



INFORMATIONAL MEMO

TITLE:	BILLING FOR CITY AND COUNTY OF DENVER RATE INCREASES FOR HOME AND COMMUNITY- BASED SERVICES
SUPERSEDES NUMBER:	N/A
EFFECTIVE DATE:	DECEMBER 23, 2020
DIVISION AND OFFICE:	BENEFITS AND SERVICE MANAGEMENT, OFFICE OF COMMUNITY LIVING
PROGRAM AREA:	HOME AND COMMUNITY-BASED SERVICES
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APPROVED BY: COLIN LAUGHLIN	

HCPF Memo Series can be accessed online: <https://www.colorado.gov/hcpf/memo-series>

Purpose and Audience:

The purpose of this Informational Memorandum is to inform providers and case managers about billing for the services impacted by the Denver Minimum Wage increases.

Information:

The General Assembly and Joint Budget Committee approved a rate increase for members living in the City and County of Denver for select Home and Community-Based Waiver Services. Additional information, and impacted rates by service category, is provided in [Operational Memorandum 20-089](#). This is a legislative increase to select provider rates in a geographic area to support local minimum wage increases authorized by HB19-1210. Minimum wages are determined by local municipalities and are not controlled by the Department. The Department is mandated to carry out rate changes authorized by the General Assembly.

These rate increases are effective January 1, 2021. Residence is based on information recorded on the member's profile in the Colorado Benefits Management System (CBMS), which is then transmitted to the Colorado interChange Medicaid Management Information System (MMIS). Providers can verify member city and zip code in the provider portal. Providers may need to verify the county of residence with members directly before billing.

Provider Action:

For impacted services with dates of service on or after January 1, 2021, providers must bill at the higher rate in order to receive the increased reimbursement. Revisions to members' Prior Authorizations will not be necessary. Rates for these services will be posted on the [Department's Home and Community Based \(HCBS\) Rate Schedule web page](#). Providers can verify member city and zip code in the provider portal. Providers may need to verify the county of residence with members directly before billing.

Please contact the Provider Services Call Center at 1-844-235-2387 if you have any questions about billing. Other inquiries about Denver Minimum Wage policy can be directed to HCPF_HCBS_Questions@state.co.us.

Case Manager Action:

Case Managers do not need to revise Prior Authorizations in advance of this change.

Should case managers have questions about how this change impacts Prior Authorizations, please contact the Fiscal Agent at CCMHelpdesk@DXC.com.

Attachment(s):

None

Department Contact:

HCPF_HCBS_Questions@state.co.us