



## INFORMATIONAL MEMO

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<b>TITLE:</b>	<b>CRITICAL INCIDENT TRAINING SERIES</b>
<b>SUPERSEDES NUMBER:</b>	N/A
<b>EFFECTIVE DATE:</b>	<b>SEPTEMBER 13, 2019</b>
<b>DIVISION AND OFFICE:</b>	<b>CASE MANAGEMENT &amp; QUALITY PERFORMANCE DIVISION, OFFICE OF COMMUNITY LIVING</b>
<b>PROGRAM AREA:</b>	<b>CRITICAL INCIDENT REPORTING</b>
<b>KEY WORDS:</b>	<b>CRITICAL INCIDENT, CIRS, HCBS WAIVER, TRAINING</b>
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<b>APPROVED BY: BRITTANI TRUJILLO</b>	

*HCPF Memo Series can be accessed online: <https://www.colorado.gov/hcpf/memo-series>*

### **Purpose and Audience:**

The purpose of this Informational Memo is to provide notice to Community Centered Board (CCB) and Single Entry Point (SEP) case managers of the new online critical incident training series available on the Department of Health Care Policy and Financing's (Department) website.

### **Information:**

The Department has developed a self-paced training series on specific Critical Incident Report (CIR) topics to provide case managers with reference guides and short training modules that may be accessed at any time. There are currently three training modules available to case managers which may be accessed through the Department's website on the Home and Community Based Services (HCBS) waiver Critical Incident Reporting webpage:

<https://www.colorado.gov/hcpf/hcbs-waiver-critical-incident-reporting>

The three online modules that are available are:

- Critical incident definition
- Critical incident timeliness

- Critical incident substantiated definition

The Department will continue to develop CIR specific training and will provide notice as new online training modules are made available.

**Attachment(s):**

None

**Department Contact:**

Michael Pasillas, Critical Incident Policy Specialist  
[HCPF\\_CIRs@state.co.us](mailto:HCPF_CIRs@state.co.us)