



INFORMATIONAL MEMO

TITLE:	DIRECT CARE WORKFORCE SURVEY
SUPERSEDES NUMBER:	N/A
EFFECTIVE DATE:	DECEMBER 1, 2022
DIVISION AND OFFICE:	WAIVER INNOVATION AND COMPLIANCE, BENEFITS & SERVICES MANAGEMENT, OFFICE OF COMMUNITY LIVING
PROGRAM AREA:	N/A
KEY WORDS:	SURVEY, DIRECT CARE WORKERS, DIRECT CARE DATA INFRASTRUCTURE
INFORMATIONAL MEMO NUMBER: HCPF IM 22-044	
ISSUE DATE: DECEMBER 14, 2022	
APPROVED BY: CANDACE BAILEY	

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Purpose and Audience:

The purpose of this Informational Memo is to inform stakeholders, agencies, and individuals of Colorado's launch of the Direct Care Workforce Survey to be administered by Vital Research.

Information:

To assist in strengthening the data infrastructure, better understand the workforce and evaluate strategies, the Department of Health Care Policy & Financing (Department) has partnered with an independent firm, Vital Research, to develop and administer a survey targeting the Direct Care Workforce in Colorado. The survey will collect baseline data on direct care worker's demographics, compensation, benefits, career advancement, training, overall job fulfillment, and more.

The survey is being administered via email and survey-link. The survey began on Dec. 7, 2022. The survey will be open for at least 30 days. A second administration of the survey will occur in August 2023, with updated questions incorporating feedback from the first survey. Department staff will review the survey data and determine what actions the Department can take to strengthen the Direct Care Workforce. This data will

also be used to support workforce initiatives and provide baseline data for future analysis, budget projections, policy planning, stakeholder engagement, and improve quality assurances.

If you are a direct care worker and would like to participate in the survey, please contact the Direct Care Workforce Team at hcpf_dcworkforce@state.co.us to request a link.

For more information about this and other survey opportunities, please visit, <https://hcpf.colorado.gov/nci-survey>.

Attachment(s):

None

Department Contact:

The Direct Care Workforce Team

hcpf_dcworkforce@state.co.us