

Hospital Discounted Care Newsletter



Introduction

This newsletter provides information and updates on the implementation of [House Bill \(HB\) 21-1198](#), Health Care Billing Requirements for Indigent Patients, otherwise known as Hospital Discounted Care. Low-income patients who aren't enrolled in Health First Colorado or Child Health Plan *Plus* (CHP+) will be given the opportunity to apply for financial assistance or charity care programs at the health care facility where they receive care.

Please visit our [Hospital Discounted Care webpage](#) for more information.

Hospital Discounted Care Updates

Updated Materials Available

Updated versions of the Operations Manual and Uniform Application have been uploaded to the Hospital Discounted Care website. There was a second update to the Uniform Application to correct an error identified in training. Please ensure you are using the most recent versions of the manual and application as September 1 approaches. Any additional updates will be announced through this newsletter as they occur. If you believe you have found an error, please report it to the hcpf_HospDiscountCare@state.co.us email inbox as soon as possible.

Flowcharts

The Department has created flowcharts for providers to reference that will help guide through the Screening, Application, and Screening Best Efforts processes.

Hospital Discounted Care Contacts

An email was sent out last week to hospital and system CFOs requesting a list of contacts for each Facility. Please ensure those lists of contacts are returned to the Department as soon as possible prior to September 1. The people listed will be who the Department contacts if there are questions or issues related to Hospital Discounted Care.

Hospital Discounted Care Inbox

All questions and comments should continue to be sent to the hcpf_HospDiscountCare@state.co.us inbox. Please work within your facilities to ensure that the same questions are not being sent by multiple people, as it will slow down the responses for all other emails. Once HDC contacts have been reported to the Department, the person listed as the Main contact should either be the person sending in questions or being CC'd

on the emails to ensure they are aware of all questions being asked.

Rates Update

There is an upcoming update to the rates files located on the Hospital Discounted Care Rates webpage. The updated rates will be posted prior to September 1.

Office Hours

The Department is holding office hours every Wednesday at 9 a.m. No registration is required. The Zoom link and call in information are available on the [Hospital Discounted Care website](#). Office Hours will continue to be held at least through the end of September, with additional dates added if requested.

Stay Informed

Sign up for the Hospital Discount Care newsletter to stay informed about the implementation of HB 21-1198.

[Sign up for our newsletter.](#)



Colorado Department of Health Care Policy & Financing | 1570 Grant Street, Denver, CO 80203

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