



INFORMATIONAL MEMO

Title: Transition Coordination Performance Quality and Review	Topic: Transition Services
Audience: Transition Coordination Agencies	Sub-Topic: HCBS
Supersedes Number: N/A	Division: Compliance and Innovation
Effective Date: Nov. 21, 2024	Office: Office of Community Living
Expiration Date: Nov. 21, 2025	Program Area: Money Follows the Person
Key Words: Targeted Case Management - Transition Coordination, Transition Coordination, Service Provision Performance and Quality, State Regulation Compliance	
Legal Authority: 10 CCR 2505-10 Sections 8.519.27, 8.763	
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Approved By: Jill Schnathorst	

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Purpose and Audience:

The purpose of this Informational Memo is to inform Targeted Case Management - Transition Coordination (TCM-TC) providers about the TCM-TC Performance and Quality Review Process. This process will be a review to determine provider compliance with program operation and service provision standards cited in state regulations for transition coordination services.

Information:

The Department of Health Care Policy and Financing (HCPF) is mandated to monitor and evaluate the administrative and programmatic responsibilities of the transition coordination agencies (TCAs) through Performance and Quality Reviews. Monitoring and subsequent requirements of the TCM-TC agencies is established through

regulatory authority 10 CCR 2505-10 8.519.27 and 8.763. TCM-TC Performance and Quality Reviews began Oct. 1, 2024.

HCPF will conduct Performance and Quality Reviews on an annual basis to determine compliance with the administrative and programmatic responsibilities mandated in state regulations. Agencies will be notified via HCPF communication of an upcoming review. Data to be reviewed will be accumulated through a collection of quantitative and qualitative observations. Data will be collected from the Department's prescribed systems and documents requested from the agency. TCM-TC agencies will be required to submit documents requested by the Department within two weeks of request. The findings will be shared with the TCA upon completion of the review. Corrective action plans will be requested from the TCA for any area not in compliance with program standards and requirements.

Attachment(s):

None

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