



## INFORMATIONAL MEMO

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<b>TITLE:</b>	<b>NATIONAL CORE INDICATOR-CHILD AND FAMILY SURVEY (CFS)</b>
<b>SUPERSEDES NUMBER:</b>	<b>N/A</b>
<b>EFFECTIVE DATE:</b>	<b>FEBRUARY 26, 2021</b>
<b>DIVISION AND OFFICE:</b>	<b>OFFICE OF COMMUNITY LIVING</b>
<b>PROGRAM AREA:</b>	<b>WAIVER ADMINISTRATION AND COMPLIANCE</b>
<b>KEY WORDS:</b>	<b>CHILD AND FAMILY SURVEY, NATIONAL CORE INDICATOR, SURVEY, CHILDREN'S EXTENSIVE SUPPORT, HOME AND COMMUNITY BASED SERVICES, WAIVER</b>
<b>INFORMATIONAL MEMO NUMBER: HCPF IM 21-016</b>	
<b>ISSUE DATE: FEBRUARY 22, 2021</b>	
<b>APPROVED BY: LANA EGGERS</b>	

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*HCPF Memo Series can be accessed online: <https://www.colorado.gov/hcpf/memo-series>*

### **Purpose and Audience:**

The purpose of this Informational Memo is to inform families who have children receiving services through the Children's Extensive Support (CES) waiver of the National Core Indicator (NCI) Child and Family Survey opportunity. The data that results from NCI surveys is used to inform strategic planning, produce legislative reports, and prioritize quality improvement initiatives.

### **Information:**

The NCI Child Family Survey is administered to families who have a child with a developmental disability who lives in the family's home and receives at least one service through the CES waiver. The survey collects demographic information on both the child receiving services as well as the person who fills out the survey and information on services and supports received. The Department of Health Care Policy & Financing (Department) started participation in the Child and Family Survey in 2019.

In the next few weeks, members will be randomly chosen from a list of Colorado children receiving long-term services and supports to participate in the member

experience survey. All information provided will be kept confidential and members will not be personally identified in any report that is released. This survey is completely voluntary. It is the family's choice whether to participate. Services received from Medicaid programs will not be impacted regardless of the family's choice to participate or not.

The Department will be mailing letters to families who are chosen by the beginning of March. There will be two ways to complete the survey. The preferred way is to access the survey online by using your unique Access Code. This Access Code will be located in the top-right corner of the member letter. The other option to complete the survey is to fill out the paper survey (included in the letter) and send it back in the Department in the self-addressed stamped envelope.

We hope you choose to be part of this important survey. For more information on NCI surveys and to see results from previous years for other states, please visit <https://www.colorado.gov/pacific/hcpf/nci-survey>.

**Attachment(s):**

None

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