

Hospital Discounted Care Newsletter



COLORADO

Department of Health Care
Policy & Financing

Introduction

This newsletter provides information and updates on the implementation of [House Bill \(HB\) 21-1198](#), Health Care Billing Requirements for Indigent Patients, otherwise known as Hospital Discounted Care. Low-income patients who aren't enrolled in Health First Colorado or Child Health Plan *Plus* (CHP+) will be given the opportunity to apply for financial assistance or charity care programs at the health care facility where they receive care.

Please visit our [Hospital Discounted Care webpage](#) for more information.

Hospital Discounted Care Updates

Additional Training

The Department will be holding additional training sessions for Hospital Discounted Care in August. Below are the training topics, a short description, and registration links. All providers are encouraged to attend the trainings prior to the September 1 start date.

Topic: Screening and Application Process

Description: Reviewing the Screening and Application processes for patients, including but not limited to timelines, screening best efforts, and decline screening form.

Register:

[Tuesday August 9th 10:00 a.m. to 1:00 p.m.](#)

[Thursday August 11th 1:00 to 4:00 p.m.](#)

Topic: Payment Plans and Collections

Description: Covering payment plans and collections processes, including but not limited to guidance on starting, adjusting, combining and/or ending payment plans, collections timeline for uninsured vs insured patients, and collections for patients who were approved for HDC vs those who opted out.

Register:

[Tuesday August 16th 1:00 to 4:00 p.m.](#)

[Thursday August 18th 10:00 a.m. to 1:00 p.m.](#)

Topic: Uniform Application

Description: Training on the Uniform Application including updates made to

the application since the training sessions in May.

Register:

[Tuesday August 23rd 10:00 a.m. to 1:00 p.m.](#)

[Thursday August 25th 1:00 to 4:00 p.m.](#)

Office Hours

The Department is holding office hours every Wednesday at 9:00 a.m. No registration is required. The Zoom link and call in information are available on the [Hospital Discounted Care website](#).

Contacts

The Department will be requesting contact information for a few different areas related to Hospital Discounted Care, including but not limited to Charity Care, Screening, Application, Data, Appeals, Complaints, Billing, and Collections. These contacts would be who the Department would contact if there was a question or issue related to Hospital Discounted Care in the listed areas. This request will be coming within the next few weeks.

Stay Informed

Sign up for the Hospital Discount Care newsletter to stay informed about the implementation of HB 21-1198.

[Sign up for our newsletter.](#)

