COLORADO
Department of Health Care
Policy & Financing

OPERATIONAL MEMO

Title: Launch of Streamline Eligibility & PEAKPro	**Topic:** Eligibility Process
Audience: Case Management Agencies	**Sub-Topic:** Case Management
Supersedes Number: N/A	**Division:** Case Management Quality Performance
Effective Date: Jan. 8, 2024	**Office:** Office of Community Living
Expiration Date: Jan. 8, 2026	**Program Area:** Case Management
Key Words: Case Management, PEAKPro, Streamlined Eligibility	
Legal Authority: N/A	
Memo Author: Rhyann Lubitz	
Operational Memo Number: HCPF OM 24-002 **Issue Date:** Jan. 8, 2024 **Approved By:** Amanda Lofgren	

HCPF Memo Series can be accessed online: https://www.colorado.gov/hcpf/memo-series

Purpose and Audience:

The purpose of this Operational Memo is to notify Case Management Agencies (CMAs) of the launch for Streamline Eligibility and PEAKPro.

Information:

The Department of Health Care Policy and Financing (HCPF) is launching the use of new system interfaces to assist CMA staff in completing their daily case management activities. This includes the launch of Streamline Eligibility and PEAKPro.

Streamline Eligibility launches Feb. 10, 2024, and will create a direct interface between the Care and Case Management (CCM) System and Colorado Benefits Management System (CBMS). The interface will be used to automatically send Long-Term Services and Supports (LTSS) Level of Care certification information directly from the CCM to CBMS. CMA staff will no longer have to physically provide LTSS Level of Care certifications to counties for use in determining members' LTSS financial eligibility. This will reduce the administrative burden of paperwork while improving functional and financial approval processing times.

PEAKPro launches March 1, 2024, and will provide CMA staff with referrals for Long Term Services and Supports (LTSS), ability to check members' financial eligibility, and view the LTSS Level of Care certification processing status. CMAs are required to use PEAKPro to complete their case management roles and responsibilities. CMAs will be provided with instructions and information about gaining access to the PEAKPro website and login credentials in February 2024 so that the application can be accessed March 1, 2024. HCPF will use the AdobeSign process to provide access for PEAKPro, which is the same process used to provision for Go Live of the Care and Case Management System in July 2023.

Action To Be Taken:

CMA staff are required to register and attend upcoming training on the use of Streamline Eligibility and PEAKPro.

Streamline Eligibility Training Registration (please select one date/time):

Click here to register:
https://us06web.zoom.us/webinar/register/WN_f0wS0l_9Sii2TohS10xBOQ#/registration

Feb. 5, 2024, 9 to 10 a.m. MT
Feb. 5, 2024, 11 a.m. to 12 p.m. MT
Feb. 5, 2024, 2:30 to 3:30 p.m. MT
Feb. 7, 2024, 9 to 10 a.m. MT
Feb. 7, 2024, 2:30 to 3:30 p.m. MT
Feb. 8, 2024, 1 to 2 p.m. MT

PEAKPro Training Registration (please select one date/time):

Jan. 30, 2024, 9 to 11 a.m. MT
https://us06web.zoom.us/webinar/register/WN_U4kYymDESg2b5yXxEje3yQ
Feb. 1, 2024, 1 to 3 p.m. MT
https://us06web.zoom.us/webinar/register/WN_PfkMW_xrQEiDjMsGNBDMkQ
Feb. 7, 2024, 11 a.m. to 1 p.m. MT
https://us06web.zoom.us/webinar/register/WN_qiKGrrdhSSSTheRZE6Nl1A

Recorded training will be made available through the Learning Management System and https://hcpf.colorado.gov/long-term-services-and-supports-training following the completion of the live training sessions.

Attachments:

None

HCPF Contact:

hcpf_hcbs_casemanagement@state.co.us