



INFORMATIONAL MEMO

TITLE:	UPDATE TO BILLING FOR CITY AND COUNTY OF DENVER RATE INCREASES FOR HOME AND COMMUNITY-BASED SERVICES
SUPERSEDES NUMBER:	HCPF IM 20-060
EFFECTIVE DATE:	JULY 6, 2021
DIVISION AND OFFICE:	BENEFITS AND SERVICES MANAGEMENT DIVISION, OFFICE OF COMMUNITY LIVING
PROGRAM AREA:	HOME AND COMMUNITY-BASED SERVICES
KEY WORDS:	BENEFITS AND SERVICES, HOME AND COMMUNITY-BASED SERVICES, HCBS, PROVIDERS, RATES, CASE MANAGERS, PAR, REVISION, DENVER MINIMUM WAGE,
INFORMATIONAL MEMO NUMBER: HCPF IM 21-045 ISSUE DATE: JULY 6, 2021 APPROVED BY: COLIN LAUGHLIN	

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Purpose and Audience:

The purpose of this Informational Memo is to notify providers, case managers, and stakeholders about reimbursement for services provided to individuals residing in Denver County.

Information:

The General Assembly and Joint Budget Committee approved a rate increase for members living in the City and County of Denver for select services in Home and Community-Based Services (HCBS) waivers. Additional information, and impacted rates by service category, is provided in [Operational Memorandum 20-089](#). This is a legislative increase to select provider rates in a geographic area to support local minimum wage increases authorized by HB19-1210. Minimum wages are determined by local municipalities and are not controlled by the Department of Health Care Policy &



Financing (Department). The Department is mandated to carry out rate changes authorized by the General Assembly.

These rate increases were effective January 1, 2021. Residence is based on information recorded on the member's profile in the Colorado Benefits Management System (CBMS), which is then transmitted to the Colorado interChange Medicaid Management Information System (MMIS).

Providers can verify member city and zip code in the provider portal. Providers may need to verify the county of residence with members directly before billing. Revisions to members' Prior Authorizations are not necessary. Rates for these services are posted on the Department's [Home and Community Based \(HCBS\) Rate Schedule web page](#). As the Department's Colorado interChange MMIS system required systems changes to fully operationalize the rate structure for services impacted by the Denver Minimum Wage increase, the Department implemented a workaround requiring providers to bill for impacted services by Thursday at 3:00 p.m. of business the day before the Friday billing cycle.

Effective June 16, 2021, the systems changes in the MMIS were completed and the MMIS began adjudicating claims for members living in Denver or Denver County using the appropriate rates.

After several weeks of ensuring the system has acted appropriately, we are pleased to tell providers they may return to billing for services within pre-existing timelines for all HCBS services.

Providers should verify member county of residence before billing for services and reference the Department's rates schedules to ensure they are billing at the correct rate.

Providers should contact the Provider Services Call Center at 1-844-235-2387 with questions about billing. Please direct inquiries about Denver Minimum Wage policy to HCPF_HCBS_Questions@state.co.us.

The Department continues to make changes to the Bridge, the application where Prior Authorizations are submitted, and will contact providers when this work is completed.

Attachment(s):

None



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HCPF IM 21-045

Page 3 of 3

Department Contact:

HCPF_HCBS_Questions@state.co.us