



## OPERATIONAL MEMO

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<b>TITLE:</b>	<b>UPDATED GUIDANCE PERTAINING TO DAY PROGRAM AND TRANSPORTATION SERVICES</b>
<b>SUPERSEDES NUMBER:</b>	<b>HCPF OM 21-042</b>
<b>EFFECTIVE DATE:</b>	<b>MARCH 21, 2022</b>
<b>DIVISION AND OFFICE:</b>	<b>BENEFITS AND SERVICES MANAGEMENT DIVISION, OFFICE OF COMMUNITY LIVING</b>
<b>PROGRAM AREA:</b>	<b>HCBS WAIVER SERVICES</b>
<b>KEY WORDS:</b>	<b>COVID-19, HOME AND COMMUNITY-BASED SERVICES, HCBS, DAY PROGRAMS AND SERVICES, NONMEDICAL TRANSPORTATION, NMT</b>
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<b>APPROVED BY: CANDACE BAILEY</b>	

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*HCPF Memo Series can be accessed online: <https://www.colorado.gov/hcpf/memo-series>*

### **Purpose and Audience:**

The purpose of this Operational Memo is to update guidance to Home and Community-Based Services (HCBS) providers and Case Management Agencies (CMAs) on the provision of Day Program services and Non-Medical Transportation (NMT) in response to the COVID-19 pandemic. These provisions are applicable to the following services:

- Adult Day Services
- Day Habilitation
- Day Treatment (Brain Injury Waiver)
- Prevocational Services
- Supported Employment – Group
- Non-Medical Transportation

### **Information:**

The Department of Health Care Policy & Financing (Department) has updated guidance and requirements for Day Program and NMT services based on the most recent

information provided by the Centers for Disease Control and Prevention (CDC) in addition to the Colorado Department of Public Health & Environment (CDPHE).

### Isolation and Quarantine Guidance

As more individuals are vaccinated in Colorado, evidence is growing that those who are up to date with all [recommended COVID-19 vaccines](#) can safely resume their normal activities without fear of contracting or spreading COVID-19. This includes when using NMT services. The CDC has issued guidance that shortens the recommended [isolation and quarantine period](#) for the general public. These isolation and quarantine instructions apply to the general population in the community. They do not apply to [health care settings](#), which includes Day Program settings.

### Health Care Settings

Throughout the pandemic, Adult Day and Day Habilitations Providers have been categorized by the state as "[limited healthcare settings](#)" and have followed CDPHE and Department guidance for those settings (i.e., not part of the general population). Until guidance has been updated to match that of the general population, providers should continue to follow existing [CDC Guidance for Healthcare Personnel](#).

### Mask Guidance

Currently, no statewide mask mandate exists; however, members and providers are required to comply with mask requirements imposed by [local jurisdictions](#). Provider agencies may impose their own mask requirements for members attending services if they so choose.

### **Additional References for this document & Resource Links:**

- [Toolkit for People with Disabilities](#) (CDC)
- [We Can Do This – Toolkit for People with Disabilities](#) (HHS)
- [FAQS for Healthcare Providers Regarding Medicare Billing & Payment](#) (CMS)
- [Interim Health Care Infection Prevention & Control Recommendations for Patients Under Investigation for Coronavirus Disease 2019 \(COVID-19\)](#) (CDC)
- [Information Regarding COVID-19 AHCA/NCAL](#) (American Health Care Association / National Center for Assisted Living)

- [Handwashing 101](#) (ServSafe)
- [Print-Only Materials to Support COVID-19 Recommendations](#) (CDC)

**Attachment(s):**

None

**Department Contact:**

[HCPF\\_HCBS\\_Questions@state.co.us](mailto:HCPF_HCBS_Questions@state.co.us)

**Department COVID-19 Webpage:**

<https://hcpf.colorado.gov/covid>

For specific information, please call the CDPHE Call Center at 303-692-2700. For general questions about COVID-19: Call CO-Help at 303-389-1687 or 1-877-462-2911 or email COHELP@RMPDC.org, for answers in English and Spanish (Español), Mandarin (普通话), and more.