



OPERATIONAL MEMO

Title: HCBS Acupuncture Service Procedure Code Change	Topic: HCBS Acupuncture Service
Audience: Case Management Agencies, Single Entry Point Agencies, Acupuncture Service Providers	Sub-Topic: HCBS Procedure Codes
Supersedes Number: N/A	Division: Benefits and Services Management Division
Effective Date: Sept. 6, 2023	Office: Office of Community Living
Expiration Date: Sept. 6, 2025	Program Area: HCBS-CIH Waiver Acupuncture Service
Key Words: Home and Community-Based Services, (HCBS), Prior Authorization Requests (PAR), Procedure Code, Service Planning, Acupuncture, Claims, Billing, Complementary and Integrative Health (CIH) Waiver	
Legal Authority: N/A	
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Approved By: Cassandra Keller	

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Purpose and Audience:

The purpose of this Operational Memo is to inform Case Management Agencies (CMAs) and Home and Community-Based Services Complementary and Integrative Health (HCBS-CIH) waiver providers of changes to the procedure and billing codes used for the acupuncture service.

Information:

Effective Sept. 6, 2023, three additional acupuncture procedure codes will be added to align HCBS acupuncture procedure codes with the Center for Medicare and Medicaid (CMS) current procedural terminology (CPT) list. All new Prior Authorization Requests (PAR) with a line item of Acupuncture service should be submitted using code 97180, U1, SC. Even though the line item only includes one service and procedure code, HCBS-CIH acupuncture providers will be able to submit claims with

any of the four CPT codes that accurately describe the services rendered. All four codes will be reimbursed at the same rate, listed on the fee schedule.

Responsibility of HCBS Case Managers:

Case Managers should use the primary procedure code 97810, U1, SC when submitting a PAR in the Bridge that has an acupuncture line item with an effective date on or before July 1, 2023. For revisions to active acupuncture lines on a PAR with a start date between July 1, 2023, and Sept. 6, 2023, email ccmhelpdesk@gainwelltechnologies.com for assistance.

Responsibility of HCBS Acupuncture Providers:

Eligible HCBS-CIH acupuncture providers can use CPT procedure codes with modifiers 97810 U1, SC; 97811 U1, SC; 97813 U1, SC; and 97814 U1, SC to submit claims with a service date on or after Sept. 6, 2023. Providers should bill these acupuncture procedure codes to accurately reflect the services rendered on the date of service. Claims billed with these procedure codes will be reimbursed at the same rate, listed on the fee schedule. For assistance or questions, providers are to contact the [Provider Services Call Center](#).

Additional Information:

Refer to the updated [Complementary and Integrative Health \(CIH\) billing manual](#) and [HCBS Rates Schedule](#) for more information.

Action to be Taken:

HCBS Case Managers:

For PARs with line items starting on or after September 6, 2023, case managers should uniformly choose procedure code 97810 when creating an acupuncture line item. If an acupuncture line item on a PAR needs to be retroactively added or revised with a start date that is before September 6, 2023, contact ccmhelpdesk@gainwelltechnologies.com for assistance.

HCBS Acupuncture Service Providers:

Enrolled HCBS-CIH acupuncture providers may submit claims containing any of the four CPT acupuncture billing codes for dates of service on or after September 6, 2023 to accurately reflect the services rendered to eligible HCBS-CIH waiver members.

Definition(s):

None

Attachment(s):

None

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