



OPERATIONAL MEMO

TITLE:	CHANGES TO HOME AND COMMUNITY-BASED SERVICES RATES IN RESPONSE TO COVID-19
SUPERSEDES NUMBER:	N/A
EFFECTIVE DATE:	JULY 18, 2020
DIVISION AND OFFICE:	BENEFITS & SERVICES MANAGEMENT DIVISION, OFFICE OF COMMUNITY LIVING
PROGRAM AREA:	HCBS SERVICES
KEY WORDS:	COVID-19, CORONAVIRUS, BENEFITS AND SERVICES, HOME AND COMMUNITY-BASED SERVICES, HCBS, RATE INCREASES, ADULT DAY, DAY HABILITATION, SCC, NMT, SUPPORTED EMPLOYMENT
OPERATIONAL MEMO NUMBER: HCPF OM 21-034	
ISSUE DATE: MARCH 23, 2021	
APPROVED BY: BONNIE SILVA	

HCPF Memo Series can be accessed online: <https://www.colorado.gov/hcpf/memo-series>

Purpose and Audience:

The purpose of this Operational Memo is to inform providers and case management agencies (CMAs) of temporary rate increases in response to the COVID-19 pandemic for some Home and Community-Based Services (HCBS) waiver benefits. The service, corresponding rate increase, and instructions on how to receive the increase are found below.

Please Note: It is the expectation of the Department of Health Care Policy & Financing (Department) that during the COVID-19 Public Health Emergency providers use this additional funding to ensure continued service delivery that is in alignment with published infection prevention guidance.

Providers must continue to modify their operations to follow the most recent guidance from the [Centers for Disease Control \(CDC\)](#) and [Colorado Department of Public Health and Environment \(CDPHE\)](#). The Department requires all providers to follow this guidance. The formal guidance can be found on CMS' website [here](#).

Providers are encouraged to contact their local public health department when needed.

Information:

In response to the limitations for many providers to be able to operate associated with the COVID-19 pandemic, the Department is issuing a temporary rate increase for the services in the table below.

Below is information on the services to which the temporary rate increases apply, as well as instructions on how to bill.

These rate changes go into effect today. They will be applied retroactively to July 18, 2020, the end of the federally approved retainer payments, and will go through June 30, 2021. These rate increases will be in addition to the enhanced rates published in OM 21-009 (access on the [Department's Memo Series](#) web page). However, the Department may downwardly adjust the rates back to the original fee schedule at its discretion.

The rate increases will be as follows:

- July 18, 2020 – December 31, 2020: 27.4%
- January 1, 2021 – March 31, 2021: 37.4%
- April 1, 2021 – June 30, 2021: 27.4%

All rates are listed in the table below.

Questions regarding this guidance can be sent to HCPF_HCBS_Questions@state.co.us.

**Home and Community-Based Service Waiver Benefits Temporary Rate Changes
Effective July 18, 2020 through June 30, 2021**

Service	Current Rate	New Temporary Rate July 18-Dec. 31, 2020/ Jan. 1-Mar. 31, 2021/ Apr. 1–June 30, 2021	Impacted Code
Adult Day Services - Members enrolled in the Brain Injury (BI) Waiver	Tier 1 15-Minute Unit \$6.28 2+ Hours \$77.30	Tier 1 15-Minute Unit \$8.00/\$8.63/\$8.00 2+ Hours \$98.48/\$106.21/\$98.48	S5100, U6 S5102 U6
Adult Day Services - Members enrolled in the Community Mental Health Services (CMHS) Waiver	Tier 1 15-Minute Unit \$2.54 Basic \$31.31 Specialized \$42.85	Tier 1 15-Minute Unit \$3.24/\$3.49/\$3.24 Basic \$39.89/\$43.03/\$39.89 Specialized \$54.59/\$58.87/\$54.59	S5100 UA S5105 UA S5105 UA, TF
Adult Day Services - Members enrolled in the Elderly, Blind, or	Tier 1 15-Minute Unit \$2.54 Basic \$31.31 Specialized \$42.85	Tier 1 15-Minute Unit \$3.24/\$3.49/\$3.24	S5100 U1 S5105 U1

Service	Current Rate	New Temporary Rate July 18-Dec. 31, 2020/ Jan. 1-Mar. 31, 2021/ Apr. 1-June 30, 2021	Impacted Code
Disabled (EBD) Waiver		Basic \$39.89/\$43.03/\$39.89 Specialized \$54.59/\$58.87/\$54.59	S5105 U1, TF
Adult Day Services - Members enrolled in the Spinal Cord Injury (SCI) Waiver	Tier 1 15-Minute Unit \$2.54 Basic \$31.31 Specialized \$42.85	Tier 1 15-Minute Unit \$3.24/\$3.49/\$3.24 Basic \$39.89/\$43.03/\$39.89 Specialized \$54.59/\$58.87/\$54.59	S5100 U1, SC S5105 U1, SC S5105 U1, SC, TF
Non-Medical Transportation – Members enrolled in the Brain Injury (BI) Waiver	Adult Day Service NMT - Mobility Van Mileage Band 1 \$9.46 Mileage Band 2 \$17.44 Mileage Band 3 \$25.95 Adult Day Service NMT -	Adult Day Service NMT - Mobility Van Mileage Band 1 \$12.05/\$13.00/\$12.05 Mileage Band 2 \$22.22/\$23.96/\$22.22	A0120 U6, HB A0120 U6, TT, HB

Service	Current Rate	New Temporary Rate July 18-Dec. 31, 2020/ Jan. 1-Mar. 31, 2021/ Apr. 1-June 30, 2021	Impacted Code
	Wheelchair Van Mileage Band 1 \$11.23 Mileage Band 2 \$21.02 Mileage Band 3 \$28.63 NMT - Mobility Van Mileage Band 1 \$9.46 Mileage Band 2 \$17.44 Mileage Band 3 \$25.95 NMT - Wheelchair Van Mileage Band 1 \$11.23 Mileage Band 2 \$21.02 Mileage Band 3 \$28.63	Mileage Band 3 \$36.47/\$39.33/\$36.47 Adult Day Service NMT - Wheelchair Van Mileage Band 1 \$14.31/\$15.43/\$14.31 Mileage Band 2 \$26.78/\$28.88/\$26.78 Mileage Band 3 \$36.47/\$39.33/\$36.47 NMT - Mobility Van Mileage Band 1 \$12.05/\$13.00/\$12.05 Mileage Band 2 \$22.22/\$23.96/\$22.22	A0120 U6, TN, HB A0130 U6, HB A0130 U6, TT, HB A0130 U6, TN, HB A0120 U6 A0120 U6, TT

Service	Current Rate	New Temporary Rate July 18-Dec. 31, 2020/ Jan. 1-Mar. 31, 2021/ Apr. 1-June 30, 2021	Impacted Code
		Mileage Band 3 \$33.06/\$35.65/\$33.06 NMT - Wheelchair Van Mileage Band 1 \$14.31/\$15.43/\$14.31 Mileage Band 2 \$26.78/\$28.88/\$26.78 Mileage Band 3 \$36.47/\$39.33/\$36.47	A0120 U6, TN A0130 U6 A0130 U6, TT A0130 U6, TN
Non-Medical Transportation – Members enrolled in the Community Mental Health Services (CMHS) Waiver	Adult Day Service NMT - Mobility Van Mileage Band 1 \$9.46 Mileage Band 2 \$17.44 Mileage Band 3 \$25.95 Adult Day Service NMT - Wheelchair Van	Adult Day Service NMT - Mobility Van Mileage Band 1 \$12.05/\$13.00/\$12.05 Mileage Band 2 \$22.22/\$23.96/\$22.22 Mileage Band 3 \$33.06/\$35.65/\$33.06	A0120 UA, HB A0120 UA, TT, HB A0120 UA, TN, HB

Service	Current Rate	New Temporary Rate July 18-Dec. 31, 2020/ Jan. 1-Mar. 31, 2021/ Apr. 1-June 30, 2021	Impacted Code
	Mileage Band 1 \$11.23 Mileage Band 2 \$21.02 Mileage Band 3 \$28.63 NMT - Mobility Van Mileage Band 1 \$9.46 Mileage Band 2 \$17.44 Mileage Band 3 \$25.95 NMT - Wheelchair Van Mileage Band 1 \$11.23 Mileage Band 2 \$21.02 Mileage Band 3 \$28.63	<p>Adult Day Service NMT - Wheelchair Van</p> Mileage Band 1 \$14.31/\$15.43/\$14.31 Mileage Band 2 \$26.78/\$28.88/\$26.78 Mileage Band 3 \$36.47/\$39.33/\$36.47 <p>NMT - Mobility Van</p> Mileage Band 1 \$12.05/\$13.00/\$12.05 Mileage Band 2 \$22.22/\$23.96/\$22.22 Mileage Band 3 \$33.06/\$35.65/\$33.06	A0130 UA, HB A0130 UA, TT, HB A0130 UA, TN, HB A0120 UA A0120 UA, TT

Service	Current Rate	New Temporary Rate July 18-Dec. 31, 2020/ Jan. 1-Mar. 31, 2021/ Apr. 1–June 30, 2021	Impacted Code
		NMT - Wheelchair Van Mileage Band 1 \$14.31/\$15.43/\$14.31 Mileage Band 2 \$26.78/\$28.88/\$26.78 Mileage Band 3 \$36.47/\$39.33/\$36.47	A0120 UA, TN A0130 UA A0130 UA, TT A0130 UA, TN
Non-Medical Transportation – Members enrolled in the Developmental Disabilities (DD) Waiver	Mileage Band 1 \$6.58 Mileage Band 2 \$13.77 Mileage Band 3 \$20.97	Mileage Band 1 \$8.38/\$9.04/\$8.38 Mileage Band 2 \$17.54/\$18.92/\$17.54 Mileage Band 3 \$26.71/\$28.81/\$26.71	T2003 U3 T2003 U3, 22 T2003 U3, TF
Non-Medical Transportation – Members enrolled in	Adult Day Service NMT - Mobility Van Mileage Band 1 \$9.46	Adult Day Service NMT - Mobility Van	

Service	Current Rate	New Temporary Rate July 18-Dec. 31, 2020/ Jan. 1-Mar. 31, 2021/ Apr. 1-June 30, 2021	Impacted Code
the Elderly, Blind, or Disabled (EBD) Waiver	Mileage Band 2 \$17.44	Mileage Band 1 \$12.05/\$13.00/\$12.05	A0120 U1, HB
	Mileage Band 3 \$25.95	Mileage Band 2 \$22.22/\$23.96/\$22.22	A0120 U1, TT, HB
	Adult Day Service NMT - Wheelchair Van	Mileage Band 3 \$33.06/\$35.65/\$33.06	A0120 U1, TN, HB
	Mileage Band 1 \$11.23	Adult Day Service NMT - Wheelchair Van	
	Mileage Band 2 \$21.02	Mileage Band 1 \$14.31/\$15.43/\$14.31	A0130 U1, HB
	Mileage Band 3 \$28.63	Mileage Band 2 \$26.78/\$28.88/\$26.78	A0130 U1, TT, HB
	NMT - Mobility Van Mileage Band 1 \$9.46	Mileage Band 3 \$36.47/\$39.33/\$36.47	A0130 U1, TN, HB
	Mileage Band 2 \$17.44	NMT - Mobility Van	
	Mileage Band 3 \$25.95		
	NMT - Wheelchair Van		

Service	Current Rate	New Temporary Rate July 18-Dec. 31, 2020/ Jan. 1-Mar. 31, 2021/ Apr. 1-June 30, 2021	Impacted Code
	Mileage Band 1 \$11.23 Mileage Band 2 \$21.02 Mileage Band 3 \$28.63	Mileage Band 1 \$12.05/\$13.00/\$12.05 Mileage Band 2 \$22.22/\$23.96/\$22.22 Mileage Band 3 \$33.06/\$35.65/\$33.06 NMT - Wheelchair Van Mileage Band 1 \$14.31/\$15.43/\$14.31 Mileage Band 2 \$26.78/\$28.88/\$26.78 Mileage Band 3 \$36.47/\$39.33/\$36.47	A0120 U1 A0120 U1, TT A0120 U1, TN A0130 U1 A0130 U1, TT A0130 U1, TN
Non-Medical Transportation – Members enrolled in	Adult Day Service NMT - Mobility Van Mileage Band 1 \$9.46	Adult Day Service NMT - Mobility Van	

Service	Current Rate	New Temporary Rate July 18-Dec. 31, 2020/ Jan. 1-Mar. 31, 2021/ Apr. 1-June 30, 2021	Impacted Code
the Spinal Cord Injury (SCI) Waiver	Mileage Band 2 \$17.44	Mileage Band 1 \$12.05/\$13.00/\$12.05	A0120 U1, SC, HB
	Mileage Band 3 \$25.95	Mileage Band 2 \$22.22/\$23.96/\$22.22	A0120 U1, SC, TT, HB
	Adult Day Service NMT - Wheelchair Van	Mileage Band 3 \$33.06/\$35.65/\$33.06	A0120 U1, SC, TN, HB
	Mileage Band 1 \$11.23	Adult Day Service NMT - Wheelchair Van	
	Mileage Band 2 \$21.02	Mileage Band 1 \$14.31/\$15.43/\$14.31	A0130 U1, HB
	Mileage Band 3 \$28.63	Mileage Band 2 \$26.78/\$28.88/\$26.78	A0130 U1, TT, HB
	NMT - Mobility Van Mileage Band 1 \$9.46	Mileage Band 3 \$36.47/\$39.33/\$36.47	A0130 U1, TN, HB
	Mileage Band 2 \$17.44	NMT - Mobility Van	
	Mileage Band 3 \$25.95		
	NMT - Wheelchair Van		

Service	Current Rate	New Temporary Rate July 18-Dec. 31, 2020/ Jan. 1-Mar. 31, 2021/ Apr. 1-June 30, 2021	Impacted Code
	Mileage Band 1 \$11.23 Mileage Band 2 \$21.02 Mileage Band 3 \$28.63	Mileage Band 1 \$12.05/\$13.00/\$12.05 Mileage Band 2 \$22.22/\$23.96/\$22.22 Mileage Band 3 \$33.06/\$35.65/\$33.06 NMT - Wheelchair Van Mileage Band 1 \$14.31/\$15.43/\$14.31 Mileage Band 2 \$26.78/\$28.88/\$26.78 Mileage Band 3 \$36.47/\$39.33/\$36.47	A0120 U1, SC A0120 U1, SC, TT A0120 U1, SC, TN A0130 U1, SC A0130 U1, SC, TT A0130 SC, U1, TN
Non-Medical Transportation – Members enrolled in the Supported Living	Mileage Band 1 \$6.58 Mileage Band 2 \$13.77	Mileage Band 1 \$8.38/\$9.04/\$8.38	T2003 U8 T2003 U8, 22

Service	Current Rate	New Temporary Rate July 18-Dec. 31, 2020/ Jan. 1-Mar. 31, 2021/ Apr. 1-June 30, 2021	Impacted Code
Services (SLS) Waiver	Mileage Band 3 \$20.97	Mileage Band 2 \$17.54/\$18.92/\$17.54 Mileage Band 3 \$26.71/\$28.81/\$26.71	T2003 U8, TF
Specialized Habilitation – Members enrolled in the Developmental Disabilities (DD) Waiver	Level 1 – \$2.57 Level 2 – \$2.83 Level 3 – \$3.15 Level 4 – \$ 3.71 Level 5 – \$4.59 Level 6 – \$6.59 Level 7 – \$10.38 1:1 Individualized Service \$5.36 For all Support Levels	Level 1 – \$3.27/\$3.53/\$3.27 Level 2 – \$3.61/\$3.89/\$3.61 Level 3 – \$4.01/\$4.33/\$4.01 Level 4 – \$4.73/\$5.10/\$4.73 Level 5 – \$5.85/\$6.31/\$5.85 Level 6 – \$8.39/\$9.05/\$8.39 Level 7 – \$13.22/\$14.26/\$13.22 1:1 Individualized Service \$6.83/\$7.36/\$6.83 For all Support Levels	T2021 U3, HQ T2021 U3, 22, HQ T2021 U3, TF, HQ T2021 U3, TF, 22, HQ T2021 U3, TG, HQ T2021 U3, TG, 22, HQ T2021 U3, HQ S5100 U3

Service	Current Rate	New Temporary Rate July 18-Dec. 31, 2020/ Jan. 1-Mar. 31, 2021/ Apr. 1-June 30, 2021	Impacted Code
Specialized Habilitation – Members enrolled in the Supported Living Services (SLS) Waiver	Level 1 – \$2.57 Level 2 – \$2.83 Level 3 – \$3.15 Level 4 – \$ 3.71 Level 5 – \$4.59 Level 6 – \$6.59 1:1 Individualized Service \$5.36 For all Support Levels	Level 1 – \$3.27/\$3.53/\$3.2 Level 2 – \$3.61/\$3.89/\$3.6 Level 3 – \$4.01/\$4.33/\$4.01 Level 4 – \$4.73/\$5.10/\$4.73 Level 5 – \$5.85/\$6.31/\$5.85 Level 6 – \$8.39/\$9.05/\$8.39 1:1 Individualized Service \$6.83/\$7.36/\$6.83 For all Support Levels	T2021 U8, HQ T2021 U8, 22, HQ T2021 U8, TF, HQ T2021 U8, TF, 22, HQ T2021 U8, TG, HQ T2021 U8, TG, 22, HQ S5100 U8
Supported Community Connections (SCC) – Members enrolled in the Developmental Disabilities (DD) Waiver	Level 1 – \$3.13 Level 2 – \$3.42 Level 3 – \$3.87 Level 4 – \$4.44 Level 5 – \$5.35 Level 6 – \$7.03 Level 7 – \$10.38	Level 1 – \$3.99/\$4.30/\$3.99 Level 2 – \$4.36/\$4.70/\$4.36 Level 3 – \$4.93/\$5.32/\$4.93 Level 4 – \$5.66/\$6.10/\$5.66	T2021 U3 T2021 U3, 22 T2021 U3, TF T2021 U3, TF, 22

Service	Current Rate	New Temporary Rate July 18-Dec. 31, 2020/ Jan. 1-Mar. 31, 2021/ Apr. 1-June 30, 2021	Impacted Code
	1:1 Individualized Service \$7.03 For all Support Levels	Level 5 – \$6.82/\$7.35/\$6.82 Level 6 – \$8.96/\$9.66/\$8.96 Level 7 – \$13.22/\$14.26/\$13.22 1:1 Individualized Service \$8.96/\$9.66/\$8.96 For all Support Levels	T2021 U3, TG T2021 U3, TG, 22 T2021 U3, SC S5100 U3, HB
Supported Community Connections (SCC) – Members enrolled in the Supported Living Services (SLS) Waiver	Level 1 – \$3.13 Level 2 – \$3.42 Level 3 – \$3.87 Level 4 – \$4.44 Level 5 – \$5.35 Level 6 – \$7.03 1:1 Individualized Service \$7.03 For all Support Levels	Level 1 – \$3.99/\$4.30/\$3.99 Level 2 – \$4.36/\$4.70/\$4.36 Level 3 – \$4.93/\$5.32/\$4.93 Level 4 – \$5.66/\$6.10/\$5.66 Level 5 – \$6.82/\$7.35/\$6.82 Level 6 – \$8.96/\$9.66/\$8.96	T2021 U8 T2021 U8, 22 T2021 U8, TF T2021 U8, TF, 22 T2021 U8, TG T2021 U8, TG, 22 S5100 U8, HB

Service	Current Rate	New Temporary Rate July 18-Dec. 31, 2020/ Jan. 1-Mar. 31, 2021/ Apr. 1-June 30, 2021	Impacted Code
		1:1 Individualized Service \$8.96/\$9.66/\$8.96 For all Support Levels	
Supported Employment – Members enrolled in the Developmental Disabilities (DD) Waiver	Job Coaching – Group Level 1 – \$3.44 Level 2 – \$3.78 Level 3 – \$4.20 Level 4 – \$4.86 Level 5 – \$5.79 Level 6 – \$ 7.57 Job Coaching- Individual \$14.20 Job Development – Group \$4.53 Job Development, Individual-Levels 1-2 \$14.20 Job Development, Individual-Levels 3-4 \$14.20	Job Coaching – Group Level 1 – \$4.38/\$4.73/\$4.38 Level 2 – \$4.82/\$5.19/\$4.82 Level 3 – \$5.35/\$5.77/\$5.35 Level 4 – \$6.19/\$6.68/\$6.19 Level 5 – \$7.38/\$7.95/\$7.38 Level 6 – \$9.64/\$10.40/\$9.64 Job Coaching- Individual \$18.09/\$19.51/\$18.09 Job Development – Group \$5.77/\$6.22/\$5.77	T2019 U3, HQ T2019 U3, 22, HQ T2021 U3, TF, HQ T2021 U3, TF, 22, HQ T2021 U3, TG, HQ T2021 U3, TG, 22, HQ T2019 U3, SC H2023 U3, HQ H2023 U3

Service	Current Rate	New Temporary Rate July 18-Dec. 31, 2020/ Jan. 1-Mar. 31, 2021/ Apr. 1-June 30, 2021	Impacted Code
	Job Development, Individual-Levels 5-6 \$14.20	Job Development, Individual-Levels 1-2 \$18.09/\$19.51/\$18.09 Job Development, Individual-Levels 3-4 \$18.09/\$19.51/\$18.09 Job Development, Individual-Levels 5-6 \$18.09/\$19.51/\$18.09	H2023 U3, 22 H2023 U3, TF
Supported Employment – Members enrolled in the Supported Living Services (SLS) Waiver	Job Coaching – Group Level 1 – \$3.44 Level 2 – \$3.78 Level 3 – \$4.20 Level 4 – \$4.86 Level 5 – \$5.79 Level 6 – \$ 7.57 Job Coaching- Individual \$14.20 Job Development – Group \$4.53	Job Coaching – Group Level 1 – \$4.38/\$4.73\$4.38 Level 2 – \$4.82/\$5.19/\$4.82 Level 3 – \$5.35/\$5.77\$5.35 Level 4 – \$6.19/\$6.68/\$6.19 Level 5 – \$7.38/\$7.95/\$7.38 Level 6 – \$9.64/\$10.40/\$9.64	T2019 U8, HQ T2019 U8, 22, HQ T2021 U8, TF, HQ T2021 U8, TF, 22, HQ T2021 U8, TG, HQ T2021 U8, TG, 22, HQ

Service	Current Rate	New Temporary Rate July 18-Dec. 31, 2020/ Jan. 1-Mar. 31, 2021/ Apr. 1-June 30, 2021	Impacted Code
	Job Development, Individual-Levels 1-2 \$14.20 Job Development, Individual-Levels 3-4 \$14.20 Job Development, Individual-Levels 5-6 \$14.20	Job Coaching- Individual \$18.09/\$19.51/\$18.09 Job Development – Group \$5.77/\$6.22/\$5.77 Job Development, Individual-Levels 1-2 \$18.09/\$19.51/\$18.09 Job Development, Individual-Levels 3-4 \$18.09/\$19.51/\$18.09 Job Development, Individual-Levels 5-6 \$18.09/\$19.51/\$18.09	T2019 U8, SC H2023 U8, HQ H2023 U8 H2023 U8, 22 H2023 U8, TF

Billing Procedures for Claims Paid to Date:

- Providers who deliver the services listed above in the table will need to adjust claims submitted and paid with Dates of Service on or after July 18, 2020. Claims do not need to be voided, just adjusted to the new rate indicated above. [Follow this link](#) to the Quick Sheet on how to Copy, Adjust, or Void a Claim.
- Providers should contact the Gainwell Technologies Provider Call Center at 1-844-235-2387 with questions about how to adjust a claim.

Billing Procedures for New Claims:

- Providers should bill according to the rates outlined above and in the published fee schedule.

Over Cost Containment (OCC)

If the average daily cost for a PAR exceeds the \$285 OCC amount due to the increased rates, the case manager does not need approval from Telligen.

Additional References for this Document & Resource Links

- [Recommendations for Long-Term Care Facilities](#) (CDC)
- [Steps Healthcare Facilities Can Take Now to Prepare for Coronavirus Disease 2019 \(COVID-19\)](#) (CDC)
- [FAQS for Healthcare Providers Regarding Medicare Billing and Payment](#) (CMS)
- [Coronavirus Preparation and Response Toolkit](#) (Argentum)
- [Interim Health Care Infection Prevention and Control Recommendations for Patients Under Investigation for Coronavirus Disease 2019 \(COVID-19\)](#) (CDC)
- [Handwashing Video](#) (Ecolab)
- [Information Regarding COVID-19](#) AHCA/NCAL (American Health Care Association / National Center for Assisted Living)
- [Handwashing 101](#) (ServSafe)

Follow the [CDC website](#) to keep up with the general trends and what's happening. Communicating with your [state health department](#) and watching local news will help you with specifics.

Attachment(s):

None

Department Contact:

HCPF_HCBS_Questions@state.co.us

Department COVID-19 Webpage:

<https://www.colorado.gov/pacific/hcpf/COVID>

For specific information, please call the CDPHE Call Center at 303-692-2700.

For general questions about COVID-19: Call CO-Help at 303-389-1687 or 1-877-462-2911 or email COHELP@RMPDC.org, for answers in English and Spanish (Español), Mandarin (普通), and more.