



## INFORMATIONAL MEMO

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<b>Title:</b> Participant-Directed Programs 2023-2024 Request for Proposal Awarded Contractors	<b>Topic:</b> CDASS and IHSS
<b>Audience:</b> CDASS and IHSS Stakeholders, Case Management Agencies, Financial Management Services (FMS) Contractors, HCPF Staff	<b>Sub-Topic:</b> Stakeholder Engagement
<b>Supersedes Number:</b> N/A	<b>Division:</b> Benefits and Services Management
<b>Effective Date:</b> Jan. 22, 2024	<b>Office:</b> Office of Community Living
<b>Expiration Date:</b> Jan. 22, 2025	<b>Program Area:</b> Participant-Directed Programs
<b>Key Words:</b> Participant Direction, CDASS, IHSS, Request for Proposal, RFP, Solicitation, Training & Support	
<b>Legal Authority:</b> CRS 25.5-6-17	
<b>Memo Author:</b> Jessica Corral	
<b>Informational Memo Number:</b> HCPF IM 24-003	
<b>Issue Date:</b> Jan. 19, 2024	
<b>Approved By:</b> Colin Laughlin	

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### **Purpose and Audience:**

The purpose of this Informational Memo is to inform all stakeholders of the Financial Management Services (FMS) contractors and Training & Support contractor that were selected through the 2023-2024 Participant-Directed Programs Request for Proposal (RFP) process. FMS in Colorado provide fiscal and administrative services for Consumer-Directed Attendant Support Services (CDASS) through the Fiscal/Employer Agent (F/EA) model. The Training and Support contractor provides training, administrative, and now Information & Assistance services for Consumer-Directed Attendant Support Services (CDASS) and In-Home Support Services (IHSS).

**Information:**

The Department of Health Care Policy and Financing (HCPF) has completed an RFP process to evaluate and award the winning FMS and Training & Support contractors to serve CDASS participants (members, Authorized Representatives, attendants) for five years starting July 1, 2024. The awarded contractors currently provide, and will continue to provide, these services in the state and are:

**Financial Management Services (FMS)**

- Palco, Inc.
- Public Partnerships LLC (PPL)

**Training & Support**

- Consumer Direct for Colorado

Information about the services of these contractors, CDASS and IHSS, and stakeholder engagement opportunities is located on the [Participant-Directed Programs webpage](#).

Additionally, HCPF will continue to pursue a third FMS vendor to provide additional choice for members and will engage stakeholders in the coming months regarding that process.

**Switching FMS Vendors**

CDASS members currently utilizing Palco or PPL **are not required** to select a new FMS. Members/Authorized Representatives who desire to switch FMS must submit required FMS Open Enrollment paperwork to their case manager by **June 1, 2024**, to begin using the selected FMS starting **June 16, 2024**. Participant-Directed Programs will provide information about open enrollment documentation and steps beginning in April 2024.

**Definition(s):**

None

**Attachment(s):**

None

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