



INFORMATIONAL MEMO

Title: Colorado Department of Public Health and Environment (CDPHE) Transition to New Rules and Regulations	Topic: Case Management Redesign (CMRD)
Audience: Case Management Agencies (CMA), Home and Community-Based Services (HCBS) waiver members, Provider Agencies	Sub-Topic: N/A
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Approved By: Colin Laughlin	

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Purpose and Audience:

The purpose of this Informational Memo is to inform stakeholders of the adopted changes to the Code of Colorado Regulations (10 CCR 2505 - Volume 8) and how those changes will impact surveying completed by the Department of Public Health and Environment (CDPHE). These changes to the survey process are due to the recently adopted revisions to the Code of Colorado Regulations Volume 8 that apply to the following Home and Community-Based Waiver Services: Persons with Brain Injury (BI); Children’s Extensive Supports (CES); Children’s Home and Community-Based Services (CHCBS); Children’s Habilitation Residential Program (CHRP); Complementary and Integrative Health (CIH); Community Mental Health Supports (CMHS); Children with

Life Limiting Illness (LLI); Developmental Disabilities (DD); Elderly, Blind and Disabled (EBD); and Supported Living Services (SLS).

Information:

The Code of Colorado Regulations (10 CCR 2505 - Volume 8) underwent extensive revisions to align with the new Case Management Redesign (CMRD) statute, policy, and language. CMRD refers to initiatives to make accessing long-term services and supports easier for members. This is accomplished by requiring Case Management Agencies (CMA) to serve all Home and Community-Based Services (HCBS) waivers, increase the quality of case management care, and update the Colorado regulations to promote access and understanding of services for members. Rule updates were required to clean up existing areas in rules and waivers that were difficult to understand, obsolete, and/or repetitive. The changes made included minimizing the duplication of regulations, ensuring consistency across programs, and restructuring the format to improve the organization of services.

The Medical Services Board approved the adoption of the new regulations with an effective date of March 15, 2024. The approved regulations include the following changes:

- Services are organized alphabetically and are no longer separated by waivers or cross referencing to different waivers
- Regulation was simplified, including the removal of overly technical writing and acronyms.
- Rules are easier to navigate and clearly outline both the waivers and the corresponding services.

As provider agencies become familiar with the new regulations, agencies will have until September 30, 2024, to come into full compliance with the new regulations found at [CCR 2505-10 8.7400-7500](#). Although provider agencies are not required to comply with the new regulations until September 30, 2024, Colorado Department of Health and Environment (CDPHE) will be conducting all initial and recertification surveys on these new regulations. This will provide agencies the opportunity to understand the necessary requirements and receive guidance for complying with the new regulations.

Agencies are provided a period of six (6) months to come into compliance. To demonstrate compliance during this period, agencies must document progress towards implementing these new regulations. Please note that provider agencies will not be surveyed on both sets of regulations; they will only be surveyed on the new regulations.

Providers are still expected to maintain the utmost highest standards around the maintenance of the health, safety, and welfare its members while coming into compliance with these new regulations. The documented progress will be monitored by CDPHE. If necessary, HCPF and CDPHE will be available to provide technical assistance and support.

Attachment(s):

[Medical Services Board webpage](#)

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