



INFORMATIONAL MEMO

Title: Colorado Single Assessment/Person-Centered Support Plan Implementation Postponed	Topic: Long Term Care
Audience: Stakeholders	Sub-Topic: Assessment and Support Plan
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Purpose and Audience:

The purpose of this Informational Memo is to notify interested parties that the implementation of the new Long-Term Services and Supports (LTSS) Colorado Single Assessment and Person-Centered Support Plan instruments is being postponed.

Information:

Senate Bill 16-192 required the Department of Health Care Policy & Financing (HCPF) to select a single assessment tool for all LTSS programs.

HCPF and contracted vendors worked with stakeholders to identify an assessment tool and decided to develop a new, unique, person-centered assessment and support planning process for Colorado LTSS members. This became the Colorado Single

Assessment and Person-Centered Support Plan (CSA/PCSP) instruments. HCPF has been working with vendors to integrate the new CSA/PCSP instruments and processes into Colorado's new Case Management IT solution, the Care and Case Management (CCM) system.

The Care and Case Management (CCM) system was launched in July 2023 using the legacy ULTC 100.2 and Service Plan. Phase II includes the implementation of the CSA/PCSP and Streamline Eligibility in the Colorado Benefits Management System (CBMS) and the CCM. Phase II was scheduled for Nov. 23, 2023, which was previously postponed and, while we had not announced a new official date, there was an expectation that it would possibly be February 2024.

We recognize that there is a convergence of difficult changes, including the launch of the CCM system, the Public Health Emergency (PHE) unwind, and Case Management Redesign (CMRD) transitions. Given these current pressures, it is necessary and prudent to manage change where we are able. After much consideration, the Department has decided to further delay the implementation of the CSA/PCSP, but continue to move forward with implementation of Streamline Eligibility with the current ULTC 100.2 assessment and Service Plan in February.

Streamline Eligibility will create a direct interface between the CCM and CBMS. The interface will be used to automatically send LTSS certification information directly from the CCM to CBMS. Case managers will no longer have to provide LTSS certifications to counties for use in determining members' LTSS financial eligibility. This will reduce paperwork for both parties, which should translate to improved functional and financial approval processing times.

Postponing the CSA/PCSP implementation will allow more time for CCM stabilization, PHE eligibility renewals, and CMRD transitions to be completed before Case Management Agencies must learn and implement the new CSA/PCSP.

The new implementation date for the CSA/PCSP is yet to be determined but will be shared as soon as possible.

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