neighborhood? Nutrition and shelter are only two.

Diamontopoulos - Any other thoughts?

Diamontopoulos - I will work with Anthony and Kami to get a list together. Would anyone else be willing to reach out?

Levine - I can help a little bit

Diamontopoulos - Anything else on the agenda?

Cernanec - Cruz - I need a bullet pointed email on why 1243 is still important with more important still needing to happen.

Cruz - I can send something but Nancy Dolson - HCPF has more information.

Ciaramella - This is a mosaic of efforts. HTP is separate from HB-1243. They are not as connected.

Levine - They are connected on alignment

4. Open Discussion - None

5. Adjournment - 3:50pm

6. Next meeting May 1, 2023