



POLICY MEMO

TITLE:	DURABLE MEDICAL EQUIPMENT ELECTRONIC VISIT VERIFICATION (EVV) EXEMPTION
SUPERSEDES NUMBER:	N/A
EFFECTIVE DATE:	AUGUST 5, 2020
DIVISION AND OFFICE:	BENEFITS AND SERVICES DIVISION, HEALTH PROGRAMS OFFICE
PROGRAM AREA:	ELECTRONIC VISIT VERIFICATION
KEY WORDS:	ELECTRONIC VISIT VERIFICATION, EVV, DURABLE MEDICAL EQUIPMENT
POLICY MEMO NUMBER: HCPF PM 20-006	
ISSUE DATE: AUGUST 5, 2020	
APPROVED BY: WILLIAM HELLER	

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Purpose and Audience:

The purpose of this Policy Memo is to inform Durable Medical Equipment providers in Colorado that Electronic Visit Verification will no longer be required.

Information:

The Department has removed the requirement for Durable Medical Equipment (DME) providers to submit Electronic Visit Verification (EVV) records for services delivered in the home and community.

The Department has reviewed the ancillary EVV benefits for members and their DME providers when compared to Department costs to maintain the broad spectrum of EVV user support. This review showed that DME supplies, unlike all other services included in the EVV program, have no standardized duration of service delivery. EVV records providing evidence of service delivery duration would therefore not be able to assure members that services have been fully delivered nor directly inform programmatic review of the DME usage in Colorado. The Department therefore concluded that EVV lacks enough direct utility to justify the administrative burden of using EVV records for DME.

DME Providers are not required to comply with the August 3, 2020, mandate for providers delivering EVV-appropriate services to submit EVV records. The Department will not enforce the use of EVV for any DME services and is taking steps to remove DME provider access to the EVV system.

Attachment(s):

None

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