



OPERATIONAL MEMO

TITLE:	PRIVATE DUTY NURSING AND PEDIATRIC LONG TERM HOME HEALTH PRIOR AUTHORIZATIONS DURING KEPRO PHASED IMPLEMENTATION
SUPERSEDES NUMBER:	N/A
EFFECTIVE DATE:	NOVEMBER 30, 2021
DIVISION AND OFFICE:	HEALTH PROGRAMS OFFICE
PROGRAM AREA:	HOME HEALTH, UTILIZATION MANAGEMENT
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Purpose and Audience:

This Operational Memo informs Colorado Home Health Agencies (HHAs) and their affiliated stakeholders of an administrative simplification methodology designed to reduce burden during the implementation of Prior Authorizations with the new Utilization Management Vendor Kepro.

Information:

To simplify the administration of Prior Authorization Requests (PARs), the Department of Health Care Policy and Financing will accept the submission of PARs for the length of one (1) year without practitioner's orders that match the dates requested for Pediatric Long Term Home Health and Private Duty Nursing services. This flexibility will be maintained during the current 10 month phased-in PAR implementation period that will end in August 2022. The Department will continue to require a signed order or Plan of Care (POC) that covers the initial 60-day period, and all requests must meet medical necessity requirements and all state and federal rules and regulations.



For authorizations that have already received approval for the dates requested, the Department will retroactively authorize the dates requested and supported by the signed POC.

Prior to September 2022, the Department will develop policy to require standalone signed orders for the entire length of the PAR. The Department anticipates that only the period supported in the POC or other order will be authorized in approved PARs.

This allowance is intended to simplify administrative burden for all stakeholders and Home Health Agencies are encouraged to remain in contact the Department with any issues that arise during the implementation period. When contacting the Department, please include the PAR and any claim ICNs that are in question.

Department Contact:

Prior Authorizations questions may be directed to hcpf_um@state.co.us.

Pediatric Long Term Home Health and Private Duty Nursing benefit questions may be directed to homehealth@state.co.us.