



OPERATIONAL MEMO

TITLE:	PRE-ADMISSION SCREENING AND RESIDENT REVIEW – UPDATES
SUPERSEDES NUMBER:	N/A
EFFECTIVE DATE:	SEPTEMBER 20, 2019
DIVISION AND OFFICE:	CASE MANAGEMENT AND QUALITY PERFORMANCE DIVISION, OFFICE OF COMMUNITY LIVING
PROGRAM AREA:	PASRR
KEY WORDS:	PASRR, TIMELINES, HOSPITAL DISCHARGES
OPERATIONAL MEMO NUMBER: HCPF OM 19-044	
ISSUE DATE: SEPTEMBER 26, 2019	
APPROVED BY: BRITTANI TRUJILLO	

HCPF Memo Series can be accessed online: <https://www.colorado.gov/hcpf/memo-series>

Purpose and Audience:

The purpose of this Operational Memo is to inform all Pre-Admission Screening and Resident Review (PASRR) stakeholders, including hospitals, skilled nursing facilities (SNF), Single Entry Point (SEP) agencies, and eQHealth Solutions about PASRR timelines and requirements.

Information:

The federal government requires all states conduct PASRR activities for any individual admitting to a nursing facility that accepts Medicaid payments. As part of this process, the federal government requires states conduct all PASRR related activities for an individual within, on average, seven (7) to nine (9) business days statewide.

The Department of Health Care Policy & Financing (Department) recently contracted with a vendor, eQHealth Solutions, to conduct all PASRR activities statewide. eQHealth Solutions has contractual requirements to meet the following timelines:

1. Level I Screen reviews completed within six (6) business hours from date and time of receipt.
2. Level II Evaluations completed within five (5) business days from completion of the Level I Screen review.
3. Resident Review/Status Change reviews completed within five (5) business days from date of receipt.

The Department continues to work with eQHealth Solutions regarding timelines. While eQHealth Solutions contract allows five (5) business days to complete the Level II Evaluation, eQHealth Solutions is committed to completing this process within two (2) business days for members discharging from a hospital. Additional days are provided within the contract to allow for exceptional circumstances that would be beyond eQHealth Solutions control (such as extreme weather).

In an effort to ensure timelines are met and that members are not adversely impacted, hospitals and nursing facilities can assist by doing the following:

- Hospitals submit Level I Screen (for non-Medicaid members) as soon as it is known that the member will need to discharge to a nursing facility.
- Hospitals refer to the Single Entry Point (SEP) agency (for Medicaid members) as soon as it is known that the member will need to discharge to a nursing facility.
- Ensure the nursing facility name is entered on the PASRR documents. If the nursing facility is not known, submit documents and inform eQHealth Solutions as soon as the facility is known.
- Nursing facilities should submit Resident Reviews/Status Changes when the change occurs for the member, rather than mass submitting these to eQHealth Solutions.
- SEPs, hospitals, nursing facilities and other agencies are encouraged to continue to collaborate, communicate and cooperate in completing Level I Screens to ensure that Level I Screens are completed as quickly as possible.

For PASRR process systems, process updates, or other questions, please contact:

- eQHealth Solutions
- Toll Free: 1-888-801-9355
- co.pr@eqhs.org

For PASRR policy questions, please contact:

- Obi Agomoh
- obi.agomoh@state.co.us.

Attachment(s):

PASRR Contact Information-September 2019

PASRR E-mail Blast 9.9.19 Final HCPF Language Inc

Department Contact:

Obi Agomoh

Obi.agomoh@state.co.us