



INFORMATIONAL MEMO

TITLE:	BRIDGE FUNCTIONALITY UPDATES AFFECTING ALL CASE MANAGERS
SUPERSEDES NUMBER:	N/A
EFFECTIVE DATE:	12/14/2022
DIVISION AND OFFICE:	BENEFITS AND SERVICES MANAGEMENT DIVISION, OFFICE OF COMMUNITY LIVING
PROGRAM AREA:	HOME AND COMMUNITY-BASED SERVICES
KEY WORDS:	CHILDREN’S EXTENSIVE SUPPORT WAIVER, CES, SUPPORTED LIVING SERVICES WAIVER, SLS, BRAIN INJURY WAIVER, BI, COMMUNITY MENTAL HEALTH SUPPORTS WAIVER, CMHS, COMPLEMENTARY AND INTEGRATIVE HEALTH WAIVER, CIH, DEVELOPMENTAL DISABILITIES WAIVER, DD, ELDERLY BLIND AND DISABLED WAIVER, EBD, CHILDREN WITH LIFE LIMITING ILLNESS WAIVER, CLLI, CHILDREN’S RESIDENTIAL PROGRAM WAIVER, CHRP, CHILDREN’S HOME AND COMMUNITY-BASED SERVICES WAIVER, CHCBS, SPAL, SPENDING LIMIT, PRORATION, SERVICE PLAN, SLS FLEXIBILITIES, DENVER MINIMUM WAGE, HOME AND COMMUNITY-BASED SERVICES, HCBS, BRIDGE, CASE MANAGEMENT AGENCY, CMA
INFORMATIONAL MEMO NUMBER: HCPF IM 22-045	
ISSUE DATE: DECEMBER 21, 2022	
APPROVED BY: CANDACE BAILEY	

HCPF Memo Series can be accessed online: <https://www.colorado.gov/hcpf/memo-series>

Purpose and Audience:

The purpose of this Informational Memo is to inform case managers, providers, members and other stakeholders of system changes that impact Pre-Prior Authorization (PPA) creation and revisions for all Home and Community-Based Services (HCBS) waivers performed in the Bridge. The Bridge is a subsystem of the Colorado

interChange Medicaid Management Information System (MMIS) where case managers create and manage PPAs and Prior Authorization Requests for members enrolled in HCBS waivers.

Information:

The Department of Health Care Policy & Financing (Department) recently made changes to the PPA functionality in the Bridge. These updates impact PPAs for all HCBS waivers. Prior to this change, when a PPA in the Bridge was created, the service rates were determined based on the rates that existed on the start date of the PPA certification period. The service rates in the PPA did not account for Denver County rates and only Standard County rates were used.

Effective Dec. 14, 2022, the service rates on the PPA line items in the Bridge are determined based on the rates that exist on the start date of the line item. Service rates in the PPA now reflect Denver County rates, if the member resided, or still resides, in Denver County on the line item start date. The service rates in the PPA are now used to calculate the dollar amounts of each line item and the Total Spending towards the Service Plan Authorization Limit (SPAL) and Spending Limit for Supported Living Services (SLS) waiver and Children's Extensive Support (CES) waiver members. With this added functionality, case managers will not be required to complete any new revisions to the PPA when a rate change occurs, outside of what is already required.

PPAs with Consumer-Directed Attendant Support Services (CDASS), Alternative Care Facilities (ACF), and Supported Living Program (SLP) services will continue to require revisions (automatic or manual) when a rate change occurs. When manual revisions are required for these services, the Department will continue to inform case managers.

The County History field within the Bridge captures a member's County History over time. Claims will be paid out at the non-Denver or Denver rate, based on the dates shown within County History. A revision to the PPA does not need to be completed when a member moves between a non-Denver County and Denver County, except for PPAs with CDASS services.

As a reminder, Standard and Denver-specific SLS SPALs and CES Spending Limits are calculated based on certification period, SPAL changes, support level, and a member's

region, which the Department terms "Proration." Please refer to [OM 22-038](#) for more information on proration.

Training

The "Bridge Proration Training" series provides information for case managers to understand and talk about the proration process with members and/or providers. The July 28, 2022, [recording](#) and [presentation](#) provides information on the proration process for the HCBS-SLS and HCBS-CES waivers. This training was previously titled "Denver Minimum Wage Proration Training" but has been renamed, as this information is relevant for case managers across Colorado. Additionally, the Dec. 1, 2022 [recording](#) and [presentation](#) apply to all case managers, as these updates impact PPAs for all HCBS waivers. In addition, this training reviews the Bridge changes effective on Dec. 14, 2022.

These training materials can be found on the [LTSS Training webpage](#).

Issue Resolution

If you have any issue with County rates or SPAL Proration, please contact the Over Cost Containment (OCC) inbox to request approval for PPAs with errors or revisions related to proration or Denver County rates by emailing ltssocc@state.co.us.

Attachment(s):

None

Department Contact:

LTSSOCC@state.co.us