



INFORMATIONAL MEMO

TITLE:	CASE MANAGEMENT REDESIGN POLICY UPDATE: CATCHMENT AREA
SUPERSEDES NUMBER:	N/A
EFFECTIVE DATE:	NOVEMBER 30, 2021
DIVISION AND OFFICE:	OFFICE OF COMMUNITY LIVING
PROGRAM AREA:	CASE MANAGEMENT
KEY WORDS:	CASE MANAGEMENT REDESIGN, CONFLICT FREE CASE MANAGEMENT, CFCM, CMRD
INFORMATIONAL MEMO NUMBER: HCPF IM 21-055	
ISSUE DATE: NOVEMBER 30, 2021	
APPROVED BY: BONNIE SILVA	

HCPF Memo Series can be accessed online: <https://www.colorado.gov/hcpf/memo-series>

Background:

Case management redesign (CMRD) refers to several initiatives aimed at simplifying access to long term services and supports, creating stability for the case management system, increasing and standardizing quality requirements, requiring accountability, and achieving federal compliance.

Purpose and Audience:

The purpose of this Informational Memo is to inform all stakeholders of the Colorado Department of Health Care Policy & Financing (Department) decision regarding the future catchment or service areas for agencies who provide case management for members seeking or receiving long term services and supports.

Policy Updates for Case Management Redesign

In the future a single Case Management Agency (CMA) will serve will all people with disabilities within a single catchment or designated service area. The current system is comprised of 44 catchment areas in which 24 Single Entry Points (SEP), and 20 Community Centered Boards (CCB) provide services. To implement Case Management Redesign the service areas must be consolidated. Information was gathered from



stakeholders to inform the final decision for what the future catchment areas will be. The following were used as key considerations for developing each catchment:

- **Geographic barriers:** The Department considered the presence of mountain ranges, travel route data, and the total size of the geographic region.
- **Economy of scale:** The Department evaluated the minimum number of members within a catchment area to best ensure financial viability of the CMA.
- **Population density:** The Department evaluated the total concentration of members within a specific geographic area.

To further inform this work, the Department contracted with HCBS Strategies to provide recommendations on alternative catchment areas.

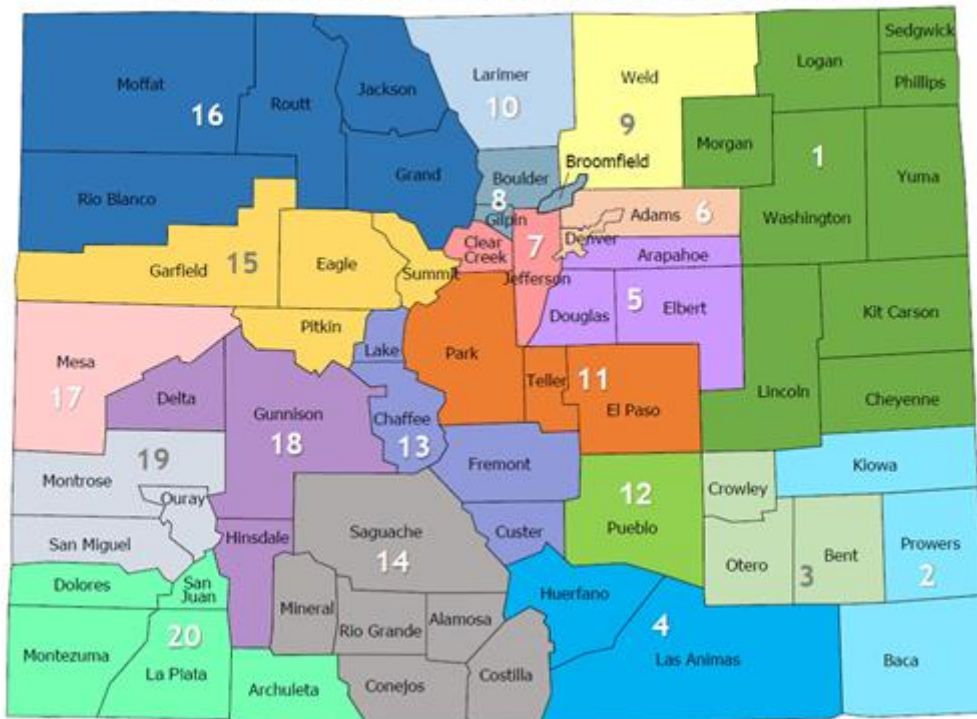
The map and grid below show the new Case Management Agency catchment areas that will be fully effective July 1, 2024. Estimated future populations includes portability within catchment areas, anticipated new enrollments taking place between now and



2024, and changes in counties associated with a Community Centered Board (CCB) or Single Entry Point (SEP).

Members will be assigned to the catchment areas in which they reside. The Department will develop a policy for the portability of case management services between catchment areas in collaboration with stakeholders prior to July 1, 2024.

Case Management Agency Regional Map



The grid below details the counties and populations included in each catchment area and the key considerations.

Proposed Catchment Area	Counties in Proposed Catchment Area	Estimated Proposed Catchment Area Member Population
-------------------------	-------------------------------------	---



1	Cheyenne, Kit Carson, Lincoln, Logan, Morgan, Phillips, Sedgwick, Washington, Yuma	Estimated Catchment Member Population: 1,308
2	Baca, Kiowa, Prowers	Estimated Catchment Member Population: 616
3	Bent, Crowley, Otero	Estimated Catchment Member Population: 1,000
4	Huerfano, Las Animas	Estimated Catchment Member Population: 709
5	Arapahoe, Douglas, Elbert	Estimated Catchment Member Population: 8,710
6	Adams, Denver	Estimated Catchment Member Population: 12,200
7	Clear Creek, Jefferson	Estimated Catchment Member Population: 4,529
8	Boulder, Broomfield, Gilpin	Estimated Catchment Member Population: 3,010
9	Weld	Estimated Catchment Member Population: 2,326
10	Larimer	Estimated Catchment Member Population: 2,954



11	El Paso, Park, Teller	Estimated Catchment Member Population: 7,611
12	Pueblo	Estimated Catchment Member Population: 3,321
13	Chaffee, Custer, Fremont, Lake	Estimated Catchment Member Population: 881
14	Alamosa, Conejos, Costilla, Mineral, Rio Grande, Saguache	Estimated Catchment Member Population: 1,087
15	Eagle, Garfield, Pitkin, Summit	Estimated Catchment Member Population: 803
16	Grand, Jackson, Moffat, Rio Blanco, Routt	Estimated Catchment Member Population: 448
17	Mesa	Estimated Catchment Member Population: 3,096
18	Delta, Gunnison, Hinsdale	Estimated Catchment Member Population: 553
19	Montrose, Ouray, San Miguel	Estimated Catchment Member Population: 699
20	Archuleta, Dolores, La Plata, Montezuma, San Juan	Estimated Catchment Member Population: 1,189

To stay engaged in this effort, interested members and families are encouraged to:



- Visit the Department's [Case Management Redesign webpage](#)
- [Sign up](#) for Constant Contact emails (which will include information about future meetings and engagement efforts)
- Regularly check the [Office of Community Living Stakeholder Engagement Calendar](#)

Attachment(s):

None.

Department Contact:

Katy Barnett

katy.barnett@state.co.us