

Welcome

We will start promptly at 4:00 p.m.

We are Recording



Avoid sharing protected health information

Use the Chat



We are managing questions in the chat panel

Recording & Slides

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Press *6 to unmute your line or *9 to raise hand

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HCPF/BHA/CDPHE Behavioral Health Secure Transportation Stakeholder Meeting

January 17, 2023
4-5pm

Agenda

- Welcome and Introductions
- CDPHE Data Collection Requirements
- Next Steps and Timeline
- Q&A About Behavioral Health Secure Transportation

Introductions



Meghan Morrissey
Behavioral Health
Secure Transportation
Policy Advisor
Colorado Department
of Health Care Policy
& Financing (HCPF)



Emily Holcomb
Mobile Crisis Policy
Advisor
Colorado
Department of
Health Care Policy
and Financing (HCPF)



John Lentz
Wraparound Services
Unit Supervisor
Colorado
Department of
Health Care Policy
and Financing
(HCPF)



Megan Lee
Manager of Crisis
Services Colorado
Behavioral
Health
Administration
(BHA)



**Kara
Johnson-Hufford**
Interim Deputy
Division Director of
Health Facilities &
EMS Division (CDPHE)



Amber Viitanen
Data Systems
Section Manager,
Health Facilities &
EMS Division
CDPHE)



Monica Billig
Policy Advisor,
Health Facilities &
EMS Division
CDPHE)



Secure Transportation Services: CDPHE Data Collection & Reporting Requirements

Presented to the Department of Healthcare Policy & Financing's
Behavioral Health Secure Transport Stakeholder Meeting
January 17, 2023

Kara Johnson-Hufford, Interim Deputy Division Director
Amber Viitanen, Data Systems Section Manager
Health Facilities and Emergency Medical Services Division

Background and Intent of HB 21-1085

Created a regulatory and service system to provide secure transportation services to individuals experiencing a behavioral health crisis.

Intent to:

- Provide a **patient-centered approach**
 - Create **accountability** and **parity**
- Free up resources to **create a more effective alternative** to traditional ambulance services and law enforcement

CDPHE'S Statutory Obligations

Develop minimum standards for urgent secure transportation services to be adopted by the Board of Health by **July 1, 2022**

[Section 25-3.5-311, C.R.S.]

Collect data from secure transportation providers and annually make data publicly available

[Section 25-3.5-313, C.R.S.]

Counties' Statutory Obligations

Ensure compliance with minimum standards and license all secure transportation services, beginning no later than **January 1, 2023**

Set fees for all licenses, vehicle permits, and renewals

Issue separate vehicle permits for each vehicle being used by the secure transportation service

[Section 25-3.5-309, C.R.S.]

HCPF's Statutory Obligations

Create a benefit for secure transportation by **January 1, 2023**

Research and create a plan to establish secure transportation services, which may include supplemental and coordinated community response services, to be implemented by **July 1, 2023**

[Section 25-5.5-328, C.R.S.]

Regulatory Development - Stakeholder Process

- Worked closely with diverse group of stakeholders who currently provide secure transportation services across the state between September 2021 and March 2022
- Representation from behavioral health agencies, ground ambulance agencies, security companies, other state agencies, consultants, and advocates
- Minimum standards adopted by the Colorado Board of Health in June 2022 (*6 CCR 1011-4, Standards for Secure Transportation Services*)

County Responsibilities

The Board of County Commissioners of the county in which the secure transportation service is based will be responsible for issuing licenses and vehicle permits for such transports, complaint processing, and enforcement of the rules.

County Responsibilities - Part 3, County Issuance of Licenses and Vehicle Permits

The county shall ensure that the secure transportation service complies with the general requirements for County licensure of secure transportation services and permitting of secure transportation vehicles

Provider Responsibility - Part 6, Data Collection and Reporting Requirements

- “Data collection and reporting on utilization to the department by a licensee...” (Section 25-3.5-311 C.R.S.)
- Annual reporting for the calendar year prior due no later than March 1 each year (beginning 2024) ([6 CCR 1011-4, Part 6](#))
- Data will be summarized and made publically available by CDPHE by July 1st following each March 1st submission deadline

Data Requirements - Parts 6

Secure Transportation services shall submit... the following data for the previous calendar year:

- (A) The total number of transports
- (B) The total number of adults (18+) served
- (C) The total number of minors (17 and under) served
- (D) The type of location where individuals were picked up/dropped off

Data Requirements - Parts 6 Cont'd

Secure Transportation services shall submit... the following data for the previous calendar year:

- (E)The total number of individuals who were transported more than one time
- (F)The total number of transports that the service was declined due to lack of S.T. resources
- (G)Demographic information (e.g., zip code, totals by location, gender, race & ethnicity)
- (H)The total number of clients transported who were not on involuntary holds

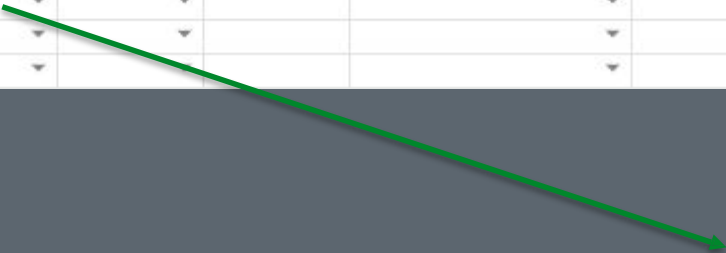
Data Reporting: Process & Timeline

- 1/1/2023-12/31/2023: Transports occur and are documented in spreadsheet by service
- 3/1/2024: Data due to CDPHE
- 7/1/2024: Data will be summarized and made publically available by CDPHE

Spreadsheet Orientation

Secure Transportation Service Name	Unique Transport Number	Transport Date	Client Age (18+/ 17 and under)	Client Gender	Client Race	Client Ethnicity	Client Residential Zip Code (#####)	Client Involuntary Hold Status (Y/N)	Pick up Location Type	Pick up Location Zip Code (#####)	Physical Restraint Used During Transport (Y/N)	Destination Location Type	Serious Injury, Illness or Death During Transport? (Y/N)

- 14 columns
- Each row is intended to signify ONE client
- Minimum necessary
- Locked to standardize



Client Race	Client Ethnicity	Zip Code (#####)	Client Status

- American Indian or Alaska Native
- Asian
- Black or African American
- Multiracial
- Native American or Other Pacific Islander
- White
- Other Race

Colorado Data Dictionary

Required Variables for Secure Transports, 2023

Each client should be entered on a unique row. Every column must be completed for all clients.

Secure Transportation Service Name

Definition: The secure transportation service's name as listed on county issued license.

Values: Free text appropriate service name

Unique Transport Number

Definition: The unique number automatically assigned by the service for each transport. This should be a unique number for the service for all of time.

Values: String between 3-50 characters

Transport Date

Definition: The date the responding unit began transport of the client.

Values: MM/DD/YYYY

Example: 12/01/2020

Client Age Group

Definition: The client's age group (either calculated from date of birth or best approximation).

Values: 18+
17 and under

Data Dictionary

- All elements and their appropriate responses defined
- Standardized
- Available to download

Submission Process & Data Privacy

- To protect client information, data submission must be encrypted prior to sending to the department. To do that, you must complete the following steps:
 1. Navigate to <https://securemail.state.co.us/securereader/init.jsf?brand=7dad83d6> and register your email.
 2. Create a password for your email encryption account
 3. Click ‘New Message’ and complete the email as you typically would.
 4. Attach the Secure Transportation Spreadsheet from your agency, address email to cdphe.securetransportationdata@state.co.us and click ‘Send’.

Q & A and Wrap up

- January 1, 2023 counties began licensing and permitting secure transportation services
- The Department of Healthcare Policy & Financing reimbursement stakeholder process underway
- CDPHE data collection training January 2023; first collection begins 2024

Contact -

Kara Johnson-Hufford, kara.johnson-hufford@state.co.us

Amber Viitanen, amber.viitanen@state.co.us

Behavioral Health Secure Transportation (BHST) Reimbursement



Reimbursement

Behavioral Health Secure Transport

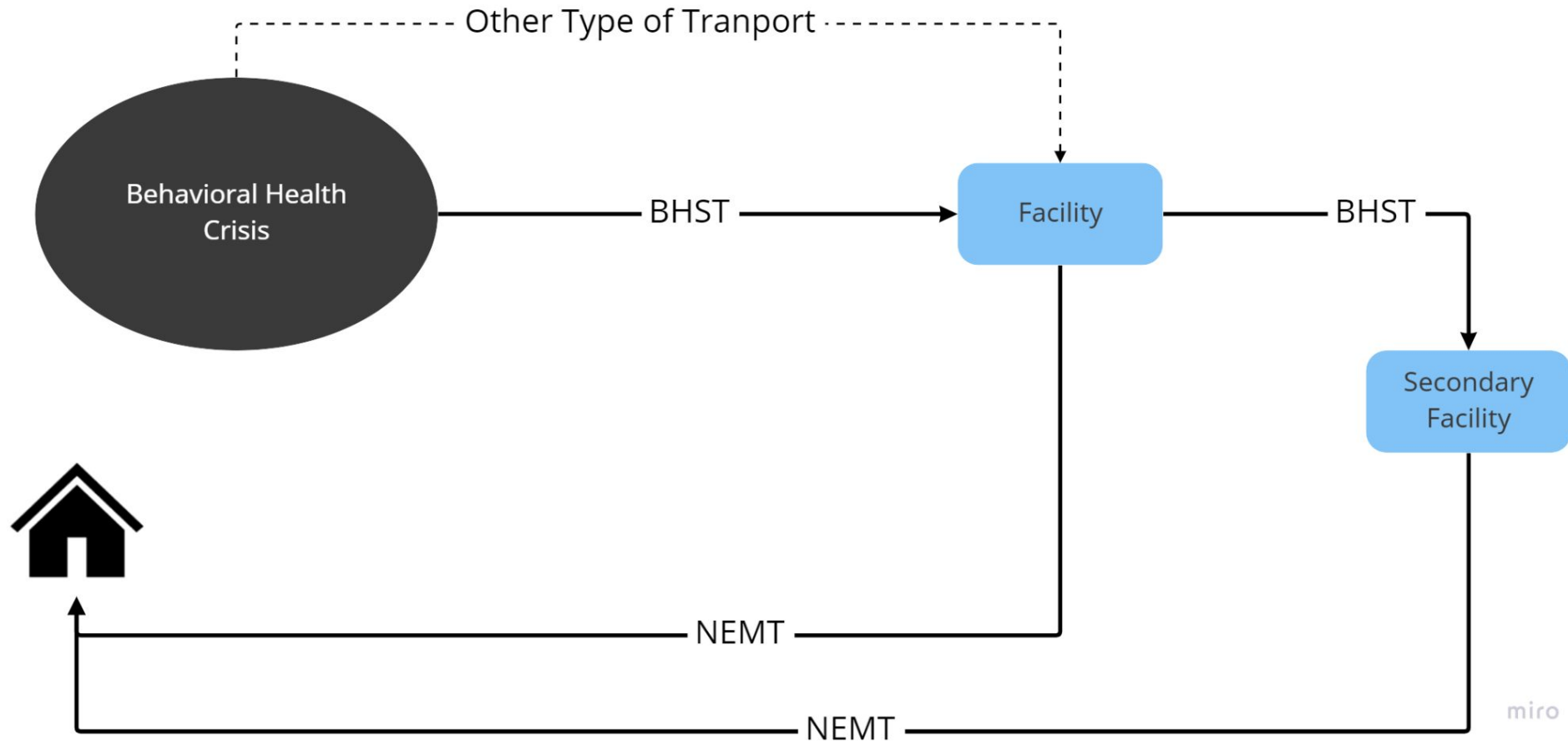
Unscheduled urgent transportation to members in behavioral health crisis

*language is subject to change

- Will align with current transportation mileage rates
- No payment differential based on licensure nor vehicle type
- Preliminary rates (subject to change)
 - A0999 = \$262.66
 - A0425 = \$6.10 per mile

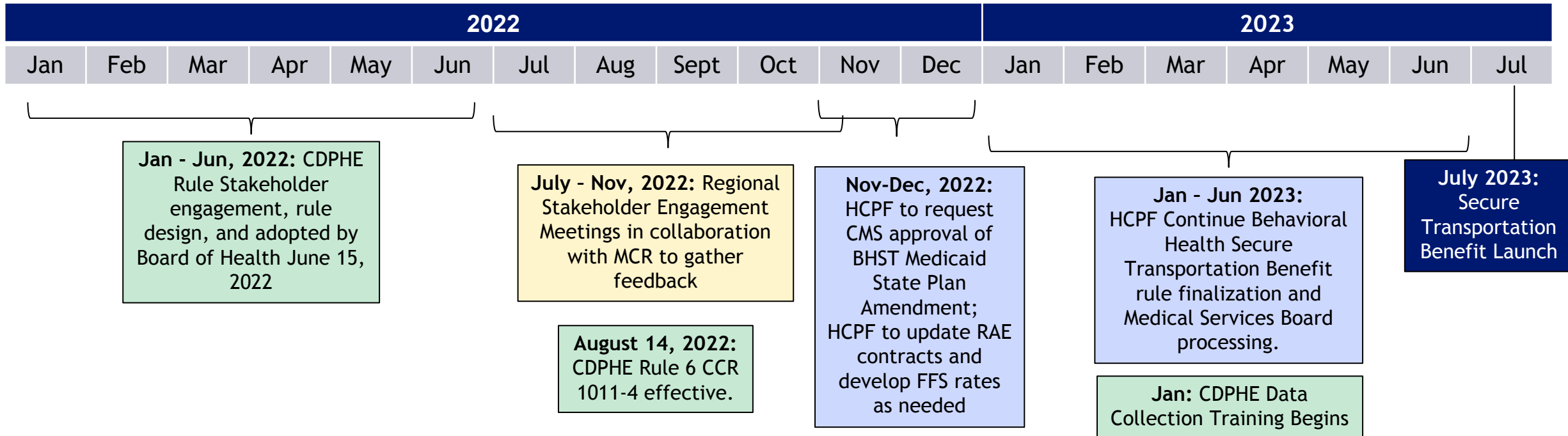


BHST in Practice



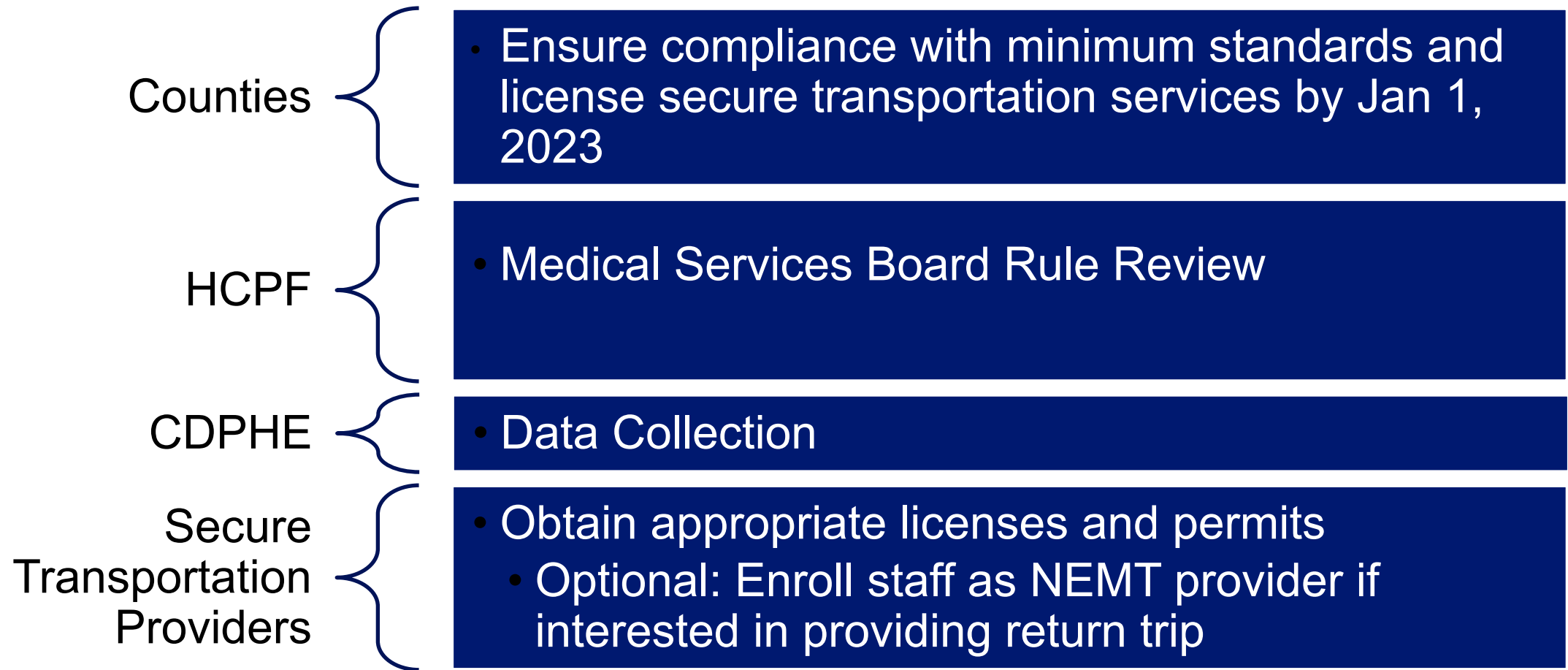
BHST Implementation Timeline

All dates are subject to change.



HCPF has been mandated to pay for Secure Transportation Services by July 1, 2023 and looks forward to collaborating with all system partners in the finalization of the initial benefit and continually improving based on the needs of Medicaid Members and Coloradans across the state.

Current Responsibilities



NEMT Enrollment

- Non-Emergent Medical Transportation
 - Provider differences
 - BHST requires providers have CPR and First Aid
 - NEMT requires providers have BLS
- HCPF Provider Enrollment
 - Allow up to one month for processing



Resources

- House Bill [21-1085](#)
- CDPHE Rule [6 CCR 1011-4](#)
- [HCPF Website:](#)
<https://hcpf.colorado.gov/securetransport>
- [Colorado Counties, Inc](#)



Next Steps

- HCPF/CDPHE/BHA Stakeholder Meeting
 - Feb 21, 2023 11am-12pm
 - Topic: Updates and MSB Timeline for HCPF
 - Register Here:
https://us06web.zoom.us/webinar/register/WN_WZc24t3rRrGr7E_p7k0qPlw

Please fill out our engagement survey here:
<https://forms.gle/WdHpUYiqsYqp74GE8>

County Contacts Needed

Adams	Douglas	La Plata	Park
Alamosa	El Paso	Las Anima	Phillips
Baca	Elbert	Lincoln	Pitkin
Bent	Fremont	Logan	Rio Blanco
Chaffee	Gilpin	Mineral	Rio Grande
Cheyenne	Grand	Moffat	Routt
Clear Creek	Gunnison	Montezuma	Saguache
Costilla	Huerfano	Montrose	San Juan
Crowley	Jackson	Morgan	Sedgwick
Custer	Kiowa	Otero	Washington
Dolores	Kit Carson	Ouray	Weld

Thank You and Questions

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For NEMT Questions:

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