



INFORMATIONAL MEMO

TITLE:	STAFF STABILITY SURVEY-AGING AND DISABILITIES (SSS-AD) PILOT
SUPERSEDES NUMBER:	N/A
EFFECTIVE DATE:	SEPTEMBER 16, 2022
DIVISION AND OFFICE:	BENEFITS AND SERVICES MANAGEMENT DIVISION, OFFICE OF COMMUNITY LIVING
PROGRAM AREA:	WAIVER INNOVATION AND COMPLIANCE
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Purpose and Audience:

The purpose of this Informational Memo is to inform stakeholders and provider agencies of Colorado's collaboration and participation in the National Core Indicators of the Staff Stability Survey-Aging and Disabilities (SSS-AD) pilot.

Information:

National Core Indicators—Aging and Disabilities is conducting a pilot of the Staff Stability Survey, due to an increased interest from the federal government for a reliable tool to capture state- and national-level data regarding the stability and challenges of the workforce supporting older adults and people with physical disabilities. The project is a collaborative effort between Advancing States, Human Services Research Institute (HSRI), and the states that will pilot the new survey in September 2022. The SSS-AD project is based on the NCI Staff Stability Survey for Individuals with Intellectual and

Developmental Disabilities (SSS-IDD) and will focus on collecting valid and reliable provider-reported data about the status of direct care workers (DCWs). The Staff Stability Surveys are unique and timely tools for states to assess turnover, recruitment, hourly wages, vacancy rates, benefits, and length of employment related to the direct care workforce. The lessons learned from the SSS-AD pilot year will be applied to launch a survey available to all states in 2023.

Colorado will collect data from agencies who provide services such as Adult Day Services, Respite, Homemaker, Personal Care for the Elderly, Blind and Disabled (EBD), Community Mental Health Supports (CMHS), Complementary & Integrative Health (CIH), and Brain Injury (BI) Waivers. The survey is administered via email and web-link, giving agencies an opportunity to respond about the DCWs they employed between January 1, 2021 and December 31, 2021. The survey launched on September 1, 2022. Agencies that meet survey criteria will be notified of the survey via email which will include an individualized link to complete the survey. For more information, please visit <https://hcpf.colorado.gov/nci-survey>.

Attachment(s):

None

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