



INFORMATIONAL MEMO

TITLE:	CHILD HEALTH PLAN PLUS (CHP+) STATE MANAGED CARE NETWORK (SMCN) TRANSITION
SUPERSEDES NUMBER:	N/A
EFFECTIVE DATE:	JULY 1, 2021
DIVISION AND OFFICE:	HEALTH PROGRAMS OFFICE
PROGRAM AREA:	CHILD HEALTH PLAN PLUS (CHP+)
KEY WORDS:	CHILD HEALTH PLAN PLUS, CHP+, STATE MANAGED CARE NETWORK, SMCN, MANAGED CARE ORGANIZATION, MCO
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APPROVED BY: LAUREL KARABATSOS	

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Purpose and Audience:

The purpose of this memo is to inform counties and eligibility sites about enrollment changes within the CHP+ program, effective July 1, 2021.

Information:

Effective July 1, 2021, all Child Health Plan Plus (CHP+) eligible members will be automatically enrolled into a CHP+ Managed Care Organization (MCO). As a result, health care services for CHP+ members will no longer be delivered through the CHP+ State Managed Care Network (SMCN).

All CHP+ members enrolled to the SMCN will be transitioned into a CHP+ MCO on July 1, 2021, which includes prenatal individuals, children, and presumptively eligible individuals. There are five CHP+ MCOs in Colorado, and members will be enrolled into an MCO based in part on the county in which they live.

Members will receive letters before July with further information about their enrollment, as well as additional information from the CHP+ MCO they are enrolled with for

information about accessing healthcare benefits. Members can contact their new MCO with any questions they may have about utilizing their healthcare benefits.

There will be no changes to CHP+ benefits, CHP+ eligibility, or CHP+ cost sharing amounts as a result of this transition.

If members have any questions about the SMCN ending, they can call CHP+ SMCN Customer Service at 1-303-751-9051 or 1-800-414-6198 (toll free), Monday through Friday, from 8:00 a.m. to 5 p.m. For TDD/TTY, call 1-888-803-4494.

For any questions about CHP+ Enrollment, members can call Health First Colorado Enrollment at 1-303-839-2120 or 1-888-367-6557 (State Relay: 711).

Attachment(s):

None

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