



INFORMATIONAL MEMO

TITLE:	NATIONAL CORE INDICATORS-CHILD AND FAMILY SURVEY (CFS)
SUPERSEDES NUMBER:	N/A
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DIVISION AND OFFICE:	OFFICE OF COMMUNITY LIVING
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APPROVED BY: LANA EGGERS	

HCPF Memo Series can be accessed online: <https://www.colorado.gov/hcpf/memo-series>

Purpose and Audience:

The purpose of this Informational Memo is to inform families who have children receiving services through the Children's Extensive Support (CES) waiver of the National Core Indicators (NCI) Child and Family Survey opportunity. The data that results from NCI surveys is used to inform strategic planning, produce legislative reports, and prioritize quality improvement initiatives.

Information:

The NCI Child Family Survey is administered to families who have a child with a developmental disability who lives in the family's home and receives at least one service through the CES waiver. The survey collects demographic information on both the child receiving services as well as the person who fills out the survey and information on services and supports received. The Department of Health Care Policy & Financing (Department) started participation in the Child and Family Survey in 2019.

In the next few weeks, members will be chosen randomly from a list of Colorado children receiving long-term services and supports to participate in the member

experience survey. All information provided will be kept confidential and members will not be personally identified in any report that is released. This survey is completely voluntary. It is the family's choice whether to participate. Participation is voluntary and will not affect member services or benefits in any way. Answers to questions will never be shared with providers, case managers, or any others (including other state agencies).

The Department will mail letters to families who are chosen to participate by the beginning of March. There will be two ways to complete the survey. The preferred way is to access the survey online by using your unique Access Code. This Access Code will be located on the top-right corner of the member letter. The other option to complete the survey is to fill out the paper survey (included in the letter) and send it back in the Department in the self-addressed stamped envelope.

We hope you choose to be part of this important survey. For more information on NCI surveys and to see results from previous years for other states, please visit <https://www.colorado.gov/pacific/hcpf/nci-survey>.

Attachment(s):

None

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